



**Australian Government**  
**Department of Foreign Affairs and Trade**



## **Strategic Partnership Framework**

**between the**

**Australian Government, represented by the Department of  
Foreign Affairs and Trade  
(DFAT)**

**and the**

**United Nations Relief and Works Agency for Palestine  
Refugees in the Near East (UNRWA)**

**2016 - 2020**

**DFAT Instrument No. 72664**

## **I. BACKGROUND AND CONTEXT**

The Australian Government's aid program reflects Australia's values, and the commitment to reducing poverty and lifting living standards through sustainable economic growth. This includes providing assistance in response to natural and human-induced humanitarian emergencies, disasters and conflicts.

The United Nations Relief and Works Agency for Palestine Refugees in the Near East (UNRWA or the Agency) is mandated to provide assistance and protection to some five million registered Palestine refugees. Its mission is to help Palestine refugees in Jordan, Lebanon, Syria, West Bank and the Gaza Strip to achieve their full potential in human development, pending a just solution to their plight. UNRWA's services encompass education, health care, relief and social services, camp infrastructure and improvement, microfinance and emergency assistance. UNRWA is funded almost entirely by voluntary contributions.

UNRWA has a dual humanitarian and development role and the linkages between the two strands are strong. Its response to emergencies is to support resilience and safety nets primarily through continued provision of regular services and to provide extra programs and services in the face of acute and immediate shocks and needs. UNRWA continues to play a key role in maintaining a degree of social and economic stability for more than five million Palestine refugees.

Australia has been a consistent and long-standing contributor to UNRWA, making a financial contribution every year since 1951.

This Partnership Framework outlines how Australia will work with UNRWA to ensure assistance and protection for Palestine refugees under UNRWA's mandate in the five field areas. The Partnership Framework also represents a basis for Australia's new funding commitment to UNRWA of up to \$80 million over four years (2016-2020). This renewed commitment builds on the \$106 million in core contributions and humanitarian support that Australia has provided to UNRWA since 2011-12.

DFAT supports UNRWA's Medium Term Strategy (MTS) 2016 – 2021. The MTS presents UNRWA's strategic vision and objectives for its programs and operations. It reaffirms UNRWA's commitment to advocating and providing for the human development and protection needs of Palestine refugees. DFAT will use this strategy to facilitate the tracking of UNRWA's progress against targets under the Partnership Framework. This is consistent with Australia's aid investment priorities as outlined in Australian aid policy and its associated performance framework.

## **II. GUIDING PRINCIPLES**

In this Partnership Framework, DFAT and UNRWA (referred herein individually as a "Partner" and collectively as "the Partners") mutually acknowledge their commitment to:

1. The United Nations General Assembly Resolution 302 (IV) of 8 December 1949, under which UNRWA was established;
2. DFAT's and UNRWA's commitment and support for principled humanitarian action, aid effectiveness and good humanitarian donorship;
3. The delivery of effective aid to Palestine refugees underpinned at all times by the principles of international humanitarian law, as applicable;

4. UNRWA's Medium Term Strategy 2016-2021 (MTS 2016-2021), including its strategic objectives and outcomes;
5. Implementing the United Nations 2030 Agenda for Sustainable Development (including Sustainable Development Goals (SDGs) and the Addis Ababa Action Agenda (AAAA) on Financing for Development including through supporting the renewed Global Partnership for Sustainable Development among Member States, the private sector, other UN and non-UN agencies and non-government organisations, and the Sendai Framework for Disaster Risk Reduction (DRR) 2015-2030, the United Nations Plan of Action on Disaster Risk Reduction for Resilience, the World Humanitarian Summit or the Global Partnership for Effective Development Cooperation;
6. Implementing sustainable development and timely humanitarian assistance through the UN development system in a manner that recognises the UN Development Group "*Delivering as One*" approach and the 2016 Quadrennial Comprehensive Policy Review, including principles of national ownership, coordinated assessments and coherent implementation;
7. Monitoring and evaluating the overall outcomes to which both Partners have contributed; and
8. A closer strong and transparent partnership based on:
  - a. Mutual respect for the contribution of each Partner, and recognising that each Partner has different skills, attributes and strengths;
  - b. Open and effective communication, public diplomacy and coordination, including the sharing of lessons learned to strengthen the quality and effectiveness of joint and separate activities;
  - c. Strengthened strategic dialogue and advocacy on current and emerging humanitarian priorities and issues for Palestine refugees in UNRWA's areas of operations; and
  - d. Subject to the availability of resources and in accordance with UNRWA's Regulations, Rules, Organisation Directives, Instructions and any other parts of its regulatory framework, as well as its policies, and procedures (collectively, the UNRWA Regulatory Framework), implement accountability processes and efficient management of funding and performance, ensuring the mandated core functions of UNRWA are met.

