DFAT - RELEASED UNDER THE FREEDOM OF INFORMATION ACT 1982 LEX 13874

SECTION 17 DOCUMENT – LEX 13874

SCOPE OF REQUEST:

"This request is directed to the Department of Foreign Affairs and Trade and seeks the following documents:

1. Documents detailing the total cost of commissioning challenge coins for the Department, broken down by each of the three most recent financial years.
2. Documents detailing the total number of challenge coins produced by the Department, including both production quantity and the number of distinct final designs, for the three most recent financial years.
3. Documents containing or depicting all known designs of challenge coins produced by the Department since 2006.
4. Current policies and procedures relating to challenge coins within the Department, including but not limited to those governing approval, drafting, design, consultation and distribution.
5. Documents containing complaints or concerns raised regarding challenge coins produced or distributed by the Department.

WBS Code	2025-26	2024-25	2023-24	2022-23
P.0098.OSSO.22	1,134.54	1,321.34		
P.0099.SISO.01	4,914.86			
P.0101.CAVO.01	3,054.54			
P.0101.DSPO.01	2,342.00			
P.0382.SCPO.01	3,000.00			
P.0072.SCSO.04		1,683.14		
P.0100.PSBO.01		1,540.00		
P.0076.DOMS.10			2,701.19	
Total	**$ 14,445.94**	**$ 4,544.48**	**$ 2,701.19**	**$ NA**

s 22(1)(a)(ii)

From: s 22(1)(a)(ii)
Sent: Thursday, 5 September 2019 12:50 PM
To: s 22(1)(a)(ii)
Subject: Coin concepts - over the next week [DLM=For-Official-Use-Only]

For-Official-Use-Only

Hey s 22(1)(a)(ii)

I'll spend the next week or two throwing together some coin concepts.

I'll send the whole lot to the working committee once I've got a few ideas.

Here is one I'm working on now – I'll keep pondering on this though.

Cheers,
s 22(1)(a)(ii)

Communications & Design
Security Governance, Policy and Communications Section (SPC)
Diplomatic Security Division
Department of Foreign Affairs and Trade
T + s 22(1)(a)(ii)

CLICK HERE FOR THE:

S Security
C Clearance
M Management
S System

s 22(1)(a)(ii)

From: s 22(1)(a)(ii)
Sent: Tuesday, 24 September 2019 1:18 PM
To: s 22(1)(a)(ii)
Subject: RE: Draft agenda and welcome pack [DLM=For-Official-Use-Only]

For-Official-Use-Only

Thanks s 22(1)(a)(ii)

I'll get a concept to you in the next day or so!

For the coins – what are everyone's thoughts on the concepts below? I tried to keep it really closely aligned with the brochure branding/artwork.
The back of the coins will simply hold the DFAT crest.

My favourite is the top left.

DIPLOMATIC SECURITY DIVISION
2020
INTECSEC

DIPLOMATIC SECU
20
INTECSE

DIPLOMATIC SECURITY DIVISION
2020
INTECSEC

DIPLOMATIC SECU
20
INTECSEC

s 22(1)(a)(ii)

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s 22(1)(a)(ii)

s 22(1)(a)(ii)

s 22(1)(a)(ii)

DFAT - RELEASED UNDER THE FREEDOM OF INFORMATION ACT 1982

s 22(1)(a)(ii)

OFFICIAL

From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: 21 September 2023 13:20
To: Simon Johnstone <Simon.Johnstone@dfat.gov.au>
Cc: s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>
Subject: FW: Challenge coins concept ideas [SEC=OFFICIAL]

OFFICIAL

Thanks s 22(1)(a)(ii) these look great! Really appreciate all your work on the designs. Cheers.

Hi Simon

More iteration for the challenge coins. Let me know your thoughts.

Options can be:

	Side 1 (Main Face)	Side 2	Or Side 2	Or Side 2
CSO coin:		Magpie	Magpie	Goanna
OSB coin		Wombat	Wombat	Wombat

RSO / OSS / TSS / DMS coin:		Designed by individual RSO or section	Designed by individual RSO or section	Designed by section

s 22(1)(a)(ii) can also add, delete and create something new if the above are not what you had in mind.

s 22(1)(a)(ii) our previous CSO wanted to incorporate indigenous designs and I think the concepts s 22(1)(a)(ii) has come up with are really good. We are centring the magpie at the moment so it will look slightly different if it makes the final cut.

Let us know your thoughts.

Cheers

s 22(1)(a)(ii)

From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Thursday, 21 September 2023 12:31 PM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: Challenge coins [SEC=OFFICIAL]

OFFICIAL

Hi s 22(1)(a)(ii)

Please find the latest iteration of the coins for Simon and co.

Thanks,

s 22(1)(a)(ii)

Communications Officer | Security Policy Culture & Threat Section
Personnel Security, Capability and Culture Branch | Diplomatic Security Division
Department of Foreign Affairs and Trade
T s 22(1)(a)(ii) | M s 22(1)(a)(ii)

s 22(1)(a)(ii)

dfat.gov.au | Twitter | Facebook | Instagram | LinkedIn

© Kim Hill, Among Women (2011)

We acknowledge the Traditional Custodians of Country throughout Australia, and their continuing connection to land, waters and community. We pay our respects to all First Nations peoples, their cultures and to their Elders, past, present, and emerging.

DFAT - RELEASED UNDER THE FREEDOM OF INFORMATION ACT 1982 LEX 13874

DIPLOMATIC SECURITY DIVISION
AUSTRALIA
DSD

DEPARTMENT OF FOREIGN AFFAIRS AND TRADE
AUSTRALIA
DIPLOMATIC SECURITY DIVISION

DIPLOMATIC SECURITY DIVISION
REGIONAL SECURITY OFFICER

DIPLOMATIC SECURITY DIVISION
OPERATIONAL SECURITY BRANCH

DIPLOMATIC SECURITY DIVISION
OPERATIONAL SECURITY BRANCH

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OPERATIONAL SECURITY BRANCH

DIPLOMATIC SECURITY DIVISION
CSO

DIPLOMATIC SECURITY DIVISION
OPERATIONAL SECURITY BRANCH

DIPLOMATIC SECURITY DIVISION
CHIEF SECURITY OFFICER

DIPLOMATIC SECURITY DIVISION
CHIEF SECURITY OFFICER

DIPLOMATIC SECURITY DIVISION
CHIEF SECURITY OFFICER

DFAT - RELEASED UNDER THE FREEDOM OF INFORMATION ACT 1982 - LEX 13874

	Side 1 (Main Face)	Side 2	Or Side 2	Or Side 2	Or Side 2	Or Side 2
CSO coin:		Magpie 	Magpie 	Goanna 	Echidna 	Echidna
OSB coin		Wombat 	Wombat 	Wombat 	Cassowary 	Tasmanian devil
RSO / OSS / TSS / DMS coin:		Designed by individual RSO or section	Designed by individual RSO or section	Designed by individual RSO or section	Designed by individual RSO or section	Designed by individual RSO or section

s 22(1)(a)(ii)

From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Tuesday, 21 October 2025 3:42 PM
To: s 22(1)(a)(ii)

Cc:
Subject:
Attachments: JT64605-Technical-Security-Coins.jpg; FW: [EXTERNAL] Seeking a design and cost for procurement of challenge co... (7.09 MB)

Hi All,

I've decided to proceed with **Design Concept One** from The Pin Factory for the following reasons:

1. The design aligns well with our brief and has a stronger visual appeal.
2. The Pin Factory is an Australian-based company.
3. Significant cost savings – their quote is **47% cheaper** than Signature Coins (a US-based company).

Note: The previous quote for 300 units was **AUD$2,345**, but the updated design includes an added feature – binary code on the coin's edge reading *"It's Technical"*. This has increased the cost to **AUD$3,476** – still a 30% cost savings.

I propose we proceed with this enhanced design and place an initial order of **300 units at AUD$3,476**, with the option to order more if needed.

s 22(1)(a)(ii) – if you have designs ready for your TEO coins, we could explore using The Pin Factory for those as well, potentially securing even better pricing.

Please let me know your thoughts, as this is your coin as well!

MEDALLION COINS

Cheers

s 22(1)(a)(ii)

From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Friday, October 17, 2025 3:42 PM
To: s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>
Cc: s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>
Subject: Re: TSS Challenge Coin concepts/designs [SEC=UNOFFICIAL]

UNOFFICIAL

I think the TEOs should have their own coins. You might want to include some elements that are unique to the TEO roles.

From: s 22(1)(a)(ii) @dfat.gov.au>
Date: Friday, 17 October 2025 at 10:28:59 am
To: s 22(1)(a)(ii) @dfat.gov.au>, s 22(1)(a)(ii) @dfat.gov.au>

Cc: s 22(1)(a)(ii) @dfat.gov.au>, s 22(1)(a)(ii) @dfat.gov.au>, s 22(1)(a)(ii) @dfat.gov.au>, s 22(1)(a) @dfat.gov.au>, s 22(1)(a)(ii) @dfat.gov.au>, s 22(1)(a)(ii) @dfat.gov.au>, s 22(1)(a)(ii) @dfat.gov.au>, s 22(1)(a)(ii) @dfat.gov.au>, s 22(1)(a)(ii) @dfat.gov.au>, s 22(1)(a)(ii) @dfat.gov.au>, s 22(1)(a)(ii) @dfat.gov.au>, s 22(1)(a)(ii) @dfat.gov.au>

Subject: RE: TSS Challenge Coin concepts/designs [SEC=UNOFFICIAL]

Another 100x to the UK please 😉

s 22(1)(a)(ii)

Assistant Director | Technical Security, Safehand and Diplomatic Mail Section
Operational Security Branch | Diplomatic Security Division
T +s 22(1)(a)(ii) | **M** s 22(1)(a)(ii)

From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Friday, October 17, 2025 3:42 AM
To: s 22(1)(a)(ii) @dfat.gov.au>
Cc: s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>
Subject: RE: TSS Challenge Coin concepts/designs [SEC=UNOFFICIAL]

Awesome work s 22(1)(a)(ii) love them both.

Good idea on the dual coin design. When you order if you can allocate maybe 100x to Washington that would be awesome (I collaborate with A LOT or Five Eyes partners here).

Cheers

s 22(1)(a)(ii)

First Secretary
Technical Exchange Officer to the United States
Diplomatic Security | Embassy of Australia
1601 Massachusetts Avenue NW, Washington DC 20036-2273
P: +s 22(1)(a)(ii) | **M** +s 22(1)(a)(ii) | **Alternate:** +s 22(1)(a)(ii)
s 22(1)(a)(ii)

<< OLE Object: Picture (Device Independent Bitmap) >>

From: s 22(1)(a)(ii) @dfat.gov.au>

Sent: Wednesday, 15 October 2025 6:31 PM
To: s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>
Cc: s 22(1)(a)(ii) @dfat.gov.au>
Subject: RE: TSS Challenge Coin concepts/designs [SEC=UNOFFICIAL]

Morning Team

Thank you to those who have responded!

Further to the below, the challenge coin designs have changed slightly from the original concept, see below. I propose we get both and only provide design one to those considered a close contact or for special occasions, and design two will be for our general everyday use.

Are you happy with the designs, concepts, colors – please let me know your thoughts. Is there anything you want to change? Please let me know!!!!

- **Design concept one:**

- Costings yet to be provided.
- Vendor is The Pin Factory – an Australian Based Company

<< OLE Object: Picture (Device Independent Bitmap) >>

- **Design concept two:**

- 100 units will cost USD $1,279
- 300 units will cost USD $3,214
- Vendor is Signature Coins (US based Company) – they provided our last batch of coins.

<< OLE Object: Picture (Device Independent Bitmap) >>

Cheers

s 22(1)(a)(ii)

From: Security Technical
Sent: Wednesday, October 8, 2025 2:05 PM
To: s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii)a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>

Cc: s 22(1)(a)(ii) @dfat.gov.au>
Subject: TSS Challenge Coin concepts/designs [SEC=UNOFFICIAL]

Hi Team

Only two vendors have responded to the TSS Challenge Coin design brief. Below are the concepts they've proposed based on my specifications.

Could you please review the designs and share any comments, recommendations, or suggestions?

Design Concept One: The inner section of the coin spins on a dual-pin axis (see diagram below).
Design Concept Two: Only the octopus element spins. I feel this version is too busy and would benefit from some simplification.

