



# 2020-21 PAPUA NEW GUINEA DEVELOPMENT PROGRAM PROGRESS REPORT

The 2020-21 Papua New Guinea Development Program Progress Report summarises progress for the reporting period 1 July 2020 to 30 June 2021 of implementation of the Australia – Papua New Guinea COVID-19 Response Plan and program highlights.

Our development program to Papua New Guinea contributes towards achieving the following Sustainable \*Actual expenditure is expected to be available in December 2021/ January 2022. Development Goals.

Program Budget	2020-21 Budget Estimate \$m*				
Bilateral	491.1				
Regional	63.1				
Global	12.6				
Other Government Departments	29.2				
Total	596.0				
Temporary, Targeted and					
Supplementary Measures (TTS)	130.9				
Total ODA	727.0				
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### **CONTEXT**

Australia and Papua New Guinea (PNG) share a special relationship, strong bonds and ambitions for the future. We are working together to implement the Papua New Guinea-Australia Comprehensive Strategic and Economic Partnership. Australia is PNG's largest development partner; its main partner on economic and security issues; and its most active supporter in assisting it respond to the COVID-19 crisis.

Through 2020-21, we pivoted our development assistance to support PNG's COVID-19 response. The PNG Government (GoPNG) acted quickly to respond, managing early community transmission and seeking international support. However, the protracted nature of the pandemic continues to impact PNG's health security, stability, and economy. Stability of global commodity prices, PNG's low dependence on tourism and its large informal sector mean the headline economic impacts of COVID-19 will likely be less severe in PNG than other Pacific economies. However, the economic cost of COVID-19 is still great and compounding PNG's large fiscal deficit, which is forecast by the International Monetary Fund (IMF) (April 2021) to be 5.3 per cent of GDP in 2021 (approximately \$2 billion). The Asian Development Bank (ADB) forecasts a slight improvement in PNG's economic prospects with GDP growth of 1.3 per cent forecast in September 2021. Given the size of the deficit, the risk of debt distress remains high. In November 2020, Australia refinanced an existing USD300 million loan and provided a further USD100 million loan to PNG (total approximately AUD553 million). This has assisted PNG to maintain funding for critical government services despite a tight fiscal environment. With revenue now around 13 per cent of GDP, the World Bank sees a risk that the PNG state will be challenged to maintain itself and provide services; PNG is highly dependent on loans to keep functioning effectively. While the COVID-19 health impacts in PNG in 2020 were muted, a second wave saw a 10-fold increase in confirmed new cases and deaths between February and May 2021 which threatened to overwhelm PNG's already stretched health system. Despite ongoing and substantial Australian and international support including a secure supply of vaccines, PNG's COVID-19 vaccination rates remain one of the lowest in the world. On current trends, PNG will not reach its National Vaccination Plan target of 20 per cent coverage of the target population by the end of 2021. This is explained by a mix of factors, including vaccine hesitancy, health system weaknesses and geographic remoteness.



#### **AUSTRALIA'S RESPONSE AND PROGRAM HIGHLIGHTS**

Over the reporting period, the key change to our assistance has been to significantly scale up support to PNG to manage the second COVID-19 wave. We responded immediately with a comprehensive package of assistance.

Restrictions on the deployment of aid personnel contributed to delays to some projects and reduced the effectiveness and efficiency of some investments (such as private sector and anti-corruption - see Annex 2). We continue to explore innovative ways to implement our programs in this context. Despite challenges, we have maintained or increased support in key areas, with over \$340 million dedicated to respond to the health and economic dimensions of the crisis. Overall, we saw only a small decrease in performance across investments (see Annex 2). This was in large part because programs were able to adapt activities to suit the COVID-19 context, while still showing progress towards outcomes.

### **Health Security**

Australia has been adaptive and responsive to the rapidly evolving COVID-19 health context in PNG. We have supplemented our support with delivery of emergency health assistance that has focused on minimising the severity of COVID-19 health impacts, bolstering the national health system and boosting vaccination efforts. Concurrently we have maintained support for broader health services across the country so that other health priorities are not compromised. For example, in the reporting period we supported 134,000 people to access sexual and reproductive health (SRH) services; 3,038 women to attend antenatal clinics; and 3,915 people to access HIV antiretroviral treatment.