### III. SHARED OBJECTIVES

#### **Shared Objective 1 - To work together to assist Palestine refugees in UNRWA's areas of operations**

<b>Partnership commitments</b>	<b>As evidenced by</b>
DFAT and UNRWA will work in partnership to make progress towards UNRWA's provision of assistance and protection for Palestine refugees in UNRWA's areas of operations.	Progress on the strategic outcomes set out in the UNRWA MTS 2016-2021 and discussions at annual UNRWA-DFAT consultations. This will include reporting on progress against targets set out in the common monitoring matrix used in the MTS.
DFAT and UNRWA will work to improve the quality of life of Palestine refugees with disability, including promoting the Rights of Persons with Disabilities, in line with the UN	Progress towards improved access for and inclusion of refugees with disabilities and other persons with disabilities in UNRWA's activities. It will include reporting by UNRWA

Convention on the Rights of Persons with Disabilities.	on disability.
DFAT and UNRWA recognise the importance of supporting gender equity and the empowerment of Palestine refugee women and girls.	Progress towards gender equality and women's empowerment in the context of UNRWA's gender mainstreaming activities under the MTS.
DFAT and UNRWA support the inclusion of child protection policies in line with the UN System wide policy on child protection and the Convention on the Rights of the Child.	Progress towards implementing activities for protecting children from abuse of all kinds as outlined in UNRWA's Child Protection Framework and as mandated in the MTS.
DFAT and UNRWA recognise the importance of UNRWA's maintaining neutrality and impartiality at all times in its operations.	Progress towards maintaining sustained neutrality and impartiality through implementing appropriate neutrality-related policies and procedures for use across all of UNRWA's operations.

***Shared Objective 2 – To ensure the effective delivery of humanitarian programs to Palestine refugees***

<b>Partnership commitments</b>	<b>As evidenced by</b>
DFAT and UNRWA are both committed to improving the effectiveness of aid programs.	Progress on the MTS, as reported in UNRWA's Annual Operational Report submitted to the Advisory Commission each year.
DFAT and UNRWA will work towards improving the delivery of services to Palestine refugees including increasing management and operational effectiveness through adoption of annual performance indicators.	Annual updates of performance against selected performance indicators in the UNRWA Annual Operational Report.
DFAT and UNRWA will work towards the effective implementation of reforms in key program areas in furtherance of MTS objectives.	Progress against implementation of reforms in key programme areas required for the achievement of MTS Strategic Outcomes.
DFAT and UNRWA acknowledge the importance of achieving objectives set out in UNRWA's Resource Mobilisation Strategy.	Progress against achievement of objectives in the Resource Mobilisation Strategy.
DFAT and UNRWA acknowledge the importance of engaging with a range of other stakeholders, including the private sector to leverage technical expertise, resources and innovation in support of better humanitarian and development outcomes and impact.	A stakeholder engagement strategy including for private sector engagement and partnerships in mobilising resources.

**Shared Objective 3 – To build public awareness of the outcomes of the DFAT–UNRWA partnership**

Partnership commitments	As evidenced by
DFAT and UNRWA acknowledge the important contribution that strengthened strategic dialogue and effective communication and public diplomacy can make to building public support for the partnership and will capitalise on opportunities which contribute to publicising the outcomes of the collaboration.	At least two appropriate and jointly decided public diplomacy and awareness activities identified at the annual consultations and subsequently implemented.

#### IV. FUNDING CONTRIBUTIONS

The Partnership Framework applies to all DFAT contributions to UNRWA, unless otherwise decided upon by the Partners.

##### A) PROGRAM BUDGET

DFAT is committed to the provision of core funding to its main partners within the UN system. Subject to annual budgetary appropriations by the Australian Government, DFAT will provide un-earmarked contributions to UNRWA's Program Budget for the period from **the date of the last signature** on the two original copies of this Partnership Framework **to 31 December 2020** consisting of:

1. A **Base Contribution** to be paid by **30 September** each year as set out in Table 1 below, with twenty per cent of each annual tranche payment ("Performance-Linked payment") being determined by an annual Performance Assessment using the methodology set out in **Annex C**. The Partners will jointly decide upon the indicators, targets, assessment methods and timing (by the **31 March** deadline each year) to be used in the Performance Assessment each year, based on the indicative template at **Annex C**. The Performance Assessment will utilise harmonised monitoring and reporting approaches developed with UNRWA's other main donors.

Table 1. Base Contributions to UNRWA (AU\$ million)

Financial year	2016-17 AU\$ m	2017-18 AU\$ m	2018-19 AU\$ m	2019-20 AU\$ m	Total AU\$ m
Funding to UNRWA	20.0	20.0	20.0	20.0	80.0

2. **Additional Program Budget Contributions** (to be determined annually). DFAT may, from time to time, make additional Program Budget contributions to UNRWA in accordance with available resources, policy priorities and satisfactory achievement of the partnership commitments made under the Partnership Framework.

Any identifiable interest earned by UNRWA on the Base Contributions or Additional Program Budget Contributions will be added to the Program Budget contributions and used as part of the funding for UNRWA's Program Budget, and need to be reported on by UNRWA.

Additional Program Budget Contributions will be provided pursuant to the template for the Exchange of Letters at **Annex A**.

#### **B) APPEAL CONTRIBUTIONS**

DFAT may, from time to time, make **Appeal Contributions** to specified UNRWA appeals if it determines that special circumstances suggest that this would be appropriate.

Any identifiable interest earned by UNRWA on the Appeal Contributions will also be added to the budget and used as part of the funding, and need to be reported on by UNRWA.

Appeal Contributions will be provided pursuant to the template for the Exchange of Letters at **Annex B**.

#### **V. IMPLEMENTATION OF PARTNERSHIP**

DFAT and UNRWA will pursue this partnership through engaging in strategic dialogue, sharing policies, processes and lessons learnt to achieve jointly determined priorities as outlined in the UNRWA Medium Term Strategy. DFAT and UNRWA will take a consistent approach to communication and coordination which will include:

1. Regular interaction via the Australian Representative Office in Ramallah, the DFAT Middle East Branch in Canberra, and the relevant UNRWA offices in the Middle East;
2. Participation by Australia in UNRWA's Advisory Commission, Sub-committee meetings, and an active and constructive role taken by Australia in tracking the achievement of results by UNRWA;
3. An annual consultation to review progress under the Partnership Framework to be held in the margins of the November Advisory Commission meeting. This will involve reviewing progress and results as communicated in the UNRWA Annual Operations Report and discussed at regularly scheduled Advisory Commission and/or Sub-committee meetings and/or bilaterally, as required. The annual consultation will include a discussion/update on partnership objectives and opportunities to raise awareness of the contribution and of the partnership; and
4. DFAT participation in UNRWA activities or joint field monitoring missions or reviews and/or evaluations as appropriate.

#### **VI. REPORTING, MONITORING AND EVALUATION**

In respect to measuring the performance of UNRWA and its programs, DFAT will rely both on UNRWA's own monitoring, evaluation and reporting systems and on additional procedures in the Performance Assessments determined annually in relation to the Performance-Linked payments.

In respect to measuring performance of UNRWA and its programs beyond annual time frames, DFAT will also undertake its own assessments against the Shared Objectives of the Framework, including but not limited to annual Partner Performance Assessments (PPAs) and a Multilateral Performance Assessment (MPA) toward the end of the period of operation of this Framework.

These assessments will draw on, and seek not to duplicate, other performance assessment and reporting processes, including those already referenced in this Framework. Furthermore, Australia will use the assessments and other relevant performance information to inform our future engagement with UNRWA.

#### **A) FINANCIAL REPORTING**

UNRWA will administer and account for DFAT contributions in accordance with the UNRWA Regulatory Framework.

UNRWA will submit annual accounts to DFAT for the period of the contribution following completion of audits by the UN Board of Auditors, whose certificates will appear in the UNRWA Financial Report.

#### **B) NARRATIVE REPORTING**

UNRWA will submit to DFAT a draft Annual Operational Report annually, within 90 days of calendar year-end for the duration of the Partnership Framework. The Annual Operational Report fulfils the programmatic reporting arrangements with performance measures at an organizational level, based on UNRWA's MTS 2016-2021. UNRWA will also submit to DFAT the following reports including:

- I. Annual report from the Commissioner-General to the UN General Assembly;
- II. Project-specific progress and/or final reports to donors when these projects have received funding from DFAT;
- III. Annual reports on initiatives/activities that are funded from multiple sources, including emergency appeals;
- IV. Annual report of the Department of Internal Oversight Services.

DFAT recognises that managing for better development results involves investment in evaluation of aid activities and programs, and that funds provided by DFAT to UNRWA can be allocated for this purpose.

DFAT will also participate in multi-donor dialogue with UNRWA on performance and policy issues through its membership in the UNRWA Advisory Commission and/or participation in the Sub-committee (of the Advisory Commission) meetings.

#### **VII. COUNTER TERRORISM AND UN SECURITY COUNCIL SANCTIONS**

The Partners are firmly committed to full implementation of UN Security Council Resolutions relating to sanctions, including UNSC Resolutions 1373 (2001), 1267 (1999), 1989 (2011) and 2253 (2015) and related resolutions against the financing of terrorism. Consistent with applicable Australian laws, DFAT seeks to take reasonable precautions, and to exercise due diligence, to ensure that none of its funds are provided, directly or indirectly, to individuals or entities designated by the UNSC, its committees or the Australian Government for targeted financial sanctions, or otherwise used to provide support to individuals or entities associated with terrorism. To those ends, UNRWA is committed to taking reasonable precautions and exercising due diligence to ensure that funding provided by DFAT to support UNRWA is not directly or indirectly made available to, or otherwise used to provide assistance or support to, individuals or entities designated by the UNSC or its committees for targeted financial sanctions, and will inform

DFAT immediately if, during the course of this Partnership Framework, UNRWA determines that any such funds have been so used.

### **VIII. ANTI-CORRUPTION AND FRAUD**

The Partners are committed to preventing and detecting fraud and corruption including bribery.

UNRWA is responsible for preventing and detecting fraud and corruption in respect to funds provided under this Partnership Framework, in accordance with the UNRWA Regulatory Framework, including UNRWA's Anti-fraud and Anti-corruption Policy.

UNRWA will, within its Regulatory Framework, report to DFAT any suspected or actual fraud and corruption cases detected, and undertake relevant investigative and funds recovery action as soon as practicable to do so. Where appropriate, in accordance with the UNRWA Regulatory Framework and without prejudice to the privileges and immunities accorded to UNRWA in international law, UNRWA will refer the matter to the relevant law enforcement or other appropriate authority for possible criminal prosecution.

UNRWA will keep DFAT informed of the status of actions undertaken and investigative outcomes as soon as practicable after their completion or a determination reached, and at the very least report semi-annually (i.e. every six months) on all cases of fraud and presumptive fraud at UNRWA.