Looking forward to your thoughts – p.s. my preference is designed concept one.

Cheers,
s 22(1)(a)(ii)

Design concept one:

<< OLE Object: Picture (Device Independent Bitmap) >>

Design concept two:

<< OLE Object: Picture (Device Independent Bitmap) >>

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LEX 10874

MEDALLION COINS

FINAL PRODUCT

IMAGE ABOVE NOT TO SCALE

FRONT

FINAL DESIGN

✕ HOLLOW

BACK

EDGE

EDGE OF COIN (shown as flat circumference)

ENGRAVED

01001001 01110100 00100111 01110011 00100000 01010100 01100101 01100011 01101000 01101110 01101001 01100011 01100001 01101100 00001010

TECHNICAL DIAGRAM

SOFT ENAMEL BLACK ICONS, TEXT, BACKGROUND
AUSTRALIA MAP (PMS 647 C / BLACK / WHITE (dots))

SOFT ENAMEL BLACK ICONS, TEXT
AND BLACK BACKGROUND

RAISED MAP OF
AUSTRALIA BEHIND
OCTOPUS

CREST UV 3D RAISED PRINT
ON TOP OF BLACK ENAMEL

3D RAISED
LINES OVER
MAP OF AUSTRALIA

SPINNING AXIS
Centre peice spins
360 degrees

TOP LAYER RAISED WITH ENAMEL OCTOPUS
- Antique gold metal edges
- glow enamel on octopus rings
- PMS 103 C gold enamel for octopus colours

GLOW IN THE DARK
PMS 299 C ENAMEL
(OCTOPUS RINGS)

TOP LAYER RAISED WITH ENAMEL OCTOPUS
Antique gold, glow enamel on octopus rings
- Antique gold metal edges
- glow enamel on octopus rings
- PMS 103 C gold enamel for octopus colours

PLEASE PAY CLOSE ATTENTION TO SPECIFICATIONS BELOW PRIOR TO APPROVAL

TYPE:	Medallion Spinning Coins
FINISH:	Antique Gold
PROCESS:	See artwork
SIZE:	50mmØ
THICKNESS:	4mm
DECORATION SIDES:	Front & Back

s 22(1)(a)(ii)

From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Tuesday, 21 October 2025 3:00 PM
To: Security Technical
Subject: FW: [EXTERNAL] Seeking a design and cost for procurement of challenge coins. JT64605 [SEC=UNOFFICIAL]
Attachments: JT64605-Technical-Security-Coins.jpg

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Hi s 22(1)(a)(ii)

Thanks again for your email,

Please see the attached amended artwork,

How is this looking?

100 x 2 sided complex enamel ink filled challenge coins with Spinner, Cut-outs, and Laser engraved edge = $13.24 each + $95 set up cost + $20 delivery + GST
Total = $ 1,582.90

300 x 2 sided complex enamel ink filled challenge coins with Spinner, Cut-outs, and Laser engraved edge = $10.15 each + $95 set up cost + $20 delivery + GST
Total = $ 3,476

How does that sound?

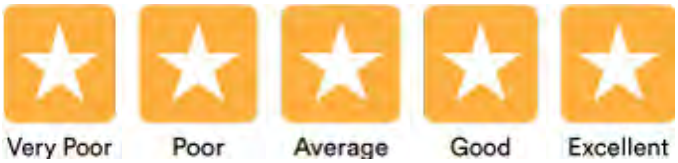
If you would like any changes or amendments, please let us know and we will be more than happy to accommodate.

Please let me know if you have any questions.

Kind Regards,

s 47F(1) _s 47F(1)
[t] s 47F(1) [e] info@thepinfactory.com.au [w]
s 47F(1) @thepinfactory.com.au www.thepinfactory.com.au

How did we do?



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From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Tuesday, 21 October 2025 11:58 AM
To: Info | The Pin Factory <info@thepinfactory.com.au>
Subject: RE: [EXTERNAL] Seeking a design and cost for procurement of challenge coins. JT64605 [SEC=UNOFFICIAL]

Hi s 47F(1)

Thanks again for the quick chat earlier.

As discussed, I'd like to add an additional feature to the design: a **Laser Engraved Edge**, as shown below.

Could you please incorporate this into our design and have the following printed:

01001001 01110100 00100111 01110011 00100000 01010100 01100101 01100011 01101000 01101110 01101001 01100011 01100001 01101100 00001010

(the color shown on your coin below is perfect).

Also, could you let me know the revised cost for **100** and **300 units** with this feature included?

Laser Engraved Edge
We can laser engrave a message or tagline arour
challenge coins to create something truly persor
We offer sequential numbering and individual da
ranks and divisions and the engrave can be finishe

Best regards,

s 22(1)(a)(ii)

From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Wednesday, October 15, 2025 11:00 AM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: FW: [EXTERNAL] Seeking a design and cost for procurement of challenge coins. JT64605 [SEC=UNOFFICIAL]
Importance: High

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender.

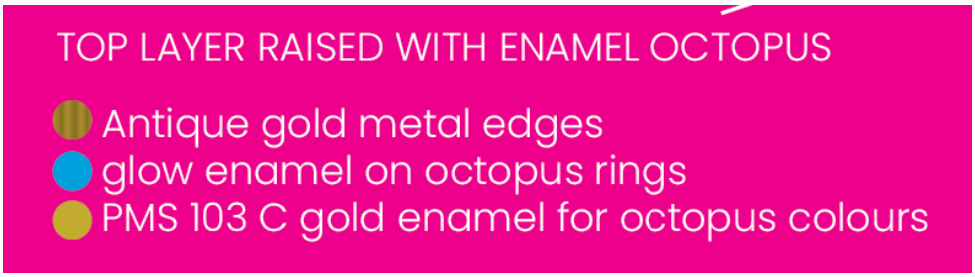
Hi s 22(1)(a)(ii)

Thanks again for your email,

Please see the attached amended artwork,

How is this looking?

Note from designer: Currently the octopus is soft enamel like all the other enamel colors on the artwork which looks like the below. This is the only way to acheive it being a certain colour as we have to fill it with ink. It has been made a solid goldy color (PMS 103 C)



What I suggest is leaving the octopus moulded metal with the only enamel being the WHITE of the eye and the BLUE rings
And then raising the octopus and moulding it 3D like this image here, where the rest of the design is soft enamel behind it

Or, we can remove all the metal lines from it and make it an illustration which would allow more freedom and then it can be a raised element like below with the UV print over the top

If you would like any changes or amendments, please let us know and we will be more than happy to accommodate.

Please let me know if you have any questions.

Kind Regards,

s 47F(1) _s 47F(1)
[t] s 47F(1) [e] info@thepinfactory.com.au [w]
s 47F(1) thepinfactory.com.au www.thepinfactory.com.au

No other company can provide our price, quality or turnaround time. We guarantee it!

How did we do?

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From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Wednesday, 15 October 2025 9:46 AM
To: Info | The Pin Factory <info@thepinfactory.com.au>
Subject: RE: [EXTERNAL] Seeking a design and cost for procurement of challenge coins. JT64605 [SEC=UNOFFICIAL]

Hi s 47F(1)

That looks fantastic!

Sorry to be a pain but appears two things didn't get changed as requested. Can you:

- Make the southern cross as solid white dotes.
- Change the color of the octopus to the picture provided below.

In addition to the above, the team is not keen on the green Australia, can you please change this to blue, per the sample blue provided below please.

I think we are getting really close to what we are after, thank you for your patience while we make all these adjustments!

Let me know if you have any questions.

Cheers

s 22(1)(a)(ii)

From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Tuesday, October 14, 2025 3:46 PM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: FW: [EXTERNAL] Seeking a design and cost for procurement of challenge coins. JT64605 [SEC=UNOFFICIAL]
Importance: High

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender.

Hi s 22(1)(a)(ii)

Thanks again for your email,

Please see the attached amended artwork,

How is this looking?

If you would like any changes or amendments, please let us know and we will be more than happy to accommodate.

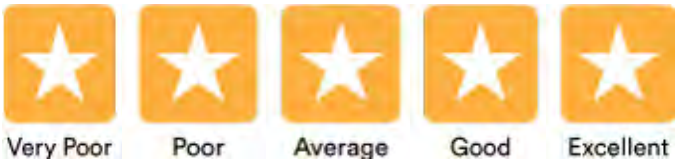
Please let me know if you have any questions.

Kind Regards,

s 47F(1) _s 47F(1)

[t] s 47F(1) [e] info@thepinfactory.com.au [w] s 47F(1) @thepinfactory.com.au www.thepinfactory.com.au

How did we do?



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From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Monday, 13 October 2025 1:32 PM
To: Info | The Pin Factory <info@thepinfactory.com.au>
Subject: RE: [EXTERNAL] Seeking a design and cost for procurement of challenge coins. JT64605 [SEC=UNOFFICIAL]

Hi s 47F(1)

Apologies for the delay in reply. The team loves the concepts but would like to make the following changes please – see below.

Let me know if you have any questions.

Can you make the rim bigger – the team is afraid this might be the weak point in the coin.

Make these into blue rings and with fewer rings to make it look less busy – see the octopus image provided

Make the octopus this color so that it stands out more

Make these into solid white dots

Replace this icon with this

Remove the blue background and replace it with **Black**

Cheers

s 22(1)(a)(ii)

From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Wednesday, October 1, 2025 9:24 AM
To: s 22(1)(a)(ii) @dfat.gov.au>
Cc: s 22(1)(a)(ii) @dfat.gov.au>
Subject: FW: [EXTERNAL] Seeking a design and cost for procurement of challenge coins. JT64605 [SEC=UNOFFICIAL]
Importance: High

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender.

Hi s 22(1)(a)(ii)

Thanks again for your email,

Please see the attached amended artwork,

How is this looking?

If you would like any changes or amendments, please let us know and we will be more than happy to accommodate.

Please let me know if you have any questions.

Kind Regards,

s 47F(1) _s 47F(1)

[t] s 47F(1) [e] info@thepinfactory.com.au [w] s 47F(1) @thepinfactory.com.au www.thepinfactory.com.au

How did we do?

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From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Tuesday, 30 September 2025 4:25 PM
To: Info | The Pin Factory <info@thepinfactory.com.au>
Cc: s 22(1)(a)(ii) @dfat.gov.au>
Subject: RE: [EXTERNAL] Seeking a design and cost for procurement of challenge coins. JT64605 [SEC=UNOFFICIAL]

DFAT - RELEASED UNDER THE FREEDOM OF INFORMATION ACT 1982 LEX 13874

Hi s 47F(1)

Thanks for such a quick turnaround, greatly appreciated!

Looks fantastic!

Can I trouble you with a couple more changes to the design please?

- The previous Southern Cross was covered/obstructed by the octopus. I have now relocated the southern cross above the octopus' head – see image below. I have also added additional circuit board lines which connects to the Southern Cross. Grateful if you can apply this change to the new design please.
- I have also added an RF symbol below the octopus' head . Can you add this into the new design to please.
- And lastly, can you change the color map of Australia, currently it blends with the octopus and is difficult to see.

Thanks again and if you have any questions, please let me know.

Cheers

s 22(1)(a)(ii)

From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Tuesday, September 30, 2025 2:48 PM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: FW: [EXTERNAL] Seeking a design and cost for procurement of challenge coins. JT64605 [SEC=UNOFFICIAL]

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From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Tuesday, 30 September 2025 11:17 AM
To: Info | The Pin Factory <info@thepinfactory.com.au>
Subject: RE: [EXTERNAL] Seeking a design and cost for procurement of challenge coins. JT64605 [SEC=UNOFFICIAL]

Hi s 47F(1)

Re: Serial No. JT64605.

I love the design and concept!

Can I make the following revisions to the design please.

- Please replace the Australian flag with the **map of Australia.**
- On the map Australia, can you place the images below please. The circles on the right represents the Southern Cross – please add the fifth circle in and make them smaller (AI designs are not the best). The lines represent circuit board lines which connects to the circles.
- Happy for you to place those icons shown below where the octopus does not obstruct its view.
- Can you make the octopus look slightly aggressive please.
- Happy for you to select color's that will make the coin stand out.

Hope this helps and let me know if you have any questions. Thanks again!

Cheers

s 22(1)(a)(ii)

From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Monday, September 29, 2025 4:22 PM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: [EXTERNAL] FW: Seeking a design and cost for procurement of challenge coins. [SEC=UNOFFICIAL] JT64605

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Hi s 22(1)(a)(ii)

Thanks again for your email,

Please see the attached artwork for your perusal.

If you would like any changes or amendments, please let us know and we will be more than happy to accommodate.

Did you know?
We offer more than just pins! You can complete your event package with matching bags, pens, notebooks, apparel, keyrings, and more. Bundle them together and save!

If you're interested, just let us know, and we'd be happy to provide a quick, personalised quote for these additional items.

Looking forward to your feedback on the artwork!

Please let me know if you have any questions.

Kind Regards,

s 47F(1) _s 47F(1)

[t] s 47F(1) [e] info@thepinfactory.com.au [w] s 47F(1) @thepinfactory.com.au www.thepinfactory.com.au

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From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Friday, 26 September 2025 9:33 AM
To: Info | The Pin Factory <info@thepinfactory.com.au>
Subject: Seeking a design and cost for procurement of challenge coins. [SEC=UNOFFICIAL]

Dear The Pin Factory

My team and I are looking at procuring challenge coins. Are you able to design a coin with the following specifications?

Front side of coin:

- 2” in size
- Top should show the following words – **Technical Security Section**
- Bottom should show the following words – **Inform, Detect, Protect**
- Background is the map of Australia with the Southern Cross placed on the right.
- The main feature of the coin is a **blue ring octopus** (that glows in the dark) and facing forward. It has seven tentacles that wraps over to the other side of the coin, like it’s holding the coin.
- The Octopus should be raised off the coin and be able to spin 360 degrees.
- The backdrop should also have circuit board lines and some of the lines connect to the stars on the Southern Cross.
- There are also icons place around the octopus which are: WiFi symbol, camera symbol, lock symbol, radioactive symbol, speaker symbol and drone.

Below are some designs and features of the coins we what to keep.

Back side of coin:

- The back of the coin should display the below image.
- You should be able to see the octopus' tentacles wrapping over to this side.

Grateful if you can design what I have suggested so that I can present to the team for approval. Also, please let me know what the cost would be for ordering 100 coins verses 300 coins.

Let me know if you have any questions.

Cheers

s 22(1)(a)(ii)

MEDALLION COINS

FINAL PRODUCT

IMAGE ABOVE NOT TO SCALE

FRONT

FINAL DESIGN

✕ HOLLOW

BACK

EDGE

EDGE OF COIN (shown as flat circumference)

ENGRAVED

01001001 01110100 00100111 01110011 00100000 01010100 01100101 01100011 01101000 01101110 01101001 01100011 01100001 01101100 00001010

TECHNICAL DIAGRAM

SOFT ENAMEL BLACK ICONS, TEXT, BACKGROUND
AUSTRALIA MAP (PMS 647 C / BLACK / WHITE (dots))

RAISED MAP OF AUSTRALIA BEHIND OCTOPUS

3D RAISED LINES OVER MAP OF AUSTRALIA

SPINNING AXIS
Centre peice spins 360 degrees

TOP LAYER RAISED WITH ENAMEL OCTOPUS
- Antique gold metal edges
- glow enamel on octopus rings
- PMS 103 C gold enamel for octopus colours

GLOW IN THE DARK
PMS 299 C ENAMEL
(OCTOPUS RINGS)

SOFT ENAMEL BLACK ICONS, TEXT
AND BLACK BACKGROUND

CREST UV 3D RAISED PRINT ON TOP OF BLACK ENAMEL

TOP LAYER RAISED WITH ENAMEL OCTOPUS
Antique gold, glow enamel on octopus rings
- Antique gold metal edges
- glow enamel on octopus rings
- PMS 103 C gold enamel for octopus colours

PLEASE PAY CLOSE ATTENTION TO SPECIFICATIONS BELOW PRIOR TO APPROVAL

TYPE:	Medallion Spinning Coins
FINISH:	Antique Gold
PROCESS:	See artwork
SIZE:	50mmØ
THICKNESS:	4mm
DECORATION SIDES:	Front & Back

s 22(1)(a)(ii)

From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Tuesday, 11 November 2025 3:24 PM
To: Security Technical
Cc: s 22(1)(a)(ii)
Subject: Re: Seeking s23 approval for Challenge Coins for TSS section (Director, TEO & TSS) [SEC=OFFICIAL]

OFFICIAL

Many thanks for all your hard work on this s 22(1)(a)(ii)

Expenditure is approved.

Many thanks,
s 22(1)(a)(ii)

Director Technical Security, Safehand, and Diplomatic Mail Section (TSS)
Operational Security Branch | Diplomatic Security Division

Department of Foreign Affairs and Trade
P +s 22(1)(a)(ii) M +s 22(1)(a)(ii)

s 22(1)(a)(ii)

dfat.gov.au | X | Facebook | Instagram | LinkedIn

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We acknowledge the Traditional Custodians of Country throughout Australia, and their continuing connection to land, waters and community. We pay our respects to all First Nations peoples, their cultures and to their Elders, past, present and emerging.

From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Tuesday, November 11, 2025 3:21 PM
To: s 22(1)(a)(ii) @dfat.gov.au>
Cc: s 22(1)(a)(ii) @dfat.gov.au>; s 22(1)(a)(ii) @dfat.gov.au>
Subject: FW: Seeking s23 approval for Challenge Coins for TSS section (Director, TEO & TSS) [SEC=OFFICIAL]

OFFICIAL

Dear s 22(1)(a)(ii)

Section 23 Approval Request

The purpose of this Section 23 request is to seek your approval to spend public funds in accordance with the Department's and the Commonwealth's procurement policies, and in compliance with the requirements of the PGPA Act.

Description of items/services required:	TSS OPEX items Challenge Coins for TSS section (Director, AUS-UK TEO and TSS members).
Work Area:	TSS
GL Code	22231
WBS	**P.0072.SCSO.01**
Reason for Procurement:	Relationship building with likeminded partners and contacts
Supplier:	1 supplier for this procurement activities. • The Pin Factory
Reason for selecting Supplier:	Best price compared to others in the market, and they are an Australian based company
Approximate Cost AUD:	**$6000** (GST Inclusive AUD)

There are sufficient funds in WBS P.0072.SCSO.01 to cover this spending proposal.

This is categorised as a Basic Procurement for the purposes of the DFAT Procurement Policy.

Invoices and payments associated with procurement will be process using the DFAT corporate credit card.

If you approve, I will proceed with the purchase and ensure that an invoice is retained on record, and tracking spending listed on FY25-26 OPEX Spend tracker.xlsx

Invoice copies will be stored on Teams and moved to EDRMS at the end of the financial year.

Regards,

s 22(1)(a)(ii)

Technical Security Officer
Technical Security, Safehand and Diplomatic Mail Section (TSS) | Operational Security Branch | Diplomatic Security Division
Department of Foreign Affairs and Trade
P: +s 22(1)(a)(ii) | M: s 22(1)(a)(ii)

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From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Tuesday, November 11, 2025 1:49 PM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: RE: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]
Importance: High

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Hi s 22(1)(a)(ii)

Thank you for your enquiry.

Please see pricing below on our promotional medallion coins

Complex Enamel Ink Filled Medallions Coins

300 x 2 sided complex enamel ink filled medallion coins with Spinner and Laser engraved edge (JT64605) = $8.85 each + GST
Total = $ 2,920.50

100 x 2 sided complex enamel ink filled medallion coins with Spinner and Laser engraved edge (JT65021) = $12.32 each + GST
Total = $ 1,355.20

100 x 2 sided complex enamel ink filled medallion coins with Spinner and Laser engraved edge (JT65073) = $12.32 each + GST
Total = $ 1,355.20

Grand Total : $ 5,630.90 (No more to pay)

Setup and Delivery included.

How does that sound?

Found a lower price? No problem!
Our prices should be the lowest in the industry, however if you do find a lower price from an Australian competitor we will beat it and still provide our superior quality. **We will also design your products in our studio 100% FREE of charge.**

What does this include?

- **Australia's fastest turnaround time** (14 Days from approval)
- **Free artwork** and graphic design with unlimited revisions.
- **Rush delivery** available.
- **High quality** metal compound with Gold or Nickel Plating.
- **Price beat guarantee.**

Would you like a free artwork preview?
Let us bring your ideas to life with a FREE, No obligation virtual proof of your products.

What to do: Simply reply to this email attaching your logos in EPS, PDF, AI or SVG; and inform us of your print design requirements and our graphic design team will draw you a full preview of your product(s). No strings attached, no obligation to proceed.

Packaging & Display Case Solutions
We offer a carefully curated range of gift boxes and packaging solutions for our challenge coins. All options are available
in stock for immediate dispatch and can even be purchased later through our online store located here. Or if you prefer
something highly personalised then ask about our custom branding options such as print, engrave and foil stamping.

CP11 Two Way Display Case

As Low As $4.49

CP01 Magnetic Close Deluxe Gift Box

As Low As $2.51

CP09 PU Leather Look Gift Case

As Low As $2.49

CP05 Velvet Drawstring Pouch

As Low As $0.45c

CP03 Windowed Metal Display Case

As Low As $1.34

CP13 Clear Acrylic Display Case

As Low As $7.19

CP10 Black Velvet Gift Case

As Low As $1.88

CP10 Two Piece Textured Gift Box

As Low As $2.05

CP06 Clear Round Protective Case

As Low As $1.34

CP12 Clear PVC Tuck Pouch

As Low As $0.42c

CP04 Clear Plastic Clip Case

As Low As $1.20

Certificate & Card Printing

Enquire

Prices above exclude GST | Additional delivery costs may apply | Enquire for a quote on custom branding.

Add some sparkle to your design!

All New Custom Textures Available!
Ask us about custom textures and knurling patterns now available on all die struck metal items.

Available metal finishes

Shiny Gold

Shiny Black Nickel

Shiny Brass

Shiny Copper

Misty Gold

Misty Black Nickel

Misty Brass

Misty Copper

Antique Gold

Antique Nickel

Antique Brass

Antique Copper

Antique Tin

Shiny Chrome

Misty Crome

Dyed Black

Coloured Coatings Available (Minimum Order Qty May Apply)

Edge Finishes Available
We offer a variety of edge finishes to suit your theme from traditional to modern. Because all of our coins are moulded to order

we can also customised and create any edge style that you desire. Below are some popular examples from previous projects.

Laser Engraved Edge
We can laser engrave a message or tagline around the edge of your challenge coins to create something truly personalised.
We offer sequential numbering and individual data such as names, ranks and divisions and the engrave can be finished in black or silver.

Turn your coins in to a fully fledged award
Add a custom timber plaque to your challenge coins to create a hanging wall plaque.

Order multiple items and save
People also enquired about these brilliant products from our range, bundle multiple products into an order and get great discounts off your order total.

Custom Keyrings	Branded Lapel Pins	Bespoke Medals

Let us show you the difference
Other suppliers can't match our price, quality, turnaround times or provide our concierge style customer service.
Thousands of customers love ordering with us and I know you will too!

Placing your order is easy!
If you would like to proceed or require further information then simply reply to this email attaching any logos or design files you would like to incorporate.
Our design team will create a preview of your items, this is 100% free with no obligation to order.
From there we can amend your design or explore other options until you are happy to proceed with production.

I look forward to hearing from you soon!

Please let me know if you have any questions.

Kind Regards,

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[t] s 47F(1) [e] info@thepinfactory.com.au [w]
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Sent: Tuesday, 11 November 2025 11:39 AM
To: Info | The Pin Factory <info@thepinfactory.com.au>
Subject: RE: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

Thanks s 47F(1)

We are happy to proceed with the three coins you have designed. Can you please provide me a quote for the following please.

Serial Ref:	Design:
1. Serial no. JT64605	

2. Serial No. JT65021	
3. Serial No. JT65073	

Cheers

s 22(1)(a)(ii)

s 22(1)(a)(ii)

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To: Info | The Pin Factory
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Hi s 47F(1)

Thank you so much for your patience and assistance in getting these designs finalized—it's greatly appreciated!

I now have approval to proceed with the coin orders. Could you please issue a tax invoice or purchase order for this purchase? Also, if possible, we'd appreciate receiving these by **Monday, 1 December 2025**, as we have an event that week and would love to hand them out to our guests and participants.

Looking forward to your response.

Cheers,
s 22(1)(a)(ii)

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Serial Ref:	Design:
1. Serial no. JT64605	

2. Serial No. JT65021	
3. Serial No. JT65073	

Cheers

s 22(1)(a)(ii)

From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Tuesday, November 11, 2025 10:28 AM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: FW: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]
Importance: High

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Hi ,

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Please let me know if you have any questions.

Kind Regards,

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s 47F(1) thepinfactory.com.au www.thepinfactory.com.au

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From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Monday, 10 November 2025 1:34 PM

To: Info | The Pin Factory <info@thepinfactory.com.au>
Subject: RE: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

Hi s 47F(1)

Thanks for getting back to me.

We propose only two changes to the design below:

- Make the octopus's eyes slightly aggressive, and
- A third tentacle wrapping over the back of the coin – marked in red below.

Everything else remains the same – the owner is happy with the size of the octopus.

Hope this helps.

Cheers
s 22(1)(a)(ii)

From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Monday, November 10, 2025 12:26 PM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: RE: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

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Hi s 22(1)(a)(ii)

Please see advice below.

Please advise if this is an appropriate size.

And, which tentacles would you like changed to go over the edge? We recommend the 3 on the left not to obscure the map further, and other details, such as the text.

Other changes will be applied once we get this right, as we can't keep illustrating the tentacles to suit with constant changes.

Please let me know if you have any questions.

Kind Regards,

s 47F(1) _s 47F(1)
[t] s 47F(1) [e] info@thepinfactory.com.au [w]
s 47F(1) @thepinfactory.com.au www.thepinfactory.com.au

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From: Info | The Pin Factory
Sent: Friday, 7 November 2025 3:23 PM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: RE: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

Hi s 22(1)(a)(ii)

Thanks again for your email.

Sorry but this is the only way to illustrate the octopus without covering the map of the UK.

We need approval of the octopus before adding the other elements, as they will be designed AROUND the octopus.

Can you please confirm that the octopus is ok? Otherwise, please have them show us where they would like the tentacles to run, perhaps with red lines.

Please let me know if you have any questions.

Kind Regards,

s 47F(1) _s 47F(1)
[t] s 47F(1) [e] info@thepinfactory.com.au [w]
s 47F(1) @thepinfactory.com.au www.thepinfactory.com.au

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From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Friday, 7 November 2025 3:07 PM
To: Info | The Pin Factory <info@thepinfactory.com.au>
Subject: RE: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

Hi s 47F(1)

Unfortunately, the design doesn't align with the brief at all.

Please retain this design and make the adjustments as outlined in my previous email.

Cheers,
s 22(1)(a)(ii)

From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Friday, November 7, 2025 12:50 PM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: RE: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

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Hi s 22(1)(a)(ii)

Thanks again for your email.

Please see below.

Is this going to the right path? If so, we can then proceed to illustrate the back side once the front design is approved.

Please let me know if you have any questions.

Kind Regards,

s 47F(1) _s 47F(1)
[t] s 47F(1) [e] info@thepinfactory.com.au [w]
s 47F(1) @thepinfactory.com.au www.thepinfactory.com.au

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From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Friday, 7 November 2025 9:36 AM
To: Info | The Pin Factory <info@thepinfactory.com.au>
Subject: RE: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

H s 47F(1)

Thank you so much for your ongoing assistance with this—it's greatly appreciated!

The coin owner has made a few additional tweaks to the design and is happy with the direction. We'd like to proceed with **glow-in-the-dark option 1**, and would appreciate it if your designer could emulate the updated design below, incorporating the following final touches:

- Adjust the octopus to appear slightly more aggressive, particularly in the eyes.
- Reduce the size of the octopus slightly and shift it a bit to the left, as it currently obscures too much of the UK map.
- Add a third tentacle wrapping over to the back of the coin.

We really like the offset positioning of the octopus head, so please retain that element in the final version.

Thanks again for your support—we're looking forward to seeing the updated design!

Best regards,
s 22(1)(a)(ii)

Offset positioning of the octopus head – please retain

Please design this tentacle to wrap over to the back of the coin

FINAL DESIGN

From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Tuesday, November 4, 2025 4:11 PM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: RE: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender.

Hi s 22(1)(a)(ii)

Thanks again for your email.

For option 2, glow-in-the-dark enamel is not applicable. It cannot be done on 3D metals.

If you want glow-in-the-dark, it's option 1.

if you want more details and in 3D, Option 2.

Please let me know if you have any questions.

Kind Regards,

s 47F(1) _s 47F(1)
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From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Tuesday, 4 November 2025 2:18 PM
To: Info | The Pin Factory <info@thepinfactory.com.au>
Subject: Re: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

Thanks s 47F(1)

We'll go with option two and fore-go the glow in the dark on the circuit board lines. As long as our previous brief is met, I think it will be ok. Also confirming that the octopus will still have the glow in the dark function?

Grateful for your advice.

Cheers
s 22(1)(a)(ii)

From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Tuesday, November 4, 2025 3:00:35 AM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: RE: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

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Hi s 22(1)(a)(ii)

Hope you are doing well.

We have consulted the design with our production team.

And the recommended 2 options available for the coin.

1st option is to keep the design as is, so we can produce them with glow-in-the-dark enamel.

2nd option, we can amend the design to have finer detail on the 3D Octopus and Circuit board, but Glow in the dark enamel cannot be filled.

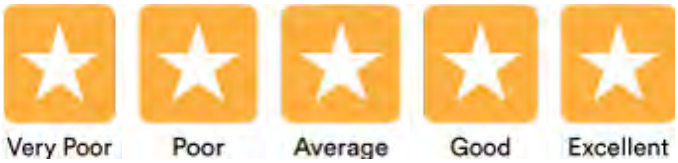
Please let me know how you would like to proceed.

Please let me know if you have any questions.

Kind Regards,

s 47F(1) _s 47F(1)
[t] s 47F(1) [e] info@thepinfactory.com.au [w]
s 47F(1) @thepinfactory.com.au www.thepinfactory.com.au

How did we do?



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From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Monday, 3 November 2025 3:29 PM
To: Info | The Pin Factory <info@thepinfactory.com.au>
Subject: RE: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

H s 47F(1)

More changes required please:

1. Can you please make the octopus look more like this octopus please, especially the eyes – our preference is to make the octopus look real and less animated. Can the octopus be more realistic? and with the eye being darker and maybe more aggressive? It looks cartoonish, and the eye looks faded and washed out. Also Can the octopus be slightly smaller, it's taking up a large amount and hard to see the UK.	
2. Can the circuit design be less circular and more just like a subtle circuit board in the background? Similar to how the original design had it.	
3. Also just a question, is the glow in the dark blue lines going to be always as pronounced and obvious like the photo? or when it's not glowing is it fairly subtle?	

Let me know if you have any questions.

Cheers

s 22(1)(a)(ii)

From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Monday, 3 November 2025 1:50 PM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: FW: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

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Hi s 22(1)(a)(ii)

Thanks again for your email,

Please see the attached amended artwork,

How is this looking?

If you would like any changes or amendments, please let us know and we will be more than happy to accommodate.

Please let me know if you have any questions.

Kind Regards,

s 47F(1) _s 47F(1)
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From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Friday, 31 October 2025 6:20 PM
To: Info | The Pin Factory <info@thepinfactory.com.au>
Subject: Re: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

Hi s 47F(1)

Thank you for expediting those changes so quickly, greatly appreciated.

Just two changes please:

1). The circuit board lines that connects to the southern cross, can you please make that the same blue colour as the newly added circuit board lines please.

2). Please reduce the new circuit board lines by one third - at the moment it makes the coin look too busy.

3). Please make the octopus' tentacles (say three tentacles) wrap over to the back of the coin - like it is holding or grabbing the coin.

Thank you!

s 22(1)(a)(ii)

From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Friday, October 31, 2025 6:22:10 AM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: FW: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

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Hi s 22(1)(a)(ii)

Thanks again for your email,

Please see the attached amended artwork,

How is this looking?

If you would like any changes or amendments, please let us know and we will be more than happy to accommodate.

Please let me know if you have any questions.

Kind Regards,

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From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Friday, 31 October 2025 1:06 PM
To: Info | The Pin Factory <info@thepinfactory.com.au>
Subject: Re: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

Hi s 47F(1)

As the coin is now a spinner and not a solid coin, we would be grateful for the following adjustments please:

1). can you make the octopus tentacles wrap over the edge of the coin like concept one - the one you did for me. The person we are designing this coin likes the arms going off the coin.

2). can you please ensure the **AUS - UK** is included in the design as per the brief please - preferably it should be place above the map of the UK. Please refer to the original design brief.

3). Can you make the background the same black not the blue and if you can run a circuit board design through the background like the coin you designed for me. Can you also have the glow in the dark blue like the rings. Glow in the dark rings, circuit lines, and the points of the southern cross.

4). Can you also confirm that the numbers placed on the coin, 001 is going to be sequential meaning the next coins will be 002, 003, 004 and so forth.

5). Can you confirm these spinning coins will be secure/strong and not flimsy - our team is concerned the coins will pop of their axis.

Let me know if you have any questions.

Cheers

s 22(1)(a)(ii)

From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Thursday, October 30, 2025 3:56:35 AM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: FW: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

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Hi s 22(1)(a)(ii)

Thanks again for your email,

Please see the attached amended artwork,

How is this looking?

If you would like any changes or amendments, please let us know and we will be more than happy to accommodate.

Please let me know if you have any questions.

Kind Regards,

s 47F(1) _s 47F(1)
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From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Wednesday, 29 October 2025 2:34 PM
To: Info | The Pin Factory <info@thepinfactory.com.au>
Subject: RE: [EXTERNAL] Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

Hi s 47F(1)

The direction of the octopus is correct, much appreciated!

Looking forward to seeing what the artist comes up with.

Cheers

s 22(1)(a)(ii)

From: Info | The Pin Factory <info@thepinfactory.com.au>
Sent: Wednesday, 29 October 2025 11:13 AM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: [EXTERNAL] FW: Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]
Importance: High

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Hi s 22(1)(a)(ii)

Thanks again for your email.

Our designers have begun illustrating the octopus for your coin concept and would like to know if this is in the correct direction, and if any changes are needed please advise. Then they will piece together the rest of the coin for you.

Please let me know if you have any questions.

Kind Regards,

s 47F(1) _s 47F(1)

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s 47F(1) @thepinfactory.com.au www.thepinfactory.com.au

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From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Friday, 24 October 2025 11:56 AM
To: Info | The Pin Factory <info@thepinfactory.com.au>
Subject: Coin concept 3 for DFAT - UK Technical Exchange Officer - TSS [SEC=UNOFFICIAL]

Hi JR

Design concept 3.

Please refer to the brief below.

- For the sequence of numbers, can this just be laser etched for each coin? A total of a hundred coins will be procured for this design.
- Please note, the map behind the octopus is a map of the UK – please ensure all parts of the UK is included in this design.
- For point 4 below where the octopus' tentacles are wrapping over the coin, please bring those tentacles back inside the coin.

Please let me know if you have any questions.

Cheers

s 22(1)(a)(ii)

From: s 22(1)(a)(ii) @dfat.gov.au>
Sent: Friday, October 24, 2025 11:14 AM
To: s 22(1)(a)(ii) @dfat.gov.au>
Subject: Coin design [SEC=UNOFFICIAL]

Hey s 22(1)(a)(ii)

This was my original design.

If you could see if they can adjust a couple of things:

1. Can they make the circuit board design meet at the southern cross stars (**and make the stars actual southern crosses**)
2. Then make the 001 much smaller (assuming they can do the incremental 002,003,004 etc)

3. Take off the second “Officer” and fix that up so it just properly reads “**Technical Exchange Officer**”
4. Then cut the octopus arms at the edge of the coin as if they wrap around the otherside and I was thinking fill in the spinner part with black and make it the same design you have on the back
5. Ideally the rings glow in the dark and ideally the circuit board lines and the stars also glow in the dark all in fluro blue.

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Thanks legend.

s 22(1)(a)(ii)

medals.

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concept 1.

GOLD METAL

RECESSED GOLD METAL

size: 50mm x 4.4mm (diameter x depth)

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PLATING COLOR

- High Polish Silver
- Silver Sandblast Reccess

ENAMEL COLOR FILL

black	3975
white	424
116	464
202	465
2746	466
355	476
3935	

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