We continued to provide substantial support across all areas of PNG's health response including: planning, surveillance, laboratory, clinical management, infection prevention and control, risk communication and community engagement, and the establishment of additional facilities to take pressure off Port Moresby General Hospital (PMGH). In response to PNG's call for Emergency Medical Teams, Australia deployed four Australian Medical Assistance Teams (AUSMAT). This included a 20-member AUSMAT sent in March 2021, that worked alongside health officials and front-line workers to establish a COVID-19 Screening and Triage Facility at PMGH, introduced COVID-19 safe management practices and provided technical support to the COVID-19 National Control Centre (NCC) and Department of Health.

Through the PNG-Australia Policing Partnership and Defence Cooperation Program (DCP) our advisers have been supporting the Royal Papua New Guinea Constabulary (RPNGC) and Papua New Guinea Defence Force with the implementation and enforcement of measures to prevent further community transmission of COVID-19.

Australia has committed over \$144.7 million over three years (2020-2023) for COVID-19 vaccine access in PNG including delivery support and vaccine procurement, drawing on Australia's Regional COVID-19 Vaccine Access and Health Security Initiative (VASHI). Through VAHSI, Australia has committed to supporting PNG achieve comprehensive vaccine coverage. As at 30 June 2021, Australia had shared 18,000 AstraZeneca doses and associated consumables with PNG from Australian supplies. This is in addition to our support for the COVID-19 Vaccines Global Access (COVAX) Advance Market Commitment totalling \$130 million. As at 30 June 2021, this global mechanism had delivered 278,000 COVID-19 vaccine doses to PNG. In the reporting period we also provided comprehensive support to PNG's national vaccination campaign including funding the World Health Organisation (WHO) and the UNICEF vaccine rollout support; vaccine delivery to Provincial Health Authorities; and a stand-alone vaccine clinic in Port Moresby.

In addition, with the Australian Defence Force, we provided intensive assistance to support the vaccine roll-out in PNG's Torres Strait Treaty region in Western Province. This involved provision of staff and equipment to support vaccination outreach in remote areas, and technical support for planning and coordination, transport and logistics and health data collection. We have heavily invested in efforts to address vaccine hesitancy and COVID-19 misinformation.

## Stability

COVID-19 impacts have tested PNG's social, security and governance systems in 2020-21. Our targeted support built the capability of PNG's armed forces and justice sector to maintain law and order and security in the country; and provided emergency relief supplies to vulnerable groups. We have supported the continuation of education and the maintenance of essential crisis support services for women and children.



Given the impact of COVID-19 border closures, a **South Fly Resilience Plan (SFRP) (Western Province) was developed to support affected communities** with water, sanitation and hygiene, food and water security and livelihoods programs. The SFRP builds district-level emergency response capability, with triggers for appropriate relief as needed. Under the SFRP, the Ranger Program was expanded to 40 wards in South Fly, and food relief provided to its 14 Treaty Villages. We worked with the GoPNG on the construction and fit out of the Mabudawan Health Centre in South Fly to improve health services in the region and reduce the need for PNG residents to cross the border for medical attention.

The continuation of schooling is critical for maintaining social stability. With Australian funding of \$18 million in 2020-21 to PNG's Education in Emergencies Response and Recovery Plan we are ensuring children can continue to access education. **The PNG Partnership Fund** continued to support 1,327 schools across 10 provinces, building on the literacy and numeracy gains of the program as verified by an independent mid-term review in 2020.

We promoted stability and social cohesion by **supporting family and sexual violence (FSV) services** as well as key law and justice agencies to continue delivering critical services during the pandemic. This included reprioritising funding to UN Women to manage a protection program for women and girls. We provided materials and guidance to Village Courts, District Courts and the RPNGC to continue operating in a COVID-19 safe manner.

In the reporting period, the DCP built resilience across the PNG Defence organisation and demonstrated how well DCP advisers can marshal resources and expertise in support of PNG's national COVID-19 response. With the upsurge in COVID-19 cases in 2021 across all provinces, the DCP redoubled its efforts, helping to facilitate Royal Australian Air Force (RAAF) strategic air lift flights to deliver essential medical personnel and humanitarian stores into PNG. The DCP has closely supported the PNG Defence Force in its operations to secure PNG's land and maritime borders.