Following the conclusion of any investigation that proves that fraud or corruption has taken place, DFAT may request the return of funds provided under this Partnership Framework in consultation with UNRWA. Where feasible, UNRWA will either reimburse funds provided under this Partnership Framework that were diverted as a result of proven fraud or corruption, or will credit such funds to a mutually determined activity.

Where practicable, UNRWA will consult with DFAT prior to the publication or release of information relating to these matters.

### **IX. CHILD PROTECTION**

UNWRA will not engage in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child. UNWRA will act in accordance with the UNRWA Regulatory Framework in relation to child abuse and sexual exploitation. UNWRA is committed to protecting children from abuse of all kinds in the delivery of program activities. DFAT's commitment to upholding the rights and obligations under the Convention on the Rights of the Child is reflected in the DFAT Child Protection Policy.

### **X. TRANSPARENCY**

DFAT and UNRWA are committed to principles of transparency consistent with DFAT's Transparency Charter dated November 2011. The Partners will apply these principles of transparency to information relating to Australian funding of UNRWA's work in assistance and protection. DFAT will periodically publish detailed information about work under the Partnership Framework on the DFAT website. This may include publicity materials, official notices, reports, and publications related to the Australian funding of UNRWA's work in assistance and protection, the results of UNRWA aid activities and DFAT's evaluations of UNRWA's performance. UNRWA will periodically publish details of funding received under this Partnership Framework and results achieved, through reports such as those submitted to the General Assembly and the



Advisory Commission. DFAT will not publish or release information regarded as sensitive, without prior consultation with, and consent from, UNRWA.

#### **XI. RECOGNITION OF THE CONTRIBUTION**

UNRWA will submit to DFAT a list of proposed visibility activities, which may be amended by the Partners from time to time, to acknowledge Australia's contribution and any other Australian support provided pursuant to the Partnership Framework. Based on the proposed list of visibility activities, the Partners will decide on the visibility activities to be undertaken, including display of the Australian aid identifier. The visibility activities will reflect that UNRWA is responsible for the implementation of activities and will be in conformance with applicable UN, UNRWA and Australian aid branding guidelines. There should be a minimum of two visibility activities per year.

#### **XII. DURATION**

The Partnership Framework will come into operation on the date of the last signature on the two original copies and expire on 31 December 2020.

The Partnership Framework and its attachments set out the whole arrangement between the Partners in respect of all DFAT contributions to UNRWA, unless otherwise indicated by DFAT, and supersedes any prior arrangement (whether oral or written).

The Partners will review the Partnership Framework approximately six months prior to its conclusion on 31 December 2020, and at any other times mutually decided by both Partners, to determine its value and impact and inform a possible next phase of the partnership.

#### **XIII. AMENDMENT**

The Partnership Framework and its attachments may be modified with the mutual written consent of the Partners.

#### **XIV. DISPUTE RESOLUTION**

Any disputes arising over the interpretation or application of the Partnership Framework will be resolved through mutual discussion and conciliation.

The Partnership Framework and any exchange of letters under the Partnership Framework are not an international treaty. It is an administrative arrangement between the Government of Australia and UNRWA, called a Partnership Framework.

#### **XV. TERMINATION**

The Partnership Framework will terminate on 31 December 2020 or earlier by mutual decision between the Partners subject to written notice given three months in advance. Upon termination, any unused portion of the contribution other than those irrevocably committed in good faith before the date of termination and those mutually determined between the Partners as being required to finalise activities will be returned to DFAT.

## XVI. PRIVILEGES AND IMMUNITIES

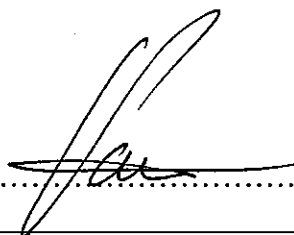
Nothing contained in the Partnership Framework will be deemed a waiver, express or implied, by either Partner of its privileges and immunities including those of the United Nations and its subsidiary organs.

## XVII. ANNEXURES

The following Annexures form part of the Partnership Framework:

<b>Annex A</b>	Template for Exchange of Letters for Additional Contributions
<b>Annex B</b>	Template for Exchange of Letters for Appeal Contributions
<b>Annex C</b>	Template for annual performance assessment

SIGNED in duplicate



<b>Marc Innes-Brown</b> <b>FAS MAD</b>  <b>For the Australian Department of Foreign Affairs and Trade</b>	<b>Francoise Vanni</b> <b>Director, External Relations and Communications Department</b> <b>For the</b> <b>United Nations Relief and Works Agency</b>
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Date: 13/9/16

Date: 14/9/2016



Australian Government  
Department of Foreign Affairs and Trade



EOL No. XXXXX  
ARRANGEMENT No. 72664

[INSERT Name]  
[INSERT Address]

Dear

## EXCHANGE OF LETTERS

UNDER THE STRATEGIC PARTNERSHIP FRAMEWORK BETWEEN THE  
AUSTRALIAN GOVERNMENT, REPRESENTED BY THE DEPARTMENT OF FOREIGN AFFAIRS AND  
TRADE (DFAT)

AND THE

UNITED NATIONS RELIEF AND WORKS AGENCY FOR PALESTINE REFUGEES  
IN THE NEAR EAST (UNRWA) 2016-2020

## FOR AN ADDITIONAL CONTRIBUTION TO THE UNRWA PROGRAM BUDGET

1. This letter initiates Exchange of Letters Number XXXXX between DFAT and UNRWA in accordance with Paragraph IV of the Partnership Framework. The arrangements contained in the Partnership Framework apply to this Exchange of Letters.
2. The funding arrangement in this Exchange of Letters includes the following provision:

“UNRWA and UNRWA personnel will take into account all policies relevant to the DFAT – Australian Aid Program which are available at <http://aid.dfat.gov.au>, to the extent these policies do not conflict with UNRWA’s Regulations, Rules, Organisation Directives, Instructions and any other parts of its regulatory framework, as well as its policies, and procedures (collectively, the UNRWA Regulatory Framework) and without prejudice to any of UNRWA’s privileges and immunities accorded to it under international law.

Where there are policies in place within DFAT which are not in use for the Australia Aid Program but which relate to the same or a similar subject matter to a DFAT – Australian

Aid Program Policy, DFAT and UNRWA will use the DFAT – Australian Aid Program Policy unless it is decided in writing between DFAT and UNRWA that the DFAT policy will be used, to the extent these policies do not conflict with the Regulatory Framework and without prejudice to any of UNRWA’s privileges and immunities accorded to under international law”.

1. DFAT will make an Additional Base Contribution to the UNRWA Program Budget amounting to AU\$ XXXXXX into the following account:

Account Name: UNRWA HQ, GAZA

Account No.: 00290 573 529

IBAN No.: AT56 1200 0002 9057 3529

Swift Code: BKAU ATWW

Bank Name: Bank Austria

4. The provision of the contribution is subject to adherence by UNRWA to all of the terms of the Partnership Framework and this Exchange of Letters.
5. UNRWA will report to DFAT in accordance with the reporting arrangements in the Partnership Framework and any additional reporting arrangements specified in this Exchange of Letters.
6. This Exchange of Letters will be deemed to commence on the date of receipt by DFAT of acceptance of this Exchange of Letters and will conclude on XX/XX/XXXX [insert date].
7. Please indicate your acceptance of this Exchange of Letters by signing both original copies and returning one signed copy to DFAT.

Yours sincerely

Name and Position

Date:

Signed for and on behalf of UNRWA by:

Name and Designation

Signature

Dated this                      day of

2016



Australian Government  
Department of Foreign Affairs and Trade



EOL No. XXXXX  
ARRANGEMENT No. 72664

[INSERT Name]  
[INSERT Address]

Dear

### EXCHANGE OF LETTERS

UNDER THE STRATEGIC PARTNERSHIP FRAMEWORK BETWEEN THE  
AUSTRALIAN GOVERNMENT, REPRESENTED BY THE DEPARTMENT OF FOREIGN AFFAIRS AND  
TRADE (DFAT)

AND THE

UNITED NATIONS RELIEF AND WORKS AGENCY FOR PALESTINE REFUGEES  
IN THE NEAR EAST (UNRWA) 2016 - 2020

### FOR XXXXX ACTIVITY

1. This letter initiates Exchange of Letters Number XXXXX between DFAT and UNRWA in accordance with the above Partnership Framework. The arrangements contained in the Partnership Framework apply to this Exchange of Letters.
2. The funding arrangement in this Exchange of Letters includes the following provision:  
  
“UNRWA and UNRWA personnel will take into account all policies relevant to the DFAT – Australian Aid Program which are available at <http://aid.dfat.gov.au>, to the extent these policies do not conflict with UNRWA’s Regulations, Rules, Organisation Directives, Instructions and any other parts of its regulatory framework, as well as its policies, and procedures (collectively, the UNRWA Regulatory Framework) and without prejudice to any of UNRWA’s privileges and immunities accorded to it under international law.

Where there are policies in place within DFAT which are not in use for the Australia Aid Program but which relate to the same or a similar subject matter to a DFAT – Australian Aid Program Policy, DFAT and UNRWA will use the DFAT – Australian Aid Program Policy unless it is decided in writing between DFAT and UNRWA that the DFAT policy will be used, to the extent these policies do not conflict with the Regulatory Framework and without prejudice to any of UNRWA’s privileges and immunities accorded to under international law”.

3. The title of the Activity to be used in all documentation, correspondence and publicity is “[INSERT ACTIVITY TITLE]”.
4. DFAT offers to provide UNRWA with a contribution for the implementation of the Activity as described in the Activity Proposal “[NAME OF PROPOSAL]” of [DATE] (attached) and any amendments determined in writing by DFAT.
5. The contribution is **AUDXX** [AMOUNT]. [FOR ACTIVITIES GREATER THAN ONE YEAR, INSERT PAYMENT SCHEDULE].
6. The contribution will be made to the following account:  
  
Account Name: UNRWA HQ, GAZA  
Account No.: 00290 573 529  
IBAN No.: AT56 1200 0002 9057 3529  
Swift Code: BKAU ATWW  
Bank Name: Bank Austria
7. The provision of the contribution is subject to adherence by UNRWA to all of the terms of the Partnership Framework and this Exchange of Letters.
8. UNRWA will disburse the contribution in accordance with the budget contained in the Activity Proposal.
9. UNRWA will report to DFAT in accordance with the reporting arrangements in the Partnership Framework and any additional reporting arrangements specified in this Exchange of Letters.
10. This Exchange of Letters will be deemed to commence on the date of receipt by DFAT of acceptance of this Exchange of Letters and will conclude on [INSERT DATE].
11. Please indicate your acceptance of this Exchange of Letters by signing both original copies and returning one signed copy to DFAT.

Yours sincerely

Name and Position

Date:

Signed for and on behalf of UNRWA by:

Name and Designation

Signature

Dated this                      day of

2016

**Attachment**

[ATTACH ACTIVITY PROPOSAL AND BUDGET]

## Annex C

### Framework for Annual Performance Assessment of UNRWA

(For determination of DFAT's performance-linked funding)

Performance Criteria	Weighting of criteria (as percentage of total score)	Assessment comments	Assessment score (percentage for each criterion)	Points (col.2 x col.4)
<p>1. Results against the Medium Term Strategy (MTS) 2016-2021 strategic objectives</p> <p>Programmatic results reporting based on the Draft the Annual Operational Report Performance Indicators * under the Medium Term Strategy 2016-2021 as follows:</p> <p>Protection:</p> <ul style="list-style-type: none"> <li>• Number of individuals experiencing a protection risk (general protection) identified by UNRWA (disaggregation by sex, age and disability)</li> <li>• Number of individuals experiencing a protection risk (GBV) identified by UNRWA (disaggregation by sex, age and disability)</li> <li>• Number of individuals experiencing a protection risk (child protection) identified by UNRWA (disaggregation by sex, age and disability)</li> </ul> <p>Health:</p> <ul style="list-style-type: none"> <li>• Average daily medical consultations per doctor</li> <li>• Percentage of HC's meeting UNRWA facilities protection design standards for health (safety, accessibility (disability) and gender)</li> </ul> <p>Education/Employment:</p> <ul style="list-style-type: none"> <li>• Percentage of students meeting</li> </ul>	50			



<p>required levels in Monitoring of Learning Achievement (MLA) tests</p> <ul style="list-style-type: none"> <li>• Mean score of students in MLA higher order thinking skills (HOTS) items (disaggregated by (i) Arabic and Mathematics, (ii) Grade 4 and Grade 8, and (iii) sex)</li> <li>• Percentage of graduates of Vocational Training Centres (VTC), Educational Science Facilities (ESF)/Faculty of Educational Science and Arts (FESA) employed – Male</li> <li>• Percentage of VTC, ESF/FESA graduates employed – Female</li> </ul> <p>Shelter:</p> <ul style="list-style-type: none"> <li>• Percentage of shelters in camps connected to official sewerage networks</li> </ul> <p>Gender:</p> <ul style="list-style-type: none"> <li>• UNRWA's performance on the UN System-wide Action Plan (UNSWAP) framework of gender indicators</li> </ul> <p>Disability:</p> <ul style="list-style-type: none"> <li>• Percentage of students identified with a disability receiving support meeting their specific needs)</li> </ul> <p>Finance:</p> <ul style="list-style-type: none"> <li>• Overall contributions to the programme budget (GF) from diversified sources</li> </ul> <p>Neutrality:</p> <ul style="list-style-type: none"> <li>• Percentage of UNRWA installations receiving 4 or more neutrality inspections</li> </ul> <p>* The indicators list here is a draft list only at this stage and is subject to final Harmonised Results Working Group (HRWG) approval.</p>				
2. Performance against annual selected management and operational effectiveness indicators	10			

<p>Reporting based on the Management and Operational Effectiveness section of the Medium Term Strategy (MTS) 2016-2021, Annex 1: Common Monitoring Matrix.</p> <p>Reporting against progress on issues such as organisational and financial reforms.</p> <p>Reporting against progress on reform measures to addressing the budgetary issues and achieving financial sustainability.</p>				
<p><b>3. Reporting to DFAT on matters in paragraphs VI, VII, VIII, IX, and X of the Partnership Framework.</b></p> <p>Verbal reports at regular monitoring meetings.</p> <p>Written reports to DFAT in line with those under VI and regular reporting undertaken by UNRWA for the General Assembly.</p>	10			
<p><b>3. Reporting to donors (VI-A and B)</b></p> <p>Financial reports, the UNRWA Annual Operational Report and other reports submitted in a timely manner to DFAT bilaterally.</p>	15			
<p><b>4. Australian profile (Item XI)</b></p> <p>Ensuring the visibility of Australia's contributions.</p> <p>Effectiveness of UNRWA on work with DFAT to build and maintain Australian profile, including twice yearly events.</p>	5			
<p><b>5. Responsiveness</b></p> <p>Adequacy of assistance with monitoring visits.</p> <p>UNRWA's continued efforts and progress towards maintaining sustained neutrality and impartiality through putting in place appropriate neutrality-related policies and procedures for use across all of UNRWA's operations.</p>	10			

<p>UNRWA's performance on the UN System-wide Action Plan (UNSWAP) framework of gender indicators (reference section 1 above).</p> <p>Responses to media items commenting on UNRWA's activities – e.g. evidence of consideration of the relevance / appropriateness of comments; prompt and clear responses; and advice to donors / stakeholders on action and implications.</p>				
<b>Overall score</b>				

