Humanitarian
Dignity, protection and care

Australia·Assists

Australian Aid

Australia Assists Annual Report

FY19

redr australia

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Cover photo: Gender Specialist deployee Petra Letter at a Sexual and Gender Based Violence (SGBV) Fundamentals training session in Tonga. **Photo supplied.**

1. FY19 Program Summary

Why Australia Assists matters

Australia Assists ('the Program') is a flexible, agile and responsive civilian deployment capability that is directly helping Australia to deliver on its **foreign policy, soft power and humanitarian objectives**. FY19 results demonstrate the **depth of the Program** through, for example, a concerted focus on disaster risk reduction, preparedness and recovery support to partners in the Pacific and Asia, which now constitutes almost 50% of the Program.

The Program has also proven to offer **considerable breadth**, with Australian-funded technical specialists consistently on the ground throughout the year to support some of the **world's most complex and protracted emergencies** — including the Rohingya crisis, Syrian crisis, Ambae volcano emergency, and drought and refugee crises in East Africa.

> **The Australia Assists program is completely self-sufficient and we are extremely positive about the quality of personnel deployed through the Program.**
>
> – Representative, Australian High Commission, Honiara

[...] **nder, protection and social inclusion**, with an unprecedented [...] these priority areas across national governments, regional [...] singly making inroads with regard to advancing Australia's **Women,** [...] that complement the WPS priorities of partners in Asia and the [...]

How Australia Assists is delivering

In FY19 Australia Assists deployed, on average, **2.2 technical experts per week** to help communities plan and prepare for, respond to, and recover from natural disasters and conflict. This equates to a **total of 535 deployment months,[1] well in excess of the 310 target months to be achieved for the year.** This was made possible by enhanced program and financial management, in addition to Department of Foreign Affairs and Trade (DFAT) Post and United Nations (UN) cost contributions, which contributed another 63 deployment months (equalling an additional 12% in revenue, which was reinvested back into the Program). [2]

As FY19 progressed, RedR Australia (RedR) strengthened **direct strategic engagement with DFAT Posts** and Canberra-based program staff, fostering a relationship of transparent planning and decision-making. Strategic branding and visibility efforts in all geographic priority areas also continued to **build both Program and broader Australian Government recognition**.

> **I was in Geneva this May and I was very proud when I saw that Tonga was one of the only countries on the record validating our Sendai data. Even though we are a very tiny country and there are so many who have more than us and they are bigger – we did so well.**
>
> – Mafua Maka, Director, NEMO, Tonga.

An Australia Assists Disaster Risk Management (DRM) Specialist facilitated coordination between NEMO and ministry staff to track and report against Tonga's commitments under the Sendai Framework for the first time.

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1 The average length of an Australia Assists deployment in FY19 was 4.4 months.

2 $830,000, comprising UN cost contributions and RedR donations, was reinvested into Australia Assists deployments throughout FY19; and a total of $455,000 was contributed by DFAT Posts, including Vanuatu, Solomon Islands, Myanmar, and Canberra desk (Whole of Syria package).

A snapshot of Australia Assists achievements in FY19:

- **122 specialists deployed to 28 countries**; the top four receiving countries were Bangladesh, Jordan, Vanuatu and Solomon Islands. **Females comprised 48%** of all Australia Assists deployment months.

- The Program continues to report **zero serious incidents**.

- **More than two-thirds (70%) of deployments were to the Pacific and Asia.** This is in line with the Australian Government's humanitarian and regional policy priorities, including the Pacific Step-up initiative.

- **330 people participated in RedR's humanitarian training** across 14 distinct training events, including 45 participants from Asia or the Pacific. This training continues to ensure that deployees are well prepared and operating safely.

- The Program proved to be **extremely responsive to sudden-onset emergencies**, with deployees routinely on the ground from 3-14 days after RedR received the request.

- Strategic deployment of a **Disability Inclusion Expert to World Food Programme (WFP) headquarters** for one year, which facilitated disability-sensitive programming at both operational and corporate level. In line with DFAT policy priorities, this deployment was a **catalyst for change** that will enhance WFP's approach to protection and inclusion globally.

- An Australia Assists Gender and Protection Specialist to the **Papua New Guinea (PNG) Highlands earthquake response** managed a joint UN protection program, funded by DFAT, which **reached more than 71,000 earthquake survivors.**

- Program support to the **Rohingya crisis** continued into its second year, with 36 deployments to eight UN agencies across Bangladesh and Myanmar.

- **Disaster risk reduction** (DRR) was a key priority throughout FY19, as the Program improved regional preparedness and interoperability of emergency services via the Pacific Islands Emergency Management Alliance (PIEMA), and **strengthened risk governance and civil-military coordination** at the ASEAN Coordinating Centre for Humanitarian Assistance (AHA Centre).

- Strategically positioned deployees **supported regional preparedness in the Pacific** through the Secretariat of Pacific Community's Disaster and Community Resilience Program – this filled critical gaps by bringing National Disaster Management Offices (NDMOs) and emergency agencies together to create joint response plans, enabling stronger risk mitigation and community protection.

- A **team of election specialists supported good governance and stability** during the first national election since RAMSI. This reinforced Australia's role as a good development partner and ensured that the nation was able to conduct its first ever pre-poll — a process that enabled police officers and electoral commission staff to participate in the democratic process for the first time.

- RedR responded to a **request from DFAT for a deployment into the EU Advisory Mission (EUAM) Iraq** – the first time an Australian civilian has been embedded within an EU mission in accordance with the EU-Australia Framework Participation Agreement. The deployee is **advising the Office of the National Security Advisor** in the strategic coordination and running of the Security Sector Reform Joint Committee Secretariat on issues related to intelligence, counter terrorism, organised crime, and donor coordination of security sector reform in Iraq.

- The Program is supporting **evidence-based management and greater accountability** via RedR's leadership position among the UN Standby Partnership Network (SBP), including through steering a **Joint After Action Review of the SBP Response to Tropical Cyclone Idai** this year, the first such mission that has taken place since 2012.

- RedR undertook a comprehensive assessment of the **Program's contribution to gender and protection to date**, finding that deployees have collectively strengthened sexual and gender-based violence (SGBV) prevention interventions, raised the visibility of gender and protection in the preparedness and recovery phases, and consolidated emergency protection protocols.

- **Australia Assists is playing its role in progressing the localisation agenda through**: a review in FY19 of the Program's contribution to preparedness and Disaster Risk Management (DRM) from the perspective of Pacific partners; mentoring deployees to find ways to reinforce local and national coordination and leadership in the course of their work; piloting a localisation workshop which brought together humanitarian responders from across the Pacific; and undertaking an assessment of the enablers and barriers to increasing regional representation on the RedR roster.

The Australia Assists Program
FY19 Overview

Australia Assists | Australian Aid

Deployments

122
Total deployments

535
Total deployment months

Deployments by Region

ASIA	**39%**
PACIFIC	**31%**
MIDDLE EAST & AFRICA	**27%**
OTHER	**3%**

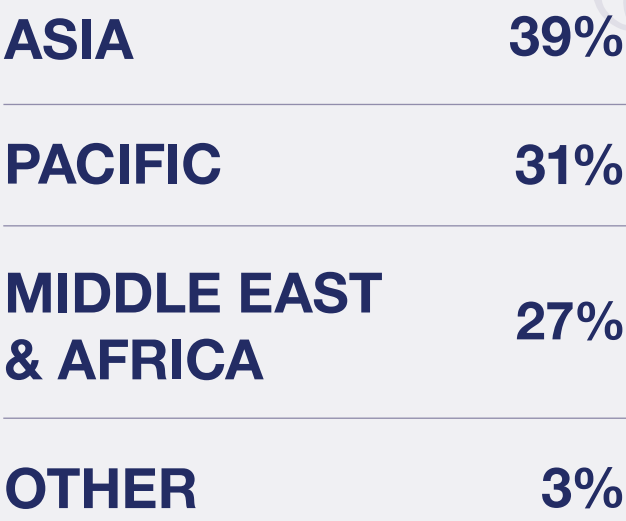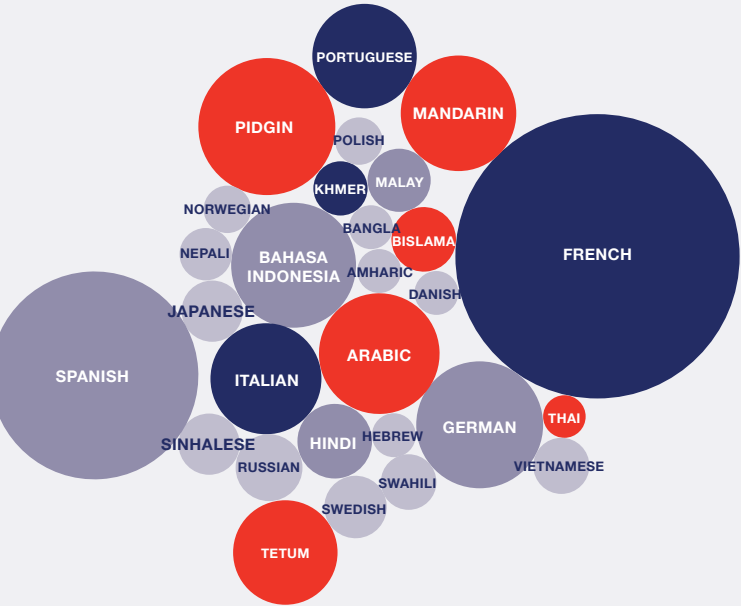## Language Competencies

Australia Assists deploys technical specialists from RedR Australia's humanitarian roster with the following language competencies:

PORTUGUESE, MANDARIN, PIDGIN, POLISH, KHMER, MALAY, NORWEGIAN, BANGLA, BISLAMA, NEPALI, BAHASA INDONESIA, AMHARIC, FRENCH, DANISH, JAPANESE, SPANISH, ITALIAN, ARABIC, GERMAN, THAI, SINHALESE, HINDI, HEBREW, VIETNAMESE, RUSSIAN, SWAHILI, SWEDISH, TETUM

Deployments by Host Organisation

Governments (Ministries/Departments)	16
National Disaster Management Authorities	9
Regional Multilateral Organisations	7
Non-Government Organisations	1
United Nations Agencies: FAO, IOM, UNDP, UNFPA, UNHCR, UNICEF, UNOCHA, UNRWA, UN Women, WFP, WHO	89

> "They come with good ideas and understand the strengths of our communities. They work inside the system with us, which is very good.
>
> – *Deployee counterpart, Vanuatu*"

Deployment Months by Gender

FEMALE 48%
MALE 52%

15 deployments directly focused on strengthening **gender, protection and disability inclusion.**

An **Australia Assists** deployee to the Papua New Guinea Highlands earthquake response managed a **'Protection and Empowerment' program** that reached more than **71,000** earthquake survivors.

Deployments by Skill Profile

36
Response Coordination and Management Deployments

20
Engineering, Shelter and WASH Deployments

15
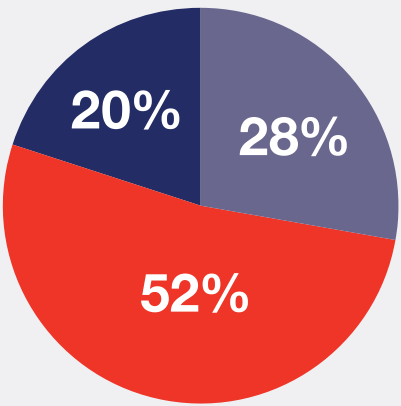Gender, Protection and Inclusion Deployments

Other deployments:

- Logistics
- Preparedness, Risk Reduction and Resilience
- Elections
- Information Management
- Communications
- Stabilisation and Recovery
- MEAL and Reporting
- Health/Nutrition
- Education
- Information and Technology
- Safety and Security
- Cluster Coordination

Support Across the Humanitarian Cycle

Stabilisation, Recovery and Reconstruction — **20%**
Stability, Resilience and Risk Reduction — **28%**
Crisis Preparedness and Response — **52%**

Training & Capability

Australia Assists supported the delivery of **RedR Australia**'s globally recognised humanitarian training courses to **330 participants** in **14 distinct training events** in **Year 2** of the Program.

> "I took away a lot - I have a much better understanding of the humanitarian system and structures, and the way coordination is interlinked. The course was both broad and specific enough to give a much clearer understanding of what it's like to work as a humanitarian.
>
> – *Essentials of Humanitarian Practice participant*"

> "Not long after the course, I was deployed to [remote] Ethiopia. A lot of skills came in handy there - I put lessons learned into action as it was an insecure area.
>
> – *Hostile Environment Awareness Training participant*"

Essentials of Humanitarian Practice and **Hostile Environment Awareness Training** are **RedR Australia**'s core humanitarian training courses.

3. Support Across The Humanitarian Cycle

BEFORE A CRISIS (END OF PROGRAM OUTCOME 1)	Resilience and risk reduction	28% of deployments
DURING A CRISIS (END OF PROGRAM OUTCOME 2)	Crisis preparedness and response	52% of deployments
AFTER A CRISIS (END OF PROGRAM OUTCOME 3)	Recovery, reconstruction and stabilisation	20% of deployments

Program support across the disaster cycle was **well distributed and aligned with DFAT's Humanitarian Strategy,**[3] with nearly half of all deployments directly focused on resilience, risk reduction or recovery in FY19. It is notable too, that the 52% of deployments in the response phase included those that strengthened emergency preparedness. Many of these deployments supported national governments via NDMOs, line ministries or country clusters in all three phases. Collectively, this demonstrates that the Program is in step with the growing trend towards humanitarian action that is **locally-led, prevention-focused and more sustainable**.

Throughout FY19 RedR generated compelling evidence via Monitoring, Evaluation, Accountability and Learning (MEAL) and research activities that **deployees played a particularly important role as 'stakeholder connectors'**, with tangible examples of sustainable change in areas such as improved technical standards and systems, information-based decision making, cluster or sector revitalisation and counterpart capacity strengthening.

DFAT's key humanitarian strategic objective, 'Strengthen international humanitarian action', was well represented in FY19, **with deployees often playing a transformational role in enhancing coordination and accountability of partners and governments.** The Program has proven to be extremely responsive to sudden-onset emergencies in the region, with almost 70% of deployments in the response phase supporting the Rohingya crisis, Vanuatu and PNG emergencies alone. **Quality of humanitarian action was the cornerstone of this support.**

Select examples of FY19 program support across the humanitarian cycle

Supporting partners and communities to prepare for crises:

- **26 Disaster Risk Reduction (DRR) specialists deployed globally**, equating to more than 20% of total deployments. Recognising that funds spent on DRR results in funds saved in emergency response, deployees strengthened organisational leadership in risk management, assisted the development of early warning systems, and collaborated with partners on adaptation and risk reduction techniques.

- Continued to engage with ASEAN and member states through **early warning and early action planning**. The Program supported the AHA Centre with specialists in Civil-Military Coordination and Risk, Safety and Security, evaluation of ERAT training, and the design of a new Training of Trainers module.

- Improved regional interoperability of emergency services throughout the Pacific by supporting the **Pacific Islands Emergency Management Alliance (PIEMA)**, through the provision of a Regional Disaster Management Specialist with the Secretariat of Pacific Community (SPC).

- Supported regional-level DRR roles in Asia, with a major focus on food security and livelihoods. Working with Food and Agriculture Organization of the United Nations (FAO) and NDMOs, these deployments **enhanced the programming of climate change-induced risk reduction** in the agriculture sector.

- Contributed to **peace and stability in Solomon Islands** with the deployment of six Election Specialists who supported the 2019 national election at both capital and provincial levels.

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[3] DFAT's Humanitarian Strategy: **https://dfat.gov.au/about-us/publications/Pages/humanitarian-strategy.aspx** (The Strategy's key objectives are: 1. Strengthen international humanitarian action, 2. Reduce disaster risk, 3. Support preparedness and effective response, 4. Enable early recovery)

Supporting partners and communities to respond to crises:

- Australia Assists' support to the **Rohingya crisis** continued into its second year, with **36 deployments to eight UN agencies** across Bangladesh and Myanmar in FY19. The Program to date has been well recognised for its contributions to emergency preparedness, early recovery, humanitarian coordination and longer-term stability.

- In line with DFAT's Syria Crisis Humanitarian and Resilience Package (2017-2019), the Program deployed technical specialists focused on **education and livelihood opportunities for refugees** and their host communities to **enhance resilience and reinforce local capacities**.

- The Program is involved with a global pilot to develop **monitoring and evaluation protocols** to capture and implement best practice for more efficient outcomes in Syrian camps.

- Australia Assists deployees provided emergency assistance to partners grappling with **refugee and drought crises across East Africa**, via protection, education and infrastructure expertise.

- Following the PNG Highlands Earthquake, the Program provided **emergency coordination, gender and protection and food security expertise**.

- Rapid **education in emergencies and damage assessment support** to Mozambique and Malawi, following Tropical Cyclone Idai — the largest cyclone to ever hit Southern Africa.

- Emergency preparedness support for the **Ebola crisis** commenced.

Supporting partners and communities to recover from crises:

- The Program has **invested in longer-term peacebuilding/stabilisation efforts and supported coordinated regional approaches** through the provision of civil-military and humanitarian affairs expertise to United Nations Development Programme (UNDP) and United Nations Office for the Coordination of Humanitarian Affairs (UNOCHA) in Jordan.

- Eight specialists deployed to a range of government partners to support **resettlement and recovery in Vanuatu** following the Cyclone Pam and the Ambae Volcano emergency.

- The Program **contributed to early recovery and sustainability** by supporting innovative solar generation in refugee camps in Jordan, a **sustainable technology** which donors and United Nations High Commissioner for Refugees (UNHCR) are eager to replicate in other temporary refugee and internally displaced person (IDP) settlements.

- As part of **stabilisation efforts in Iraq**, the Program supported a deployment into the EUAM mission to Iraq – the first time an Australian civilian has been embedded within an EU mission. The deployee is **advising the Office of the National Security Advisor** on country-wide security sector reform, in line with Iraq's National Security Strategy.

- **Australia Assists supported the United Nations Relief and Works Agency for Palestine Refugees in the Near East (UNRWA) at a critical juncture**, having lost one quarter of its funding in 2017/18 and at a time of heightened tensions in the region, with six deployees who helped realise improved **access to quality basic services** such as **education, health and protection for Palestine refugees.**

The Cox's Bazar settlement in Bangladesh where the Rohingya crisis continues to unfold.
Photo credit: Patrick Shepherd, RedR Australia

4. Program Snapshots

4.1 Pacific

Australia Assists' support to the Pacific scaled up in the second year of implementation, with 38 deployments to eight countries. These deployments have been characterised by their contribution to lasting change by raising technical standards in the region, and reducing duplication by improving cross-agency harmonisation. **Program stakeholders have welcomed support throughout the whole humanitarian cycle – emergency preparedness, response, recovery and stabilisation.**

Field Project Manager Mark Vaughan with Vanuatu NDMO colleague Phillip Meto, outside the Emergency Operations Centre on Maewo island, as part of his support to the Ambae volcano emergency. **Photo credit: Ian Parish, RedR Australia**

Emergency preparedness and disaster risk reduction (DRR)

Australia Assists (the 'Program') strengthened **national preparedness** to offset natural disasters in the Pacific such as cyclones, earthquakes, tsunamis and flooding. A delay in acquiring subsidiary arrangements meant progress varied, however, eight Disaster Risk Management specialists deployed to government ministries during the reporting period. The Program took a **whole-of-Government collaborative approach** to emergency preparedness in Vanuatu by strategically embedding 10 deployees across six Ministries; a model for future program implementation across the Pacific. More broadly, regional deployments that focused on **Pacific-wide DRR outcomes** strengthened national-level deployments, such as SPC supporting the Pacific Islands Emergency Management Alliance (PIEMA).

Regional Disaster Management Specialist Gina Jones works alongside her colleague Emele Vakarau in the PIEMA project offices at SPC, Fiji. **Photo credit: Ian Parish, RedR Australia**

> " SPC staff and the PIEMA project team in particular have found it great working with Gina. We bounce ideas off each other - she is a great sounding board for us all. There's not a 'one size fits all' model in the Pacific so Gina's critical thinking and focus on solutions complements our own to ensure the countries we serve get the best value from the project. I'm excited about the prospect of these new initiatives and using Gina's skills to help us approach them together - we think they can be a game-changer for emergency management in the Pacific." "
>
> *– Program Manager, PIEMA, Fiji*
> on Australia Assists Regional DRM Specialist with SPC, Gina Jones

Emergency response and recovery

Deployments to the PNG earthquake, Ambae volcano and Cyclone Pam helped affected populations to regain stability and rebuild communities. The Program:

- **Filled critical gaps in the earthquake recovery program**, working closely with local actors and provincial government representatives to provide expertise in coordination, gender and protection, shelter and food security.

- Provided seven deployees to support the Government of Vanuatu for the **Ambae Volcano emergency**. *"To help evacuate 8,500 people from the island in a very, very short timeframe and with no injuries is really an achievement that I am quite proud of."* (DRM Specialist, NDMO).

- Facilitated communities to build back better following **Cyclone Pam**. *"We have learned a lot from what Kieren has done…. Now department staff, contractors and NGOs are all working from the same simple designs and fixture lists."* (Local colleague, Department of Water Resources, on Australia Assists Water Project Manager, Kieren Davis).

Supporting stabilisation through elections

A team of six Australia Assists deployees supported the **2019 Solomon Islands Election**. Together they mentored more than 350 Election Commission staff, enabled the **country's first ever pre-poll** to take place, **supported stability** throughout the election period and reinforced **Australia's role as a good development partner**. Deployees' presence in the provinces, *"…supported an atmosphere of credibility and proper process before and up to polling day… this helped us to respond to the constituents… and maintain peace and order."* (Representative, Solomon Islands Electoral Commission).

Likewise, the Program provided support to the July 2019 PNG local elections through the deployment of two logistics specialists to the Electoral Commission. The Program will continue to provide election support when requested, including to the **Bougainville Referendum Commission** for the upcoming 2019 Referendum.

The Program deployed specialists to the Pacific to work through all stages of the humanitarian cycle – before, during and after a crisis. By working together with NDMOs, ministries and regional bodies, the Program has fostered the empowerment of Pacific Islanders and strengthened stabilisation across the region.

> " The deployee's role is critical to the Program and she has demonstrated resilience to keep driving through to meet program objectives. We want to convey our gratitude to RedR about how well the deployee has navigated the complexity of this role." "
>
> – **New Zealand Ministry of Foreign Affairs and Trade representative in Solomon Islands** on Australia Assists deployee, Pamela George, who is assisting with the response to the Coconut Rhinoceros Beetle incursion.

4.2 Rohingya Crisis (Bangladesh & Myanmar)

Australia Assists' support to the Rohingya crisis continued into its second year, with 36 deployments to eight UN agencies across Bangladesh and Myanmar. Efforts scaled up from 32 deployments last year and this support continues to represent the Program's largest response to any single humanitarian crisis. **The Program to date has been well recognised for its contributions to emergency preparedness, humanitarian coordination and longer-term stability.**

Reducing disaster risk

Precarious terrain and overcrowded living conditions in the disaster-prone settlements of Cox's Bazar necessitated technical **DRR** skillsets. Reflecting this demand, Australia Assists deployees reinforced community resilience ahead of the cyclone and monsoon season by **training national trainers** in community disaster awareness, assisting planners to assess potential camp extension areas and developing sound **construction standards** in lieu of flood and landslide risk assessments.

Australia Assists' (the 'Program') contribution to **early warning messaging** improved communication of emergency preparedness to the Rohingya population, and promoted cross-organisational **sharing of hazard warning information**. *"Chris' enthusiastic and informed engagement in the humanitarian coordination structures has ensured that, at a critical juncture (preparedness for the first wet season following the Rohingya influx), there has been technically sound expertise in the Communication with Communities working groups, working on disaster risk reduction and health and safety issues."* (Deployee supervisor, UNDP Bangladesh, on Australia Assists Early Warning Dissemination and Training Specialist, Chris Piper).

Strengthening humanitarian action

The Program's contribution to **effective humanitarian coordination** was critical for the delivery of principled, accountable and demand-driven assistance. Working alongside the Government of Bangladesh, the Program's provision of experienced humanitarian affairs specialists served to enhance the progress of the 2019 Joint Response Plan. With a particular focus on **social inclusion**, the Program supported the response with a Humanitarian Performance Monitoring Officer, deployed to UNICEF Bangladesh. *"Jean-Noel's expertise was used to give a voice to those affected by the Rohingya crisis, including the most vulnerable."* (Deployee Supervisor, UNICEF). Deployments also strengthened humanitarian action through **innovation**, such as the deployment of a Cash-Based Transfer Officer who supported the transition from in-kind food assistance to an e-voucher modality, giving refugees more agency.