Two long running education investments were completed in 2021. While both investments delivered significant outputs, they did not fully achieve expected outcomes, in part due to the challenging development context. This underlines the very real challenge of achieving measurable capacity development outcomes in PNG and the need for clear and realistic outcomes supported by rigorous monitoring and evaluation systems.

#### Economic recovery

In response to falling GDP, we provided substantial financing support, **supported PNG's economic reform agenda** and bolstered efforts to ensure connectivity in PNG and to the region was maintained. In the reporting period we provided over \$121 million (2.8 per cent of total domestic revenue) to support the PNG Government's budget deficit. This included \$52 million in budget support through the **COVID-19 Response Package for the Pacific and Timor-Leste**. This was the first time in many years that grant funding has been put on-budget, a necessary measure to support the GoPNG to cover the cost of core services. In November 2020, **we refinanced an existing USD300 million loan and provided a further USD100 million loan to PNG** (total approximately AUD553 million). This has assisted PNG to maintain funding for critical government services despite a tight fiscal environment.

We have also supported PNG to progress its economic reform program, aimed at improving the resilience of PNG's economy. Australia has funded technical assistance in conjunction with international financial institutions. In late 2020, with our technical and advisory support, PNG completed Subprogram 1 of the ADB state-owned enterprises reform policy loan (approximately AUD691 million). This unlocked USD100 million in concessional financing.

We supported 12 major markets to become safer and more inclusive for women and people with disabilities. Through the Markets Economic Recovery and Inclusion program, we provided hygiene and safety equipment, as well as education programs to limit the spread of COVID-19 in vulnerable communities.

In the reporting period, the **Pacific Flights Program** and the **Humanitarian and Essentials Services Corridor** supported PNG's efforts to maintain connectivity, ensure supply chains remained open and facilitate the continuity of business essential to PNG's economy. Australia's **road maintenance program** (on 1,613 km of road – 37 per cent of PNG's national priority roads) continued during the reporting period, **ensuring critical roads provided access to education, health services, and markets**. This work generated significant local employment opportunities. In Bougainville alone, Australian-supported road contracts resulted in the employment of over 38,000 workers – 45 per cent of whom were women.



### ANNEX 1: PROGRESS AGAINST COVID-19 RESPONSE PLAN RESULTS INDICATORS 1

# **Health Security**

Key Results Indicators	Progress/Result
Appropriate COVID-19 strategies and response plans are in place at national level and all Provincial Health Authorities (PHAs)	Supported WHO's partnership with the GoPNG to develop COVID-19 Emergency Preparedness Plans (in place at national and provincial level). Provinces have developed Surge Plans.
National and provincial health systems have improved capacity and capability to undertake surveillance, risk assessment and rapid response	Supported the National Crisis Centre (NCC) to establish surveillance capacity for surveillance and risk assessment at national level.  Supported the GoPNG's transition to the <i>Go.Data</i> COVID-19 data system to strengthen COVID-19 case data and upskill staff at provincial level. The system was rolled out in six provinces.
Supplementary funding and strategic advice are available to all PHAs for COVID-19 response	Supplementary COVID-19 funds channelled to Provincial Health Authorities to fund COVID-19 Emergency Response Plans. This supported: clinical management and health care, including staff training and recruitment; establishing triaging, quarantine, and isolation facilities; surveillance and rapid response; community engagement and risk communication; infection prevention and control; points of entry; and logistics.
National laboratory services have the capacity to undertake testing in a timely manner and have increased throughput of COVID-19 tests	Supported an increase in laboratory capacity for COVID-19 testing, including: expansion in polymerase chain reaction (PCR) testing; nationwide rollout of Antigen Rapid Diagnostic Tests to improve availability of point-of-care diagnostics.  Supported the supply of equipment, including four PCR machines and automated ribonucleic acid extractors to increase the speed
	and throughput of COVID-19 tests.
22,325 children receive routine vaccinations in selected provinces	Supported 90,749 children to receive routine vaccinations.
Community is better educated on COVID-19 risks, misinformation and prevention	Provided grants for awareness activities to 122 villages. Supported widespread COVID-19 awareness and vaccine hesitancy risk communication and education materials including through posters, radio and community outreach. This included reaching 35,423 people (18,982 men and 16,441 women, including 61 people with disabilities) with COVID-19 messages through church-owned radio stations.
400 clinicians have improved understanding of impact of COVID-19 and appropriate treatment	Supported the training of 524 people in basic public health principles including: infection prevention, control and critical care; improved knowledge on COVID-19 characteristics; safe clinical practices; and supplementary management tools.

 $<sup>^{\</sup>rm 1}$  Indicators are based on a 2-year timeframe. Not all activities are reported.



COVID-19 testing and outbreak responses by PHAs are not constrained by lack of personal protective equipment (PPE)	Donated more than 2.3 million articles of PPE.  Under Operation PNG Assist 21, the Australian Defence Force provided logistical and other support, including RAAF movement of humanitarian cargo into PNG.  The Defence Cooperation Program continues to support the distribution of PPE across PNG.
Indicators for routine Australian- supported services including immunisation, tuberculosis (TB) and human immunodeficiency virus (HIV) treatment, family planning remain stable	134,000 people accessed sexual and reproductive health (SRH) services; 3,038 women accessed antenatal clinics; 159,848 people reached with SRH and family planning messages; 3,915 people accessed HIV antiretroviral treatment.  In Daru, TB treatment success rates up (from 87 to 93 per cent) and loss to follow-up lowered (from 4.7 to 2 per cent).
ANGAU hospital redevelopment completed with new infectious diseases ward	Major construction continues with some delays in project timeline due to the COVID-19 pandemic.  The new TB ward, back of house (kitchen, laundry, stores), birthing ward and children's outpatient's department began and sustained operation.
Relevant infrastructure investments are supporting the government's COVID-19 response	Provided 13 containerised health clinics across eight PNG provinces.  Supported, with St John and the National Capital District Provincial Health Authority, to establish triage and isolation care facilities at Port Moresby General Hospital and a COVID-19 isolation hospital in Port Moresby.  Supported health facility improvements at three provincial hospitals.
Selected markets comply with the Control and Guidelines to Support Safer Operations of Markets	Supported COVID-19 guidelines and minor infrastructure to reduce the risk of disease transmission in markets for 10 formal markets. This reaches approximately 50,000 women and 18,000 men daily.
Women have been supported to participate in decision making processes in the health sector	Through policy dialogue and investment funds, increased focus on women in leadership roles and decision-making, including supporting the Elevate Leaders Program in the Western Highlands Provincial Health Authority (PHA) for 12 participants (five women and seven men) and providing specific leadership training to selected women (and men) in the PHA.
Number of people trained in field epidemiology, surveillance, laboratory diagnostics and infection prevention and control	Supported the training of 105 participants in six provinces (39 women and 66 men) in rapid response and field epidemiology in action. Of these participants, 18 were in surveillance/epidemiology, 10 in laboratory, and nine in infection prevention and control.



# Stability

Key Results Indicators	Progress/Result
Incidence of strengthened governance systems and policy change	Supported passing of the Kumul Consolidation Holdings (Amendment) Bill, a key milestone for the government's stateowned enterprise (SOE) reform program.  Supported technical assistance to the Department of Higher Education, Research, Science and Technology for the Higher Education Reform Bill to improve governance, management, infrastructure, teacher quality and curriculum at technical and vocational education and training (TVET) institutes.
RPNGC capacity to provide policing responses to COVID-19 maintained	Supported the installation and rollout of a Motorola Radio Network in 238 vehicles in the National Capital District and Central Province. Supported capacity building for the Police Operations Centre to despatch, track and monitor RPNGC responses.
Papua New Guinea Defence Force (PNGDF) have maritime and air transport support to reach any part of PNG where health and security operations are required	Supported specialist advice and chartered air and maritime vessels to support PNGDF and other government agencies' movement across PNG. This included supplying landing craft and a weekly charter flight to move essential stores and support PNGDF troops on border operations.
PNGDF counter border security threats	Supported PNGDF's COVID-19 response. This included: advice and activities to enable ongoing PNGDF border operations; supporting PNGDF community awareness effort; and providing technical assistance to PNGDF members in the NCC. Also provided specialist equipment (such as boats, vehicles, uniforms, drones), essential stores and training to support PNGDF personnel on operations.
Communities in South Fly District are more resilient and better able to meet their immediate needs	Supported the commencement of the South Fly Resilience Plan, including an expansion of programming to focus on water and food security in up to 40 wards in the South Fly District.
4,000 primary and secondary teachers provided with training tailored to COVID-19	Supported 5,027 primary and secondary teachers with training to support COVID-19 safe schools.
600 hand washing stations reaching over 55,000 students in over 200 schools	Supported 1,309 hand washing stations for 92,337 students in 502 schools.
Additional women and men reached with social protection programs (1,000 low-income households in Lae supported through cash for work scheme)	Supported the training of 851 residents in Lae (646 women and 196 men) on financial literacy, plus assisted with establishing bank accounts for 451 residents (of which 347 female) to enable participation in the cash-for-work program.
Increase in number of front-line service providers able to manage gender-based violence (GBV)	Under Pacific Women, supported an increase in additional Front- line services to manage GBV. This included supporting an additional 13 safe houses (in 11 provinces) that provided



	temporary shelter to 1,863 survivors of violence (1,423 women and 440 men).
Increase in number of GBV services and referrals provided to survivors	1,667 people (1,344 women and 323 men) accessed GBV counsellingservices (compared to 114 in 2019);
	1,356 people (1,081 women and 275 men) accessed case management services (compared to 1,011 in 2019); and
	2,280 people (1,769 woman and 511 men) accessed temporary shelters (compared to 498 in 2019).
Number of women and girl survivors of violence receiving services (FSV case management services)	Supported 4,403 women and girl survivors of violence (including 80 people with disabilities) to access: counselling services (1,344); case management (1,081); temporary shelters (1,769); and health and justice services (209).
Increased capacity to prosecute Family and Sexual Violence (FSV) cases	Supported Office of Public Prosecutor to increase its FSV prosecution capability.  Supported RPNGC's capacity to prosecute FSV cases, with 60 officers trained in FSV investigations and prosecution, and 30 officers trained in sorcery accusation-related violence response. Constructed one FSV unit in Jiwaka and developed a Sexual Offences Squad training curriculum.
Strengthened professional women's networks across the law and justice sector	Supported the strengthening of professional women's networks through capacity building and advocacy workshops to promote gender equality, attended by 84 participants.

# **Economic Recovery**

Key Results Indicators	Progress/Result
Australian budget support as a per centage of total domestic revenue in response to COVID-19 <sup>2</sup>	Australian budget support represented 2.8 per cent of total domestic revenue.
Australian policy and technical advice supports PNG to meet policy triggers for concessional financing from international finance institutions and implement SOE reform	Australian support assisted PNG to complete Subprogram 1 of the ADB's SOE reform program. This unlocked USD100 million (or around \$138 million) in concessional financing for PNG.
Women business owners supported with skills and management training	Supported 31 women business owners critically impacted by COVID-19 including business coaching, created a virtual resource library and training of four locally based women business advisers.

 $<sup>^2\, \</sup>text{The wording of this indicator has changed since drafting of the CRP from percentage of supplementary budget expenditure to percentage of total domestic revenue.}$ 



Key Results Indicators	Progress/Result
Two markets constructed	Supported the completion of the design for two markets:  Kimbe Market: (to support more than 750 vendors).  Construction is expected to commence in Q4 2021; and  Wabag Market: construction commenced in Quarter three 2021.
250 men and women with TVET qualifications	Supported 262 people (229 men and 33 women) to obtain TVET qualifications.
1,613 kilometres of roads maintained on an ongoing basis <sup>3</sup>	Supported routine and periodic maintenance of 1,613 km (37 per cent) of PNG's 4,256 km national priority roads network, including in Bougainville.
10,000 households with improved access to electricity	Approximately 4,500 solar home kits were distributed through the Pawarim Komuniti off-grid grants program, providing households in rural and remote locations with access to electricity.
Minimum levels of connectivity maintained to move essential goods, services and people in and out of PNG to facilitate health and economic outcomes	Over 600,000 items of PPE, 50,000 rapid antigen tests (procured and delivered), 100,283 GeneXpert cartridges (of which 43,980 were also procured) delivered.
	Enabled critical regular/scheduled flights (between Australia and PNG; and to other Pacific destinations) to be maintained. Funded point-of-departure COVID-19 testing for travellers and facilitated movement of essential cargo and people.

<sup>&</sup>lt;sup>3</sup> The wording of this indicator has been amended as the original text (3,150 km of roads maintained) was misleading as it was intended to reflect over 2 years but the actual amount of road Australia maintains continually is 1,613 kms.



### **ANNEX 2: INVESTMENT PERFORMANCE RATINGS**

In vestment Details	Year	Effectiveness	Efficiency	Gender Equality
ANGAU Hospital Re-development	2021	4	4	3
Investment duration: 2016-22; Budget: \$250m	2020	5	5	4
Australia Awards Papua New Guinea	2021	5	5	5
Investment duration: 2016-26 Budget: \$189.3m	2020	5	5	5
Bougainville Programming	2021	4	4	5
Investment duration: 2014-22 Budget: \$26.4m	2020	3	4	4
Climate Change Portfolio	2021	4	4	4
Investment duration: 2018-22; Budget: \$10.5m	2020	4	5	4
Combating Corruption in PNG	2021	3	3	3
Investment duration: 2014-22; Budget: \$6.3 m	2020	4	4	3
DFAT-WHO PNG Bilateral Partnership 2018 -2022	2021	4	4	4
Investment duration: 2018-22; Budget: \$18m	2020	4	4	4
Economic and Social Infrastructure Program	2021	4	5	4
Investment duration: 2015-24; Budget: \$170m	2020	4	5	4
Gender Equality / Gender Based Violence	2021	5	5	6
Investment duration: 2008-22; Budget: \$103m	2020	5	5	6
Health Services Sector Development Program	2021	4	4	4
Investment duration: 2018-25; Budget: \$51.4m	2020	4	4	4
Human Development Monitoring and Evaluation Services Provider	2021	4	4	4
Investment duration: 2018-23; Budget: \$12.5m	2020	n/a	n/a	n/a
In centive Fund Phase IV 2015 – 2021	2021	5	4	5
Investment duration: 2015-22; Budget: \$100.3m	2020	5	5	5
In stitutional Partnerships Program	2021	4	3	2
Investment duration: 2017-22; Budget: \$65.7m	2020	4	4	3
Justice Services Stability for Development	2021	4	4	5
Investment duration: 2015-23; Budget: \$151.1m	2020	4	4	5
Kokoda Initiative	2021	4	4	4
Investment duration: 2008-22; Budget: \$50.3m	2020	4	3	4
Papua New Guinea Clinical Support Program	2021	4	4	3
Investment duration: 2018-21; Budget: \$2.3 m	2020	4	4	4
PNG Disaster Risk Reduction Program	2021	4	4	3
Investment duration: 2016-23; Budget: \$8.1m	2020	4	4	3

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PNG Governance Facility	2021	4	4	4
Investment duration: 2014-22; Budget: \$551.7m	2020	4	4	4
PNG Health and HIV Financing Program	2021	4	4	4
Investment duration: 2013-22; Budget: \$59.7m	2020	4	4	4
PNG Health and HIV Multilateral Partnerships	2021	4	4	4
Investment duration: 2011-21; Budget: \$91.4m	2020	4	4	4
PNG Partnerships Fund	2021	4	5	4
Investment duration: 2017-22; Budget: \$188.5m	2020	4	5	4
PNG-AUS Transport Sector Support Program Phase 2	2021	4	4	4
Investment duration: 2013-22; Budget: \$625m	2020	5	4	4
Private Sector and Rural Development	2021	3	3	4
Investment duration: 2014-24; Budget: \$125.4m	2020	4	4	4
Quality Technical Assurance Group	2021	5	4	4
Investment duration: 2017-22; Budget: \$5.6m	2020	4	5	4
Supporting Elections in PNG 2019 – 2024	2021	4	4	4

### FINAL INVESTMENT PERFORMANCE RATINGS

Investment duration: 2018-24; Budget: \$20.1m

Investment Details	Year	Effectiveness	Efficiency	Gender Equality
Education Capacity Development and Services	2021 FIMR	3	3	2
Investment duration: 2011-21; Budget: \$268.4m	2020 AQC	4	4	4
Health Capacity Development & Service Delivery	2021 FIMR	4	4	3
Investment duration: 2011-20; Budget: \$373.1m	2020 AQC	4	4	4
Pacific Leadership and Governance Precinct Program	2021 FIMR	3	3	4
Investment duration: 2014-20; Budget: \$12m	2020 AQC	n/a	n/a	n/a

2020

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4

### