Factsheet 2 of 4

**Access to Services**

Disability is deﬁned as interactions between personal and environmental factors. It is measured by the level of functioning of a person in various areas of daily activities (called “domains”) regardless of impairments, using the Washington Group tools.

Households with at least one member with disabilities Households without any members with disabilities

# ACCESSIBILITY OF SHELTER AND LATRINE

**ALL sureveyed households have shelter or house except for 4 families in Zaatari camp in Jordan waiting for the delivery of caravans**

Percentage of households reporting that it is

**NOT** easy to move around the house

64.0%

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | 55.7% |  | 10.5% | **around house and** |
|  | 47.5% |  | 13.2% | **using latrines** |
|  | 44.8% |  | 10.3% |  |
|  |  |  |  |  |

Percentage of households reporting their latrine are **NOT** accessible

11.0%

###### Households with member(s) with disabilities face greater difﬁculties in moving

**SAFE WATER**

Percentage of households reporting **NO** access to enough safe water from reliable sources

7.3%

10.6%

12.5%

5.4%

**Barriers to access safe water**

Identiﬁed by families who do not have access to safe water (multiple answers)

Jordan Lebanon

**Households with member(s) with disabilities in Lebanon are signiﬁcantly less likely to access safe water than households without any members with disabilities (p<0.01)**

60.5%

28.9%

22.4%

73.7%

63.2%

42.1%

Service not meeting my/family’s needs

Service not available

Service too expensive

15.6%

Service not available

Service too expensive

Service not meeting my/family’s needs

59.4%

25.0% 72.7%

54.5%

27.3%

Service not meeting my/family’s needs

Service not available

Service too expensive

Service not available

Service too expensive

Service not meeting my/family’s needs

**Priority solutions for increased access to safe water**

Cost reduction

for services Supportive staff

**Tailored services**

Availability of services

Cost reduction

for services Supportive staff

## Tailored services

Availability of services

Information about available services

##### Availability of services

Cost reduction for services

Tailored services

Availability of services

##### Cost reduction for services

Information about available services

**FACTSHEET 2: ACCESS TO SERVICES**

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**Disability Assessment among Syrian Refugees in Jordan and Lebanon**

**(HI & iMMAP, 2018)**

# HEALTH

Percentage of households reporting medical needs in the last 6 months and access to health services

 **Jordan Lebanon**

Households with at least

**one member** with disabilities

Households **without any members** with disabilities

Households with at least

**one member** with disabilities

Households **without any members** with disabilities

89.6%

644

10.4%

75

82.0%

361

18.4%

79

81.5%

247

18.5%

56

59.1%

120

40.9%

83

11.8%

76

7.2%

26

Medical needs

No medical needs

*In the last 6 months*

Have access Have no access

17.4%

43

15.8%

19

88.2%

568

#### Barriers to access health services

92.8%

335

82.6%

204

84.2%

101

Identiﬁed by families who do not have access to health services when needed (multiple answers)

Jordan Lebanon

61.8%

55.3%

23.7%

95.3%

48.8%

44.2%

Service not available

Service too expensive

Transportation too expensive

Service too expensive

Transportation too expensive

Service not available

73.1%

30.8%

15.4%

78.9%

42.1%

26.3%

Service not available

Service too expensive

Service not meeting my/family’s needs

Service too expensive

Transportation not accessible

Service not available

**Priority solutions for increased access to health services**

Availability of services

**Cost reduction for services** Supportive staff Support to required documents

Cost reduction for services

**Availability of services**

Support to required documents

Supportive staff

Availability of services

### Cost reduction for services

Cost reduction for transportation

Supportive staff

Availability of services

### Cost reduction for services

Information about available services

Supportive staff

# SPECIALIZED SERVICES

Key specialized services needed but not accessible

###### Of 1,903 persons with disabilities, 25.5% in Jordan and 57.5% in Lebanon require specialized services but cannot access them.

 23.1%

 20.3%

 16.0%

Physio, occupational or speech therapy

Assistive Devices

Mental health/ psychosocial support

 57.6%

 33.9%

 50.3%

**Barriers to access specialized services**

 *Strong needs among people aged 5-34 years*

Identiﬁed by families who do not have access to specialized services (multiple answers)

 28.0% Service not avaliable 24.0%

 19.4%

32.0%

 51.1%

Don’t know where the service is avaliable

Transportation too expensive

Services are too expensive

For further information

 41.8%

38.2%

 86.2%

**FACTSHEET 2: ACCESS TO SERVICES**

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