Shelter Officers Marina Drazba and Regan Potangaroa with UNHCR Head of Field and Technical Unit Frédéric Cussigh in Cox's Bazar. **Photo credit: Patrick Shepherd, RedR Australia**

Accelerating the trajectory of recovery

Ongoing stabilisation efforts remained critical to accelerate the transition from response to recovery. In a strategic decision to respond to the Rohingya crisis at its source, the Program bolstered support to Myanmar (five deployments in FY19 compared to one the previous year). Deployees based in Rakhine State helped to **restore basic services** including Education in Emergencies and resuscitate markets by supporting infrastructure plans designed to restimulate livelihood opportunities. To uphold **social inclusion and gender equality**, the Program deployed protection specialists with specific skillsets in sexual and gender-based violence prevention and child protection in emergencies. It also prioritised **accountability to affected populations** through a monitoring and evaluation specialist who designed a tool to collect real-time data on community needs and satisfaction levels, which was then fed back into recovery planning.

August 2019 marked two years since hundreds of thousands of Rohingya refugees fled to Bangladesh. Throughout that time, the Program has remained steadfast with – and in fact increased – the level of support. The program is notable for its **adaptability**, transitioning from first-phase response to preparedness, early recovery and stabilisation. As a result, Rohingya refugees have been **better prepared for and protected from natural disasters**, more visible to key actors, and better serviced by **life-saving and life-enhancing assistance**.

> **"** **Her efforts in drafting a realistic monsoon and cyclone preparedness plan will be helpful in reaching out to more than 1.3 million Rohingya refugees and many more in the host community… thereby saving many lives in case a hazard of this type was to happen here in Cox's Bazar.** **"**
>
> Deployee Supervisor, WHO Bangladesh, on Australia Assists Health Logistics Officer, Patricia Thornhill

Health Logistics Officer Patricia Thornhill with WHO colleague Tissu Das, working to ensure essential medical supplies reached the Rohingya refugees during the monsoon and cyclone seasons in Cox's Bazar. **Photo credit: Patrick Shepherd, RedR Australia**

Gender-Based Violence Interagency Coordinator Kate Bean with women participating in a GBV and sexual and reproductive health information session in Rakhine State, Myanmar. **Photo supplied.**

4.3 Middle East (Syria Crisis; Support to Palestine refugees)

With 18 deployments to the Middle East in FY19, Australia Assists partners have benefited from new systems, innovative technologies and tools that guide best practice and bring life-saving assistance to Syrian and Palestine refugees. RedR's Regional Office for the Middle East and Africa was formally registered in Amman, Jordan in Year 2, enabling the Program to be more responsive and demand-driven. RedR forged face-to-face relationships with most DFAT Posts in the region throughout the year, and continues to develop these through regular partnership engagement and monitoring.

L-R: Monitoring and Evaluation Specialist Robert Arcidiacono, RedR Australia CEO Kirsten Sayers, Middle East and Africa Regional Manager Mel Schmidt, and UNHCR Electrical Engineer Yanal Madanat in Zaatari camp. **Photo credit: Hiba Judeh, RedR Australia**

Syria crisis response

Under Australia Assists (the 'Program'), a number of specialists provided critical support to accelerate the trajectory of response and recovery efforts for the Syria crisis. The Program has i**nvested in longer-term peacebuilding and stabilisation efforts,** and **supported coordinated regional approaches** through the provision of civil-military and humanitarian affairs expertise to UNDP and OCHA in Amman. In line with DFAT's Syria Crisis Humanitarian and Resilience package (2017-2019), the Program (2016-2019), the Program deployed technical specialists focused on education and livelihood opportunities for refugees and their host communities to **enhance resilience and reinforce local capacities**.

The Program promoted early recovery by supporting **innovative solar generation** in refugee camps, a **sustainable technology** which both donors and UNHCR are eager to replicate in other temporary settlements around the world. *"The products developed in a short period of time during his mission have been crucial for our operation to effectively communicate our achievements in the energy sector in Jordan."* (Deployee Supervisor, UNHCR Jordan, on Australia Assists Monitoring, Evaluation and Communications Specialist, Rob Arcidiacono). Similarly, the Program has been involved in a global pilot to develop **monitoring and evaluation protocols** to capture and implement best practice for more efficient outcomes in Syrian camps.

In Dohuk, Kurdistan Region of Iraq, deployee and WASH Engineer Martin O'Malley led a **transition strategy for emergency WASH infrastructure** in Syrian refugee camps, which had been rapidly implemented in the early emergency phase. His technical leadership on urban water, sanitation and hygiene (WASH) infrastructure will **bring sanitation and long-term health benefits to thousands of Syrians inside the Iraqi border.**

Support to Palestine refugees

RedR signed a strategic partnership with UNRWA in late 2017, the timing of which coincided with significant reductions in US funding to UNRWA. This resulted in UNRWA losing a large proportion (approximately one quarter, or USD 380 million) of their core funding and necessitating wide-scale staffing cutbacks. It has also been a time of pressing humanitarian need for Palestine refugees. In FY19, **Australia Assists supported UNRWA at this critical juncture** with the deployment of six humanitarian experts who helped realise improved refugee **access to quality basic services** such as education, health and protection.

For example, deployees to UNRWA Field Offices in Jordan and the West Bank supported critical funding streams through **donor management**, provided **technical pharmaceutical recommendations for government health programs**, improved **contract procurement procedures** for construction projects, and developed **legal protocols to prevent violence against children** at school. Also supporting Palestine refugees, an Australia Assists logistician with World Health Organisation (WHO) in Gaza ensured **critical, in-date medical supplies** got through to recipients in the blockaded region at a time of increased tensions and urgent need.

> " Australia Assists deployees through RedR are able to enhance the access of displaced people and refugees to the many services provided by the international community. "
>
> *– Miles Armitage*
> Australian Ambassador to Jordan

> " The Australia Assists program has been absolutely critical. Not just for OCHA in Jordan but to the entire UN family. We've now had three successful deployments and each of them played a different role throughout the cycle of this crisis. From time to time really specific technical expertise is required that isn't available within the agencies themselves. "
>
> *– Sarah Muscroft*
> Former Head of Office, UNOCHA, Jordan

Civil-Military Coordination Specialist John Kargotich with women from the United Nations Health Clinic that services the affected population in Rukban - a remote settlement located in Syria, bordering Jordan. **Photo credit: Patrick Shepherd, RedR Australia**

WASH Engineer Martin O'Malley with UNHCR colleague Dilovan Omar in Domiz Camp 1 in the Kurdistan Region of Iraq. **Photo credit: Patrick Shepherd, RedR Australia.**

4.4 Africa

*Throughout FY19, Australia Assists deployed 12 specialists to five African countries, bringing humanitarian assistance to communities suffering or threatened by protracted violence, climate change-induced food insecurity, Ebola outbreaks, and devastation caused by Cyclone Idai. Against this backdrop, **DFAT's priorities in the region guided Program contributions across Ethiopia, Uganda, Namibia, Mozambique and Malawi to save lives, alleviate suffering and enhance the dignity of affected communities.***

Strengthening coordinated action in Ethiopia

Australia Assists (the 'Program') **enhanced operational mechanisms and multilateral coordination** in Ethiopia to prepare for situations that exceed national coping capacities. Emergency program officers and coordination specialists mobilised critical resources in collaboration with donors, developed national response plans catering especially for the needs of the vulnerable and documented progress reports evidencing how programs met recipient needs. Deployees further enhanced the response architecture by **building the capacity of national governments and civil society in both preparedness and response**. A Senior Shipping Expert (Logistics) with World Food Programme (WFP), Madeleine Habib, improved the reach of humanitarian supplies to those most in need, whilst **establishing foundations for longer-term post-crisis recovery** by upskilling government staff to lead logistics in the future during inevitable cyclic environmental events.

Assisting the needs of refugees in Uganda

In Uganda, the Program invested in UNHCR's largest refugee response operation globally. In line with the 2016 World Humanitarian Summit's New Way of Working, the Program **strengthened the humanitarian-stabilisation nexus** through the deployment of technical experts in WASH, shelter, education and information management. For example, a Drilling and Construction Contract Manager with UNHCR, Wondayehu Belayneh, contributed to **stable, long-term access to clean water** as he designed and supervised a water system that drew from multiple boreholes for refugees in north western Uganda. *"He was committed, results-oriented, technically adept, focussed, articulate and diligent in his work. He has been able to deliver results that will remain within the operation and the country for years to come."* (Deployee Supervisor, UNHCR Uganda).

Supporting first-phase response in Mozambique and Malawi

After **Cyclone Idai** left a trail of destruction across Mozambique and Malawi, the Program was responsive to an urgent request for a **Damage Assessment Engineer**. Having undertaken rapid assessments of classrooms in Malawi, Paul de Launay designed structures to enable the recommencement of classes. A **Post Disaster Shelter Expert** in Mozambique, Jeremiah O'Sullivan, also assisted early recovery of shelter and housing in collaboration with local staff. *"These deployees arrive and start working at a completely different pace. They are fast, they get things moving. That can be difficult for country office staff at first, but I've seen it work well here. **There is a respect for both sides, an acknowledgement that each of us brings something to the response"*** (IOM Mozambique representative, on Australia Assists Post Disaster Shelter Expert, Jeremiah O'Sullivan).

The Program's contributions throughout Africa filled critical gaps in host agency operations to accelerate recovery efforts and meet the needs of affected populations where national capacities were exceeded. Strategic deployments to coordination and technical roles served to improve the reach and effectiveness of humanitarian aid in line with humanitarian principles.

Damage Assessment Engineer Paul de Launay with the Deputy Principal at Nankhali School, Lilongwe, Malawi. **Photo supplied.**
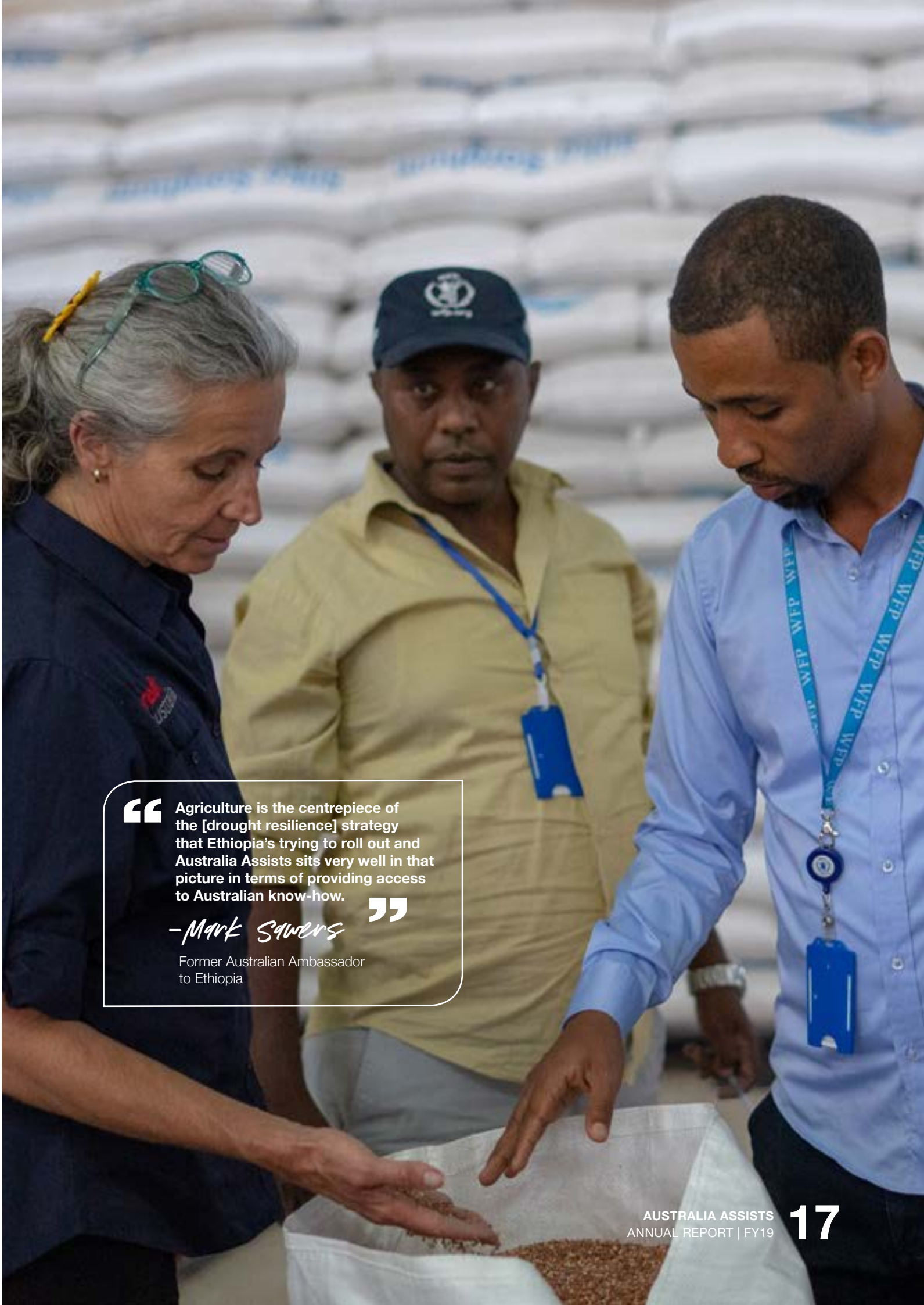
> " **Agriculture is the centrepiece of the [drought resilience] strategy that Ethiopia's trying to roll out and Australia Assists sits very well in that picture in terms of providing access to Australian know-how.** "
>
> *—Mark Sawers*
> Former Australian Ambassador to Ethiopia

4.5 Gender and Protection

In its second year, Australia Assists proved responsive to demand for technical gender and protection skills by supporting partner governments, and regional and UN agencies. Fifteen deployments to five host organisations served to strengthen prevention of sexual and gender-based violence (SGBV), raise the visibility of gender and protection concerns, and consolidate emergency protection protocols.

Gender and Protection Specialist Anggie Burchill with her UN Women colleagues Beverley Olesi and Steven Gerri during her deployment in PNG. **Photo supplied.**

SGBV prevention and response

Due to the magnitude of the Rohingya crisis, UN agencies struggled with a shortage of qualified SGBV specialists to reduce vulnerability in both Myanmar and Bangladesh. Upon request, Australia Assists (the 'Program') deployed GBV specialists to **improve reporting rates**, set up survivor **referral systems**, and **mainstream SGBV guidelines across cluster operations**. *"I appreciated the value that Clare brought as an international expert on GBV. She was able to bring her experiences on programming and nexus work in other contexts to inform the conversation in Dhaka"* (Deployee Supervisor, UNFPA Bangladesh, on Australia Assists GBV Coordinator, Clare Hollowell).

Another GBV specialist worked in Fiji to **map country-specific legal frameworks and service providers, and deliver a training package on SGBV fundamentals for regional partners** across six Pacific countries. *"Member Associations are now able to provide greater support and referrals for survivors of GBV in both stable and emergency times."* (Deployee Supervisor, IPPF Fiji, on Australia Assists Gender Specialist, Petra Letter).

Raising the visibility of gender and protection

The Program deployed Humanitarian Communications Officers to Cox's Bazar to keep the needs of women and girls on the agendas of key decision-makers. Their messaging around sexual exploitation, reproductive health and family planning served as **important advocacy tools for increased resource mobilisation and created new avenues for collaboration**. *"Jane provided consistent and strong representation in various inter-sector communications groups. I commend her relationship-building skills, which resulted in a number of high-level joint opportunities"* (Deployee Supervisor, UNFPA Bangladesh, on Australia Assists Humanitarian Communications Officer, Jane Rutledge).

The Program prioritised **equal access to the benefits of humanitarian assistance** and ensured female representation in program planning in the Rohingya response. For example, Australia Assists deployee Jean-Noel Melotte, a Humanitarian Performance Monitoring Officer, raised the visibility of vulnerable groups by developing tools that give voice to survivors of SGBV, trafficking and forced labour, and implementing these during field monitoring. He was instrumental in **streamlining protection across the agency's service delivery** and insisted that vulnerable women, girls

and boys be meaningfully prioritised in all areas of operation. Child Protection in Emergencies Specialist, Megan Wieczorek, likewise **elevated the importance of community based child protection** by providing strategic direction to UNICEF's child protection division at headquarter level and developing tools and guidance notes to the case management taskforce.

Upon realising that Ethiopian women were not permitted on Ethiopian flagged vessels, Australia Assists Senior Shipping Expert with WFP Ethiopia, Madeleine Habib, engaged UN Women in Ethiopia to find ways to **increase the participation of women in the emergency logistics and maritime sector**. This is a tangible 'mainstreaming' example of deployees' finding a way to promote the inclusion of women in humanitarian action.

Gender and protection in emergency response

Australia Assists supported **dignified access to services for women and girls** during humanitarian crises. In response to the PNG Earthquake, a Gender and Protection Specialist with UN Women, Anggie Burchill, managed the implementation of a protection and empowerment program in the two most affected and hard-to-reach provinces. Her contribution meant children could play in **community safe spaces**, women received **emergency dignity kits,** and locals took the lead as **'referral guides' to support SGBV survivors**. This program was found to have **reached 71,000 earthquake survivors in just seven months**.

For the Ambae response, a Gender and Protection Support Advisor, Nimarta Khuman, **institutionalised new systems** and **standard operating procedures** to ensure gender and protection was mainstreamed within the Department of Women's Affairs and across clusters. Affected communities are now better informed of their rights as displaced people and, consequently, better safeguarded in a country with some of the

Gender and Protection Support Advisor Nimarta Khuman works to identify gender and protection needs among Ambae evacuees and host communities in Santo, Vanuatu. **Photo supplied.**

highest gender-based violence rates in the world.

Collectively, Australia Assists deployees have **raised the prominence of gender and protection** at community level, in cluster meetings, in protocols, and within their host organisations. They have brought Australia's commitment to the **empowerment of women and girls and social inclusion** to life by tackling the root causes of vulnerability, strengthening SGBV interventions, and enhancing pathways to **dignified emergency assistance**.

> **We cannot speak highly enough of Nimarta and her approach. We all have really good relationships here – but a connector like Nimarta just makes things so much more efficient and everyone around her is learning. Having the right 'go-to' person to introduce people and shortcut long processes, someone you can just check-in with to get the right information quickly - it's been great for the sector.**
>
> - Vanuatu Protection Cluster member, on Australia Assists Gender and Protection Advisor with the Department of Women's Affairs, Nimarta Khuman

Gender Specialist Petra Letter at a Sexual Gender based Violence (SGBV) Fundamentals training session in Tonga. **Photo supplied.**

4.6 Disability Inclusion

Strengthening disability inclusion across all stages of the humanitarian cycle is a priority for Australia Assists and is captured by the Program's related [Strategy](#), which was finalised in FY19. As part of bringing these commitments to life in Year 2, RedR undertook organisation-wide capability assessments in partnership with CBM Australia, commenced a strategic partnership with the Pacific Disability Forum (PDF), actively supported a roster member with a disability to deploy to Solomon Islands, and published a review entitled ['From Strategy to Reality: Disability Inclusion in the Australia Assists Program.'](#) This is a practical resource for deployees and partners that identified the enablers and barriers to inclusion of people with disabilities in humanitarian action. The Program takes a **holistic approach**, *from deploying disability inclusion experts, to finding new DPO partners and building the capability of RedR personnel to be 'disability champions'.*

Deploying the experts

Vivienne Topp, Disability Inclusion Specialist, WFP HQ	Vivienne drove **global policy reform** for disability inclusion at the Inter-Agency Standing Committee, and presented a final report of collated recommendations to the WFP international headquarters following her 12-month deployment. In multiple field locations, after meeting refugees	who had been 'left behind' at distribution sites due to mobility barriers, sensory impairments and mental health issues, Vivienne **provided tailored recommendations** to WFP country offices and facilitated **connections with local disabled people's organisations**.
Tarryn Brown, Disability Advisor, WFP Bangladesh	In Cox's Bazar, Tarryn developed a context-based Disability Inclusion Action Plan to guide local **engagement with people with disabilities** and **improve awareness** among staff and service providers.	Tarryn delivered training sessions and developed tools to support the implementation of the Action Plan. She also strengthened Protection Working Group meetings to enhance the two-way exchange of information within the settlements.

> " **Disability is not always at the forefront of our minds. So keeping that mandate visible to people helps ensure we remember disability, gender and social inclusion.** "
>
> *– Vivienne Topp*
> Australia Assists Disability Inclusion Specialist, WFP HQ

Examples of mainstreaming

"People with disabilities have resilience and determination. We need to recognise this and build it further" (Australia Assists deployee). Australia Assists has helped people with disabilities to build resilience and relieve suffering in the following ways:

- A Project Reporting Officer with UNRWA Lebanon, Ebony Neil, established networks with new partners to **develop referral pathways** to remedial and vocational programs for Palestine refugees with academic challenges or a disability.

- A Project Manager with the Department of Water Resources in Vanuatu, Kieren Davis, ensured that community water meetings were held in different communal spaces each week so that those who are less mobile could **attend and participate**.

- An Associate Education Officer with UNHCR Jordan, Malgorzata Hill, promoted disability in **education guidelines, resources and tools** for teachers and carers, and created online learning content for children with learning difficulties.

- A National Disaster Risk Reduction Management Advisor with UNDP Laos, Ross Hardy, worked with the government to **provide assistive devices** to people with disabilities in a rural disaster-prone province.

Though the Program has broadly strengthened organisational disability inclusion by training staff, signing a MoU with the Pacific Disability Forum and ensuring all policies align with the strategy, RedR recognises the need to keep pace with commitments. In Year 3, RedR will make a concerted effort to recruit more disability inclusion experts onto the Roster, integrate meaningful disability inclusion objectives into deployment TORs, and forge new partnerships with regional Disabled Peoples Organisations.

Disability Advisor Tarryn Brown is working with the World Food Programme in Cox's Bazar and has been holding sessions with staff on how to empower people with disabilities in humanitarian efforts. **Photo supplied.**

Project Management Specialist Ted McDonnell meeting with Elsa Toa from the Vanuatu Society for People with Disability (VSPD). **Photo credit: Ian Parish, RedR Australia**

4.7 DRR and Climate Change Adaptation

Australia Assists has invested in strong bilateral and multilateral relationships with government ministries, UN agencies and regional organisations to effectively manage the frequency and extent of disasters in Asia, the Pacific and Africa. In the Program's second year, 26 Disaster Risk Reduction (DRR) specialists deployed globally, equating to more than 20% of total deployments. Recognising that funds spent on DRR results in funds saved in emergency response, Australia Assists **strengthened organisational leadership in risk management, assisted the development of early warning systems, and collaborated with partners on adaptation and risk reduction techniques.**

Disaster Risk Management Specialist Michael Osborne with Tonga National Emergency Management Office (NEMO) Director Mafua-i'-Vai' utukakau Maka. **Photo supplied.**

Regional influence in Asia and the Pacific

Throughout the reporting period, Australia Assists (the 'Program'):

- Continued to engage with ASEAN and member states through **early warning and early action planning**. The Program supported the AHA Centre with specialists in Risk, Security and Civil-Military Coordination who **strengthened risk governance** by developing frameworks for Emergency Response and Assessment Teams, the East Asia Summit (EAS) and raising awareness at field and operational levels.

- Improved regional interoperability of emergency services throughout the Pacific by supporting the **Pacific Islands Emergency Management Alliance (PIEMA)**, through the provision of a Regional Disaster Management Specialist with the Pacific Community

(SPC). Gina Jones maximised sustainability and reach of the Pacific Incident Management System (PaCIMS) Awareness Course by leveraging other Australia Assists deployees embedded within NDMOs in the region to extend the training to provincial areas.

- Supported regional-level DRR roles in Asia, with a major focus on **food security and livelihoods**. Working with FAO and NDMOs, these deployments enhanced the programming of climate change-induced risk reduction in the agriculture sector.

- Deployed a Strategic Coordinator to the Ministry of Agriculture and Livestock (Biosecurity) in response to the **Coconut Rhinoceros Beetle (CRB) national emergency** in the Solomon Islands. Pamela George developed a three-year strategic plan for the management of CRB.

Complementing climate change adaptation programming

The Program built relationships with agencies and organisations with demonstrable experience to affect positive change in climate change adaptation. In conjunction with the Australia Pacific Climate Partnership Support Unit, **RedR hosted a side event at the Pacific Resilience Meeting**. The event showcased the achievements of the Program in the Pacific, and provided innovative examples of **regionally integrated adaptation and risk reduction techniques to enhance resilience** to climate change and disasters. It also provided a platform to encourage experienced Pacific Islanders to join the roster, as RedR continues to diversify its skill base to match emerging priorities.

In Year 3, the Program will engage a coastal engineer with the **Government of Kiribati to find a durable solution for saltwater incursion**, which is affecting water sources, agriculture and the safety and wellbeing of I-Kiribati residents. RedR is also in discussions with the Australia Pacific Climate Partnership Support Unit regarding this role to ensure the coastal engineer's input aligns with wider Australian-funded climate initiatives in Kiribati.

Coconut Rhinoceros Beetle (CRB) Strategic Coordinator Pamela George (middle) with her colleagues at the Ministry of Agriculture and Livelihoods Solomon Islands, and RedR Australia Pacific Office Manager Kareshma Chand (front left). **Photo supplied.**

4.8 Localisation

Australia Assists (the 'Program') is increasingly making inroads with regard to localisation, particularly in the Pacific. With much of the groundwork laid for this in the Program's first year, Year 2 saw **new relationships with Pacific governments** (NDMOs, line ministries) and regional agencies (SPC, IPPF, PDF, AHA Centre) materialise with deployments that are strategically positioned to reinforce local leadership and coordination. The deployment of Gender and Protection Specialist Nimarta Khuman to the Department of Women's Affairs in Vanuatu is illustrative of this approach, where she leads from behind, supporting her local counterpart. **Australia Assists deployees encourage Pacific Islanders to lead surge responses across the Pacific.**

Pacific Islanders have the knowledge and experience to deliver effective solutions to Pacific Island problems. The Pacific is moving forward in localising humanitarian response with, for instance, Fiji recently becoming certified by World Health Organisation (WHO) to run the Fiji Emergency Medical Assistance Team (FEMAT). However, more needs to be done in relation to **localising DRR and preparedness for slow-onset disasters**. This is an opportunity for the Program that will be prioritised moving into Year 3.

Pacific perspectives of the Program were systematically captured via a formal review of Australia Assists' contribution to emergency preparedness and disaster risk management from a local perspective. This research focused on determining the **extent to which deployees were aware of the localisation agenda and actively taking steps to support it**. The findings revealed that program partners in the Pacific tend to view the Program's contribution to localisation through a capacity-strengthening lens, and suggest that this approach could be further formalised for deployments, alongside increased training opportunities in the region.

RedR undertook analysis in FY19 to determine the enablers and barriers to **increasing regional representation on the RedR Roster** and considered ways to make RedR training more accessible to local responders from Asia and the Pacific. The Program also supported an 'Investigating Localisation' workshop, which brought together a mix of humanitarian actors from the region to generate ideas regarding the operationalisation of localisation commitments.

RedR invested in analysing the unique benefits of **'intra-regional'** or **'south-south' deployments**, with a view to recruiting and training greater numbers of skilled local and regional responders. The following quote, recorded during a RedR monitoring mission to Mozambique following Tropical Cyclone Idai, encapsulates these benefits:

> " She's from the Philippines so even though it's far from Africa, she feels closer to us. She's been living with disasters like floods and cyclones in her country since she was a child. I think she also knows what it's like to be a national responder… having all these internationals coming in. She's been really sensitive to that. "
>
> - UNICEF representative and Malawian national, on RedR Roster Member and Education in Emergencies Specialist, Annaliza Laylo, deployed to Mozambique in April 2019.

There has also been a marked **cultural shift towards prioritising localisation**, with all deployees well briefed on this prior to departure, and specifically on how they can find opportunities to support it. Reporting requirements on localisation achievements have now been embedded in deployment reporting, monitoring and partnership development processes, such as; reinforcing local and national leadership, effective capacity building and mentoring approaches, training of local responders, and ensuring local ownership of deployment outcomes. As a result, the Program is generating more evidence to inform future planning to maximise localisation outcomes.

The localisation agenda, and specifically the Grand Bargain, deconstructs the way in which the current humanitarian and donor systems resist ceding power and resources to local agencies. Discussions, therefore, about Australia Assists' contribution to localisation should sit within this conceptual framework and consider what is possible given the nature of the modality itself — a humanitarian training and deployment capability. With this in mind, the Program has focused on prioritising partnerships that reinforce local coordination and leadership, and understanding the enablers and barriers to building the capability of local responders in Asia and the Pacific.

Global Experience, Local Expertise and Mutual Respect

– Excerpt from FY19 Australia Assists Pacific DRM Research:

Through trending discussions with Pacific Islander informants, a "model" emerged explaining how a "sweet spot" of joint problem solving between deployees and their local counterparts was being reached. This model was expressed in the following way:

"They bring their global exposure and experiences and I bring the understanding of the local context. Together we work really hard to use that combined knowledge to solve problems. They are very collaborative – we wrack our brains together to come up with solutions to these really complicated problems in our responses (like the 'Second Home' policy for Ambae residents, which is a new concept) and to solve these issues we have had to talk, talk, talk to solve them. We have done it together." – Deployee counterpart in Vanuatu, May 2019

LOCAL CONTEXT — JOINT PROBLEM SOLVING — GLOBAL EXPERIENCE

MUTUAL RESPECT
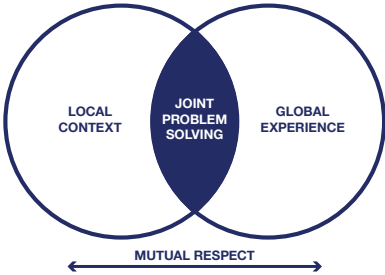
Field Project Manager Mark Vaughan working in the NDMO's Emergency Operations Centre (EOC) on Maewo Island, during the Ambae resettlement response. **Photo credit: Ian Parish, RedR Australia**

Gender and Protection Advisor Nimarta Khuman with colleagues at the Department of Women's Affairs in Port Vila, Vanuatu. **Photo credit: Ian Parish, RedR Australia**

5. Quality of Humanitarian Action

5.1 Training & Capability

RedR's globally recognised training courses **served 330 participants** in **14 distinct training events** in Year 2 of the Program. Central to the training calendar was the delivery of **four Essentials of Humanitarian Practice (EHP) and five Hostile Environment Awareness Training (HEAT)** programs. These courses continued to be the centrepiece tools for Duty of Care and Risk Mitigation strategies, strengthened the knowledge and skills of aspiring roster members and ensured that RedR can confidently deploy competent and committed personnel when and where they're needed. The delivery of WASH, Logistics and Child Protection courses helped satisfy demand for more technical focused training aligned to deployments and the Australian humanitarian sector at large.

Supported by the Program, RedR was able to respond to demands from our roster and the sector to deliver **two pilot training programs** in Year 2 – Active Armed Assailant and Investigating Localisation. Aligned with RedR's commitment to the localisation of humanitarian action, the localisation workshop brought responders from across the Pacific together in the region. The impact of training services supported by the Program is evident in the exceptional quality of roster members and their deployment outcomes. Quality training strengthens skills and knowledge, acts as a risk mitigation tool and supports a rigorous recruitment process that **ensures selection of the right people for the right roles**.

Disaster Risk Management Coordinator for the Cook Islands Red Cross Mata Hetland at RedR Australia's Humanitarian Logistics in Emergencies course.
**Photo credit:
Harjono Djoyobisono, RedR Australia**

5.2 Monitoring, Evaluation, Accountability & Learning

Throughout FY19, the MEAL system generated evidence and learning from an increasingly diverse and challenging set of humanitarian and stabilisation contexts. Specifically, and in line with DFAT's Humanitarian Strategy, Year 2 results against the Program's MEAL Framework revealed that the Program made significant inroads on emergency preparedness, DRR and recovery in Asia and the Pacific, whilst remaining flexible and responsive to emerging humanitarian needs (including sudden-onset responses) in these and other regions. MEAL results for FY19 showed solid progress on gender equality and disability inclusion, and the way in which the Program is responding to the localisation agenda.

Strategic MEAL products developed and disseminated in FY19 include:

- Review of the Program's contribution to emergency preparedness and disaster risk management in the Pacific — from the perspective of Pacific partners

- Review of the Program's contribution to gender and protection to date (global)

- Monitoring of Solomon Islands national general election support (team deployment)

- In-country monitoring of the Program's contribution to the PNG Highlands earthquake response, the Syrian crisis and the situation for Palestine refugees respectively; related MEAL Action Plans developed and shared with program partners

- Joint After Action Review of the UN Standby Partnership's response to Tropical Cyclone Idai, the first time a review of this nature has been undertaken in more than seven years

- Impact of RedR's humanitarian training on individual practice and behaviour (analysis of post-course outcomes and trends following interviews with a diverse range of training participants from Australia and overseas)

Delivering key program strategies:

RedR MEAL led the delivery of (and monitored progress against) the Program's two key strategies; Gender Equality and Disability Inclusion. With the respective strategies finalised in October 2018, 79% of commitments outlined in the Program's Gender Action Plan (GAP) had been either fully met or were in progress by 30 June 2019. The corresponding figure for the Disability Action Plan (DAP) is 74%. Both the GAP and the DAP will be formally reviewed at the end of FY20.

5.3 Program Visibility & Engagement

A vital component of Australia's humanitarian and diplomatic toolkit, RedR and DFAT refreshed the Program's Communications Strategy in January 2019 to better **enhance its operational alignment**.

Across Year 2 of the Program, visibility and engagement outcomes included:

- **Demonstrating impact:** Captured through deployments via regular publications, field visits (Rohingya Crisis, Ambae Response, Logistics and Livelihoods in Ethiopia, and the Syria Crisis), content production and partner engagement – identifying gender and disability inclusion outcomes across each output;

- **Program promotion:** Highlighted the work and achievements of the Program, both domestically and overseas, through Ministerial, deployee and Post briefings, and supported the World Humanitarian Day exhibition at Canberra's Parliament House, and its subsequent showcase at the UN Humanitarian Networks and Partnerships Week in Geneva; and

- **Digital diplomacy:** Continued to build public awareness and engagement through strategic digital content, with 146 content posts across the Program's Twitter and Instagram accounts for Year 2. Twitter posts averaged almost 20,000 impressions per month, with a forty percent increase on Year 1 organic impressions. Users profiled at a 53:47 male to female percentage split, weighted towards the 21-44 age bracket at 92 per cent.

6. Program Management

6.1 Program Management, Leadership & Responsive-ness

During FY19, the Program embedded a costed **deployment prioritisation schedule** to support the systematic and transparent reporting of projected deployments and related costs to Program stakeholders. The schedule provides clarity over the projected versus actual costs of deployments and is shared with DFAT on a regular basis, and proved to be particularly useful in the development of the Annual Plan for FY20.

Four **Steering Committee** meetings were held at three-monthly intervals throughout FY19. These meetings provided a forum by which both RedR and DFAT could discuss program implementation including a quarterly review encompassing a financial summary and program risks and opportunities, security, MEAL and communications.

Direct lines of **communication** were opened between RedR program staff and DFAT Posts to support program implementation including: Bangladesh, Ethiopia, Fiji, Switzerland (Geneva), Indonesia, Iran, Iraq, Jordan, Kenya, Kiribati, Lao, Lebanon, Myanmar, Pakistan, Papua New Guinea, Samoa, Solomon Islands, Tonga and Vanuatu. This is in addition to ongoing and regular engagement between RedR and Canberra-based program staff. During FY19 several DFAT Posts made financial contributions to a number of deployments to support bilateral priorities including in Myanmar, Solomon Islands and Vanuatu.

Lessons and **insights from deployments** were shared with relevant DFAT desks in Canberra, in particular the Humanitarian, NGOs and Partnerships Division, to inform thinking on a number of key policy areas. For example, deployee Robert Arcidiacono presented his work on the use of solar power in Syrian refugee camps in Jordan, and Vivienne Topp presented her significant progress towards the development of a global disability inclusion policy at WFP headquarters in Rome.

During FY19 the Program **responded** to a number of unique requests from DFAT which may be traditionally considered to be outside the scope of the Program, but which added greater strategic depth to it. For example, RedR responded to a request from DFAT for a deployment in to the EUAM mission into Iraq – the first time an Australian civilian has been embedded within an EU mission in accordance with the EU-Australia Framework

6.1 (continued)

Participation Agreement. In addition, RedR responded to DFAT's request for a group deployment to the Solomon Islands to support the 2019 national general election. The Program responded through the successful deployment of six election specialists, the first time that a group deployment had occurred.

6.2 Delivering Value for Money

	Budget ($)	Actual ($)	Variance (%)
Management Fee	1,872,900	1,872,900	-
Personnel Costs	2,143,275	2,116,863	(1)%
Short-term Personnel Costs	24,000	24,545	2%
Personnel Support Costs	416,092	403,702	(3)%
Operational Costs	239,188	231,753	(3)%
Activity Costs	6,704,545	6, 750,237	1%
Total	11,400,000	11,400,000	-

RedR makes the following comments:

- Variances between Actual and Budgeted cost categories are immaterial and do not exceed 3%. In accordance with the Contract, as there are no variances greater than 10%, no further comment is provided regarding the variances.
- RedR's FY19 audited financial statements are to be accepted at RedR's Annual General Meeting in October 2019. A copy of the signed financial statements will be forwarded to DFAT shortly thereafter.
- In addition to the Program's FY19 acquittal of $11.4 million, the following cost contributions were received throughout the financial year and significantly enhanced the Program's deployment output:
  - $830,000, comprising UN cost contributions and RedR donations, was reinvested by RedR into the Program's deployments throughout FY19; and
  - A total of $455,000 was contributed by DFAT Posts (Posts include; Vanuatu, Solomon Islands, Myanmar) and Canberra desk (Whole-of-Syria package).

6.3 Roster Management

Throughout FY19, RedR's Roster team continued to **focus its strategy on bridging skill profile gaps of the roster**. The external website portal has centred our recruitment strategy on Disability Inclusion; Disaster Risk Reduction/Disaster Risk Management; Protection; Gender-Based Violence and Child Protection; Sexual and Reproductive Health; Climate Change Adaptation Information Technology; Data Science; GIS.

6.3 (continued)

By **leveraging existing and potential relationships with like-minded organisations**, RedR is developing pathways via specialised agencies and educational institutions. An example of this is via RedR's partnership with CBM Australia. This relationship will deliver a steady pipeline of candidates who have had direct institutional engagement within the disability inclusion sector. Similar relationships will be sought to address the aforementioned skill profile gap priorities.

The Roster presently has **740 active members**, an increase of 53 members since the previous reporting period. The roster is comprised of **49.9% female members** and 50.1% male members. The **median age is 43 years**. Of the 53 new members recruited in the past year, 39 were Australian citizens. Diversification and regionalisation of RedR's member base will continue to be a priority in the coming year, recognising localisation objectives as a critical consideration of the Program.

6.4 Partnerships

RedR has established a close working relationship with the **ASEAN Centre for Coordinating Humanitarian Assistance (AHA) Centre in Jakarta**. Following signing the MoU in June 2017, RedR deployed a Senior Civil-Military Coordinator, resulting in the design and delivery of the **first pilot AHA Centre Civil-Military Coordination course**, and a number of enhancements in risk, safety and security, and gender and protection. Further, the Training and Capability service engaged with the AHA Centre on the delivery of modules in the ACE leadership course ('Preparing the Future Leaders of Disaster Management in ASEAN') and reviewing the Emergency Response and Assessment Team (ERAT) training. Finally, RedR undertook risk analysis of AHA Centre operations, which provided the AHA Centre with a pathway to improve current systems and processes.

RedR's continued advocacy for **greater accountability within the UN Standby Partnership** resulted in the Network embarking on a structural overhaul of the Secretariat, to facilitate better support for strategic capacity development, duty of care, and monitoring, evaluation, accountability and learning. This resulted in RedR leading a joint mission to Mozambique in FY19, **assessing the impact of the collective SBP response to Cyclone Idai** — the first such activity since 2012.

RedR and the Australian Red Cross continued to engage with the **Australian Humanitarian Partnership (AHP)** and advocated for better harmonisation and coordination of activities funded by DFAT. RedR took part in an annual Partnership Health Check and shared the results of its own MEAL activities with the AHP and Australian Red Cross.

6.5 Risk, Safety & Security

Finalisation of the revised **process for considering deployments to high risk locations**, communicated by DFAT in February 2019, marked a significant milestone in embedding a common understanding around Duty of Care. The product of many months of consultation, this was an involved and successful exercise in collegiate problem-solving. The Program continues to meet humanitarian needs across a range of challenging contexts, with a recent deployment to the EU Assistance Mission in Iraq clear evidence of its ability to do so even where breaking new operational ground. Overall **numbers of significant safety/security incidents remain low**.

Three key areas of focus help to ensure continuous improvements in RedR's risk management approach:

- **Professional.** Onboarding of an Associate Strategy and Risk Manager has allowed for greater depth in regional security risk analysis, whilst also broadening the capacity for critical decision-making. This will help assure sustainability of operations as the Program scales.

- **Cultural.** Regular training and exercising of all program personnel is ensuring that risk management is not viewed as a siloed and/or specialist concern. One clear area of impact has been in incident reporting, where richer data is improving operational trend analyses and expediting corrective actions where clear themes emerge.

- **Technological.** Innovative utilisation of bespoke technological solutions, including cloud-hosted incident management and GIS software, continues to play a key supportive role. This underpins the professional and cultural developments outlined above.

7. Annexes

7.1. FY19 Deployment Data

POSITION TITLE	HOST ORGANISATION	REGION	COUNTRY	DUTY STATION	START DATE	END DATE	GENDER	TOR SKILLS AREA
Health Logistic Officer	WHO	MENA	Occupied Palestinian Territories (OPT)	Gaza	23/7/18	22/1/19	Male	Logistics
Information Management Officer for the Food Security Cluster	WFP	Asia	Bangladesh	Cox's Bazar	8/2/18	8/7/18	Male	Response Coordination and Management
ASEAN Project Manager	RedR	Asia	Thailand	Bangkok Roving	1/6/18	14/8/18	Male	Response Coordination and Management
ASEAN Project Manager	RedR	Asia	Thailand	Bangkok Roving	15/8/18	15/9/18	Male	Response Coordination and Management
Field Coordination Officer	UNDP	Asia	Lao People's Democratic Republic	Attapau	16/9/18	8/11/18	Male	Response Coordination and Management
Shelter Officer (Engineer)	UNHCR	Asia	Bangladesh	Cox's Bazar	6/4/18	7/7/18	Male	Technical Services
Field Manager / Coordinator	WHO	Asia	Bangladesh	Cox's Bazar	3/4/18	4/7/18	Female	Response Coordination and Management
Electoral Commission Team Member	Solomon Islands Electoral Commission	Pacific	Solomon Islands	Gizo (Western province)	23/1/19	26/4/19	Female	Elections
Early Recovery Information Management Officer	UNDP	Asia	Bangladesh	Cox's Bazar	11/2/18	9/12/18	Male	Information Management
Information Management Specialist (Education)	UNICEF	Asia	Bangladesh	Cox's Bazar	11/5/19	10/11/19	Male	Information Management
Gender and Protection Specialist	UN Women	Pacific	Papua New Guinea	Port Moresby	15/4/18	8/1/19	Female	Protection and Legal
Bangladesh Program Advisor	RedR	Asia	Bangladesh	Cox's Bazar	14/5/18	3/10/18	Female	Response Coordination and Management
Education Information Management and Communication Officer	UNICEF	Asia	Myanmar	Sittwe	31/3/19	30/3/20	Female	Information Management
Electoral Commission Team Member	Solomon Islands Electoral Commission	Pacific	Solomon Islands	Honiara (Guadalcanal province)	23/1/19	26/4/19	Male	Elections
Civil Engineer	WFP	Africa	Uganda	Arua	18/4/18	30/10/18	Male	Technical Services
Disaster Risk Management Specialist	NDMO Vanuatu	Pacific	Vanuatu	Port Vila	26/3/18	30/6/19	Male	Preparedness, Risk Reduction and Resilience
WASH Officer	UNHCR	Asia	Bangladesh	Cox's Bazar	1/8/18	1/11/18	Female	WASH
Humanitarian Communications Officer	UNFPA	Asia	Bangladesh	Cox's Bazar	3/8/18	4/1/19	Female	Communications
Associate MEAL Officer	UNHCR	MENA	Lebanon	Beirut	3/2/19	5/8/19	Female	Response Coordination and Management
Excavator Operator and Trainer	WFP	Asia	Bangladesh	Cox's Bazar	10/5/18	10/8/18	Male	Technical Services

POSITION TITLE	HOST ORGANISATION	REGION	COUNTRY	DUTY STATION	START DATE	END DATE	GENDER	TOR SKILLS AREA
Early Warning Dissemination and Training Specialist	UNDP	Asia	Bangladesh	Cox's Bazar	6/4/18	7/7/18	Male	Response Coordination and Management
Gender Based Violence Coordinator	UNFPA	Asia	Bangladesh	Dhaka	16/2/19	19/5/19	Female	Protection and Legal
Logistics Assessment Officer	WFP	Africa	Ethiopia	Addis Ababa	28/3/18	27/9/18	Male	Logistics
Project Management Officer	WHO	MENA	Turkey	Ankara	4/8/18	4/11/18	Male	Response Coordination and Management
Senior Strategic Advisor on Security Sector Reform	European Union Advisory Mission	MENA	Iraq	Baghdad	16/4/19	3/5/20	Male	Safety & Security
Protection Officer	UNHCR	Asia	Bangladesh	Cox's Bazar	30/6/19	29/9/19	Female	Protection and Legal
Electoral Commission Team Member	Solomon Islands Electoral Commission	Pacific	Solomon Islands	Kirakira (Makira province)	23/1/19	26/4/19	Male	Elections
Project Reporting Officer, Field Education Program	UNRWA	MENA	Lebanon	Beirut	19/6/18	19/12/18	Female	Education
Project Management Specialist	Public Works Department, Vanuatu	Pacific	Vanuatu	Port Vila	17/1/18	1/3/20	Male	Response Coordination and Management
Emergency Program Officer	FAO	Africa	Ethiopia	Addis Ababa	6/6/18	5/1/19	Female	Stabilisation and Recovery
Electoral Commission Team Member	Solomon Islands Electoral Commission	Pacific	Solomon Islands	Auki (Malaita province)	23/1/19	26/4/19	Male	Elections
Team Leader	Solomon Islands Electoral Commission	Pacific	Solomon Islands	Honiara	20/11/18	26/4/19	Female	Elections
Regional Disaster Management Specialist	SPC Fiji	Pacific	Fiji	Suva	11/9/18	11/9/19	Female	Preparedness, Risk Reduction and Resilience
Civil Engineer	UNRWA	MENA	Occupied Palestinian Territories (OPT)	Jerusalem	23/7/18	22/1/19	Male	Technical Services
Information Managment Officer	OCHA	Pacific	Fiji	Suva	22/4/18	22/10/18	Male	Information Management
WASH Specialist	UNHCR	MENA	Jordan	Amman	4/1/18	21/1/19	Female	Technical Services
Reporting Officer	UNHCR	Asia	Bangladesh	Cox's Bazar	25/5/18	28/2/19	Female	Response Coordination and Management
HAO Program/Projects Analyst	UNRWA	MENA	Jordan	Amman	1/6/18	11/12/18	Female	Response Coordination and Management
Coordination Officer	UNHCR	Asia	Bangladesh	Cox's Bazar	12/6/19	11/12/19	Female	Response Coordination and Management
Humanitarian Affairs Officer	UNHCR	Asia	Bangladesh	Cox's Bazar	22/5/18	22/8/18	Male	Response Coordination and Management
Communication And Knowledge Officer	Ministry of Internal Affairs Tonga	Pacific	Tonga	Nuku'alofa	20/8/18	27/10/18	Male	Communications
Associate Legal Officer	UNRWA	MENA	Occupied Palestinian Territories (OPT)	Jerusalem	1/6/18	1/12/18	Female	Protection and Legal
Humanitarian Communications Officer	UNFPA	Asia	Bangladesh	Cox's Bazar	13/3/18	12/9/18	Female	Response Coordination and Management
Donor Relations and Project Management Officer	UNRWA	MENA	Jordan	Amman	5/2/18	7/8/18	Male	Response Coordination and Management

POSITION TITLE	HOST ORGANISATION	REGION	COUNTRY	DUTY STATION	START DATE	END DATE	GENDER	TOR SKILLS AREA
Humanitarian Performance Monitoring Officer	UNICEF	Asia	Bangladesh	Cox's Bazar	15/8/18	14/2/19	Male	MEAL and Reporting
Humanitarian Affairs Officer	OCHA	MENA	Jordan	Amman	12/5/19	11/11/19	Male	Response Coordination and Management
Emergency Resettlement Coordinator	NDMO Vanuatu	Pacific	Vanuatu	Port Vila	14/6/18	14/12/18	Male	Response Coordination and Management
Recovery Coordination Adviser	Vanuatu Government	Pacific	Vanuatu	Port Vila	21/1/19	30/5/19	Male	Response Coordination and Management
Civil-Military Specialist	ASEAN AHA Centre	Asia	Indonesia	Jakarta	10/12/18	9/8/19	Female	Response Coordination and Management
Post Disaster Shelter Expert	IOM	Africa	Mozambique	Beira	8/5/19	7/8/19	Male	Technical Services
Supply Chain Management Specialist	Ministry of Agriculture, Livestock, Forestry, Fisheries and Biosecurity, Tonga	Pacific	Vanuatu	Port Vila	21/2/18	20/7/18	Female	Logistics
Election Support Logistics Officer	PNG Electoral Commission	Pacific	Papua New Guinea	Port Moresby	13/6/19	9/9/19	Male	Logistics
Inter-Agency Senior CM Coordination and Access Advisor	UNDP	MENA	Jordan	Amman	26/10/17	27/7/19	Male	Response Coordination and Management
Structural Engineer	NEMO Tonga	Pacific	Tonga	Nukualofa	14/1/19	16/7/19	Male	Technical Services
Health Resilience Officer	UNRWA	MENA	Jordan	Amman	24/6/18	6/4/19	Female	Health / Nutrition
International Emergency Program Officer	FAO	Africa	Ethiopia	Addis Ababa	11/9/16	9/11/18	Female	Stabilisation and Recovery
Gender-Based Violence Interagency Coordinator	UNFPA	Asia	Myanmar	Sittwe	27/11/18	27/2/19	Female	Protection and Legal
Communications Officer	WHO	Asia	Bangladesh	Cox's Bazar	6/8/18	6/11/18	Female	Communications
Electoral Commission Team Member	Solomon Islands Electoral Commission	Pacific	Solomon Islands	Honiara (Capital territory)	23/1/19	26/4/19	Female	Elections
DRR and Resilience Specialist	FAO	Asia	Thailand	Bangkok	7/6/17	15/4/19	Male	Preparedness, Risk Reduction and Resilience
Information Management Officer	UNHCR	Africa	Uganda	Kampala	18/3/18	17/9/18	Male	Response Coordination and Management
Project Manager	Department of Water Resources, Vanuatu	Pacific	Vanuatu	Port Vila	12/2/18	1/3/20	Male	WASH
CPIE Specialist	UNICEF	Asia	Bangladesh	Cox's Bazar	13/11/17	4/9/18	Female	Protection and Legal
Resilience and DRR Expert	FAO	Asia	Philippines	Manila	14/6/18	19/11/18	Female	Preparedness, Risk Reduction and Resilience
Disaster Risk Management Specialist	NDMO Samoa	Pacific	Samoa	Apia	12/1/19	14/7/19	Male	Preparedness, Risk Reduction and Resilience
Warehouse Operations Officer	PNG Electoral Commission	Pacific	Papua New Guinea	Port Moresby	19/6/19	9/9/19	Male	Logistics
Senior Shipping Expert (Port Captain)	WFP	Africa	Ethiopia	Addis Ababa	28/6/18	28/12/18	Female	Logistics
Associate Education Officer	UNHCR	MENA	Jordan	Amman	10/4/18	10/10/18	Female	Education
Executive Assistant	UNHCR	Asia	Bangladesh	Cox's Bazar	24/5/18	23/11/18	Female	Response Coordination and Management
Shelter Officer	UNHCR	Asia	Bangladesh	Cox's Bazar	25/3/18	19/9/18	Female	Technical Services
Field Project Manager	NDMO Vanuatu	Pacific	Vanuatu	Port Vila	8/9/18	8/1/19	Male	Response Coordination and Management

POSITION TITLE	HOST ORGANISATION	REGION	COUNTRY	DUTY STATION	START DATE	END DATE	GENDER	TOR SKILLS AREA
Recovery Coordination and Implementation Adviser	Vanuatu Government	Pacific	Vanuatu	Port Vila	4/2/19	15/12/19	Male	Response Coordination and Management
Sanitation/Waste Water Specialist	UNHCR	MENA	Iraq	Dohuk	14/5/18	15/8/19	Male	WASH
Education Officer	UNHCR	Africa	Uganda	Yumbe	6/3/18	5/9/18	Male	Health / Nutrition
Emergency Specialist (Roving IDP Response)	UNICEF	Africa	Ethiopia	Addis Ababa / Roving	31/3/19	29/9/19	Female	Response Coordination and Management
Bangladesh Country Manager	RedR	Asia	Bangladesh	Cox's Bazar	26/4/18	12/12/18	Female	Response Coordination and Management
Disaster Risk Management Specialist	NDMO Solomon Islands	Pacific	Solomon Islands	Honiara	23/4/19	22/10/19	Male	Preparedness, Risk Reduction and Resilience
Disaster Risk Management Specialist	NEMO Tonga	Pacific	Tonga	Nuku'alofa	29/1/19	15/10/19	Male	Preparedness, Risk Reduction and Resilience
Legal Expert	Office of the President	Pacific	Kiribati	Tarawa	17/2/19	20/6/19	Female	Preparedness, Risk Reduction and Resilience
Regional Emergency Agriculture and Livelihoods Assessment...	FAO	Asia	Thailand	Bangkok	9/7/18	30/1/19	Female	Stabilisation and Recovery
Food Security Cluster Coordinator	WFP	Pacific	Papua New Guinea	Port Moresby	23/4/18	9/9/18	Male	Health / Nutrition
Humanitarian Affairs Officer	OCHA	MENA	Iran	Tehran	25/6/19	25/10/19	Male	Response Coordination and Management
Shelter Officer	IOM	Pacific	Papua New Guinea	Port Moresby	29/7/18	10/9/18	Male	Technical Services
Education Cluster Coordinator	UNICEF	Asia	Bangladesh	Cox's Bazar	17/9/18	18/12/18	Female	Education
Information Management Specialist, Relocation Project	NDMO Vanuatu	Pacific	Vanuatu	Port Vila	8/9/18	21/12/18	Female	Information Management
Health Logistics Officer	WHO	Asia	Bangladesh	Cox's Bazar	25/6/18	25/9/18	Male	Logistics
Gender and Protection Support Advisor	UN Women	Pacific	Vanuatu	Port Vila	7/8/18	11/8/19	Female	Protection and Legal
Senior Monitoring and Evaluation Consultant	FAO	Europe	Italy	Rome	12/6/18	13/1/19	Male	MEAL and Reporting
Regional Food Security Cluster Coordinator	FAO	Pacific	Fiji	Suva	13/8/18	8/1/19	Female	Cluster Coordination
Coconut Rhinoceros Beetle (CRB) Strategic Coordinator	Biosecurity Solomon Islands	Pacific	Solomon Islands	Honiara	20/2/19	20/2/20	Female	Response Coordination and Management
Health Logistics Officer	WHO	Asia	Bangladesh	Cox's Bazar	27/2/18	27/10/18	Female	Logistics
Shelter Officer	UNHCR	Asia	Bangladesh	Cox's Bazar	19/3/18	10/11/18	Male	Technical Services
Structural Engineer "Damage Assessment"	UNICEF	Africa	Malawi	Lilongwe	17/4/19	17/7/19	Male	Technical Services
IMO/GIS Officer	WHO	Europe	Ukraine	Kiev	31/1/18	31/10/18	Male	Information & Technology
Head, Strategic Project Management Office	UNRWA	MENA	Jordan	Amman	24/4/18	3/10/18	Female	Response Coordination and Management
Resilience Program Review Expert	FAO	Pacific	Fiji	Suva	4/2/19	4/4/19	Male	Stabilisation and Recovery
Gender Based Violence Specialist	IPPF	Pacific	Fiji	Suva	27/7/18	27/7/19	Female	Protection and Legal
Shelter Officer	UNHCR	Asia	Bangladesh	Cox's Bazar	28/3/18	6/10/18	Male	Technical Services
Monitoring, Evaluation and Communications Expert	UNHCR	MENA	Jordan	Amman	21/3/18	31/10/18	Male	MEAL and Reporting
Disaster Risk Management Policy Expert	NEMA Mongolia	Asia	Mongolia	Ulaanbaatar	11/5/18	11/9/18	Male	Response Coordination and Management

POSITION TITLE	HOST ORGANISATION	REGION	COUNTRY	DUTY STATION	START DATE	END DATE	GENDER	TOR SKILLS AREA
National Disaster Risk Management Advisor	UNDP	Asia	Lao People's Democratic Republic	Vientiane	15/11/18	17/8/19	Male	Preparedness, Risk Reduction and Resilience
Information Management Officer for Education Cluster	UNICEF	Pacific	Tonga	Nuku'alofa	17/3/18	31/7/18	Male	Response Coordination and Management
Sexual and Reproductive Health Specialist	UNFPA	MENA	Jordan	Amman	25/1/18	27/7/18	Male	Health / Nutrition
Coordination Advisor	UNHCR	Asia	Thailand	Bangkok	16/10/19	7/7/19	Female	Response Coordination and Management
Humanitarian Affairs Officer	OCHA	Pacific	Papua New Guinea	Port Moresby	2/5/18	6/10/18	Female	Response Coordination and Management
MHPSS Coordination Specialist, Rapid Response Team (RRT)	UNICEF	MENA	Jordan	Amman	30/4/18	16/11/18	Female	Protection and Legal
Information Management Officer	WFP	Pacific	Fiji	Suva	17/7/18	19/1/19	Female	Information Management
Displacement Technical Advisor	IOM	Pacific	Vanuatu	Port Vila	11/11/18	14/8/19	Female	Response Coordination and Management
Humanitarian Affairs Officer (Coordination)	UNDP	Asia	Lao People's Democratic Republic	Vientiane	13/1/19	16/7/19	Male	Response Coordination and Management
Monitoring and Evaluation Officer	FAO	Asia	Myanmar	Yangon and Sittwe	1/8/18	31/1/19	Male	MEAL and Reporting
Logistics Generalist	WFP	Pacific	Other	Pohnpei	31/5/18	23/11/18	Male	Logistics
Cash Based Transfer Officer	WFP	Asia	Bangladesh	Cox's Bazar	22/3/19	20/9/19	Female	Logistics
WASH Officer	UNHCR	Asia	Bangladesh	Cox's Bazar	10/4/18	31/12/18	Male	WASH
Civil Engineer	UNDP	Asia	Myanmar	Sittwe	30/7/18	29/1/19	Male	Technical Services
Disability Advisor	WFP	Asia	Bangladesh	Cox's Bazar	11/6/19	10/9/19	Female	Protection and Legal
Jordan Child Protection RRT Cluster Coordinator	UNICEF	MENA	Jordan	Amman	4/2/18	24/9/18	Male	Protection and Legal
Project Manager/Engineer	WFP	Asia	Myanmar	Sittwe	17/4/18	17/10/18	Male	Technical Services
Regional Logistics Specialist	UNFPA	Asia	Thailand	Bangkok	29/10/18	1/11/19	Female	Logistics
Disability Inclusion Specialist	WFP	Europe	Italy	Rome	5/5/18	19/4/19	Female	Protection and Legal
Disaster Risk Reduction Officer	WFP	Africa	Namibia	Windhoek	27/3/18	6/4/19	Male	Preparedness, Risk Reduction and Resilience
Drilling and Construction Contract Manager	UNHCR	Africa	Uganda	Arua (Roving)	22/8/17	22/1/19	Male	WASH
Shelter and Supply Management Officer	IOM	Asia	Bangladesh	Cox's Bazar	10/5/18	13/2/19	Male	Technical Services

7.2. FY19 Financial Acquittal

COST TYPE	FINANCIAL YEAR TO DATE	BUDGET THIS FINANCIAL YEAR	FINANCIAL YEAR TO DATE VARIANCE	% BUDGET EXPENDED	ACTUAL JULY	ACTUAL AUGUST	ACTUAL SEPTEMBER	ACTUAL OCTOBER	ACTUAL NOVEMBER	ACTUAL DECEMBER	ACTUAL JANUARY	ACTUAL FEBRUARY	ACTUAL MARCH	ACTUAL APRIL	ACTUAL MAY	ACTUAL JUNE
Management Fee																
Milestone 1 … 40% 1/07/18	749,160.00	749,160.00	-	100%	749,160.00	-	-	-	-	-	-	-	-	-	-	-
Milestone 2 … 20% 1/10/18	374,580.00	374,580.00	-	100%	-	-	-	-	-	-	374,580.00	-	-	-	-	-
Milestone 3 … 10% 1/11/18	187,290.00	187,290.00	-	100%	-	-	-	-	-	-	-	187,290.00	-	-	-	-
Milestone 4 … 10% 1/03/19	187,290.00	187,290.00	-	100%	-	-	-	-	-	-	-	-	-	187,290.00	-	-
Milestone 5 … 10% 1/05/19	187,290.00	187,290.00	-	100%	-	-	-	-	-	-	-	-	-	-	-	187,290.00
Milestone 6 … 10% 1/06/19	187,290.00	187,290.00	-	100%	-	-	-	-	-	-	-	-	-	-	-	187,290.00
Total Management Fee	**1,872,900.00**	**1,872,900.00**	**-**	**100%**	**749,160.00**	**-**	**-**	**-**	**-**	**-**	**374,580.00**	**187,290.00**	**-**	****	**187,290.00**	**374,580.00**
Personnel Costs																
Total Specified	480,153.02	477,403.00	2,750.02	101%	39,591.68	42,644.24	42,644.21	42,644.23	34,944.21	23,944.23	40,157.04	42,166.65	42,166.57	42,166.68	42,166.65	44,916.63
Total Non-Specified	1,636,710.37	1,665,872.00	-29,161.63	98%	130,875.18	136,765.85	169,700.96	151,218.97	145,191.00	158,730.77	125,451.16	108,696.25	118,090.53	125,578.74	136,423.37	129,987.59
Total Personnel Costs	**2,116,863.39**	**2,143,275.00**	**-26,411.61**	**99%**	**170,466.86**	**179,410.09**	**212,345.17**	**193,863.20**	**180,135.21**	**182,675.00**	**165,608.20**	**150,862.90**	**160,257.10**	**167,745.42**	**178,590.02**	**174,904.22**
Short-term Personnel Costs																
MEAL consultant	24,545.46	24,000.00	545.46	102%	-	-	-	-	-	-	-	-	-	-	-	24,545.46
Total Short-term Personnel Costs	**24,545.46**	**24,000.00**	**545.46**	**102%**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**24,545.46**
Personnel Support Costs																
Specified personnel support costs																
Travel Overseas	156,464.69	164,498.00	-8,033.31	95%	19,948.30	13,656.55	4,178.77	19,008.96	8,319.36	16,572.74	9,063.03	6,730.66	9,863.19	9,156.46	29,760.22	10,206.44
Local travel costs (Australia)	6,504.40	5,275.00	1,229.40	123%	-	1,773.84	309.08	135.77	77.44	-	-	96.55	691.41	991.27	550.15	1,878.89
Regional managers accommodation	58,325.00	46,325.00	12,000.00	126%	-	-	-	-	-	-	22,325.00	-	-	-	-	36,000.00
Non-specified personnel support costs																
Travel Overseas	162,680.35	178,384.00	-15,703.65	91%	34,867.38	17,868.51	3,324.20	4,053.34	10,263.47	15,946.22	23,228.83	8,518.91	15,515.67	9,460.13	10,066.60	9,567.10
Local travel costs (Australia)	19,727.10	21,610.00	-1,882.90	91%	2,406.76	3,226.06	5,284.45	488.98	1,279.12	807.29	393.15	1,193.32	781.28	349.46	2,335.02	1,182.21
Total Personnel Support costs	**403,701.55**	**416,092.00**	**-12,390.45**	**97%**	**57,222.44**	**36,524.96**	**13,096.50**	**23,687.05**	**19,939.39**	**33,326.25**	**32,685.01**	**38,864.44**	**26,851.55**	**19,957.32**	**42,711.99**	**58,834.64**

COST TYPE	FINANCIAL YEAR TO DATE	BUDGET THIS FINANCIAL YEAR	FINANCIAL YEAR TO DATE VARIANCE	% BUDGET EXPENDED	ACTUAL JULY	ACTUAL AUGUST	ACTUAL SEPTEMBER	ACTUAL OCTOBER	ACTUAL NOVEMBER	ACTUAL DECEMBER	ACTUAL JANUARY	ACTUAL FEBRUARY	ACTUAL MARCH	ACTUAL APRIL	ACTUAL MAY	ACTUAL JUNE
Operational Costs																
Office rental	63,963.49	64,397.00	-433.51	99%	-	-	-	-	-	-	-	45,397.22	-	-	-	18,566.27
Office stationery supplies	744.89	550.00	194.89	135%	-	-	47.46	-	76.61	194.75	9.30	36.99	60.74	23.55	114.84	180.65
Phone, communications, IT/internet, printers, photocopier, software	31,942.66	48,375.00	-16,432.34	66%	-	705.86	2,863.79	471.60	4,379.94	1,789.86	-	17,604.96	257.32	156.86	303.80	3,408.67
Utilities	5,252.14	1,841.00	3,411.14	285%	-	372.38	344.62	20.00	38.44	83.44	-	1,041.32	-258.95	-	788.76	2,822.13
Office cleaning services costs	1,251.08	864.00	387.08	145%	-	7.00	91.22	60.00	10.35	208.66	17.36	-	369.80	-	324.17	162.52
Vehicle operating costs as required by the program	5,724.34	5,444.00	280.34	105%	-	356.22	324.28	637.68	389.05	520.18	12.36	1,207.06	341.97	745.56	658.03	531.96
Vehicle Lease costs Fiji $30K Jordan $27K	32,829.00	28,000.00	4,829.00	117%	-	-	-	-	-	-	-	-	-	-	-	32,829.00
Car insurance	1,590.30	8,590.00	-6,999.70	19%	-	-	-	-	-	1,590.30	-	-	-	-	-	-
Office insurance costs (in-country)	17,671.48	13,762.00	3,909.48	128%	2,893.74	-	2,180.33	-	-	-	-	6,960.00	-	1,727.67	-	3,909.74
Office outgoings	9,858.11	7,085.00	2,773.11	139%	1,140.00	1,341.70	564.39	72.00	78.66	139.09	285.41	824.96	1,634.76	316.01	850.22	2,610.91
Security	-	-	-	0%	-	-	-	-	-	-	-	-	-	-	-	-
Incountry legal compliance and payroll support	60,925.14	60,280.00	645.14	101%	-	6,207.00	2,910.03	4,193.77	10,096.77	6,081.57	5,246.28	1,803.80	15,963.19	2,588.13	3,094.16	2,740.44
Total Operational Costs	**231,752.65**	**239,188.00**	**-7,435.35**	**97%**	**4,033.74**	**8,990.16**	**9,326.12**	**5,455.05**	**15,069.82**	**10,607.85**	**12,530.71**	**67,916.31**	**20,096.50**	**3,830.11**	**6,133.97**	**67,762.31**
Activity Costs																
Deployee remuneration	5,441,525.43	5,405,699.00	35,826.43	101%	787,453.08	551,193.77	683,602.46	649,557.47	420,338.98	383,302.16	401,646.02	407,225.87	405,210.91	366,002.14	271,283.44	114,709.15
Recruitment, training, mobilisation and retention, CDT, clothing	642,747.25	535,287.00	107,460.25	120%	72,496.72	87,132.76	39,728.89	13,327.06	31,102.72	25,822.73	92,413.94	55,539.78	51,043.56	27,771.70	61,447.18	84,920.22
Partnerships and Innovation	-46,282.55	-47,010.00	727.45	0%	411.14	1,597.22	-	-	981.82	-50,000.00	-	-	-	727.27	-	-
Logistical Assistance Fund	14,114.67	8,897.00	5,217.67	159%	-	-	4,961.48	936.43	-	2,999.36	-	-	-	967.40	-	4,250.00
Communities of Practice	26,927.44	50,207.00	-23,279.56	54%	1,867.96	2,032.73	-	3,156.25	-	-	-	-	3,150.00	-	-	16,720.50
Training Course Evaluations	-	-	-	0%	-	-	-	-	-	-	-	-	-	-	-	-
Regional Effectiveness Meetings	-	-	-	0%	-	-	-	-	-	-	-	-	-	-	-	-
MEAL Advisor travel	48,149.01	70,100.00	-21,950.99	69%	-	1,918.52	1,533.35	3,958.83	3,520.31	6,807.54	2,595.00	-	401.38	1,365.00	8,490.56	17,558.52
Training Expenses	644,387.73	689,500.00	-45,112.27	94%	57,558.89	52,036.74	44,058.36	57,067.11	40,240.92	31,822.34	27,600.59	41,498.91	70,222.86	26,405.39	100,702.89	95,172.73
Disability Consultant and CBM Partnership	1,680.00	0.00	1,680.00	0%	-	-	-	-	-	-	-	-	-	-	-	1,680.00
Gender Consultant and HAG Partnership	-41,303.91	-35,135.00	-6,168.91	118%	-	-	-	-58,015.36	-	-	-	880.45	-	-	4,000.00	11,831.00
Security Assesment & Regional Management Team Monitoring Visit	18,291.88	27,000.00	-8,708.12	68%	-	-	-	-	-	-	-	-	-	-	-	18,291.88
Total Activity Costs	**6,750,236.96**	**6,704,545.00**	**45,691.96**	**101%**	**919,787.79**	**695,911.74**	**773,884.54**	**669,987.79**	**496,184.75**	**400,754.13**	**524,255.54**	**505,145.01**	**530,028.71**	**421,544.23**	**447,618.74**	**365,134.00**
Total	**11,400,000.00**	**11,400,000.00**	**-**	**100%**	**1,900,670.84**	**920,836.95**	**1,008,652.33**	**892,993.09**	**711,329.17**	**627,363.23**	**1,109,659.46**	**950,078.65**	**737,233.86**	**613,077.08**	**862,344.73**	**1,065,760.63**

7.3 Links to Impact and Learning Products

Australia Assists FY19 Impact and Learning reports can be found via the following links:

From Strategy to Reality: Disability Inclusion in the Australia Assists Program (June 2019)

https://www.redr.org.au/media/qj4nti2e/disability-inclusion-in-the-australia-assists-program-3.pdf

Standby Partnership After Action Review: Tropical Cyclone Idai Response (June 2019)

https://www.redr.org.au/media/4aefe4oy/sbp-aar-tc-idai-response.pdf

Solomon Islands National General Election 2019: Australia Assists' Election Support in the Pacific (June 2019)

https://www.redr.org.au/media/njjhdpwi/australia-assists-election-support-in-the-pacific.pdf

Resettlement and Recovery in Vanuatu – Australia Assists' Support to the Ambae Volcano Emergency (February 2019)

https://www.redr.org.au/media/ap1byhev/resettlement-and-recovery-in-vanuatu.pdf

Education, Health, Protection and Innovation for Palestine Refugees (December 2018)

https://www.redr.org.au/media/lbrgig3a/education-health-protection-and-innovation-for-palestine-refugees_final.pdf

We Reached the Unreached Places: Australia Assists' Support to the PNG Highlands and Earthquake Response (December 2018)

https://www.redr.org.au/media/yxthijvn/we-reached-the-unreached-places.pdf

Advancing Women, Peace and Security in the Middle East: from Policy Commitments to more Meaningful Practice (May 2019)

https://www.redr.org.au/media/dswf4xt4/advancing-women-peace-and-security-in-the-middle-east-cop-report.pdf

Improving the Protective Environment for Children and Building the Resilience of Refugee Families in Cox's Bazar, Bangladesh (December 2018)

https://www.redr.org.au/media/nw2fjx2e/protective-environment-in-cox-s-bazar.pdf

Communities of Practice Report: Blockchain in the Humanitarian Sector (May 2019)

https://www.redr.org.au/media/x2qh4opd/blockchain-in-the-humanitarian-sector-cop-report.pdf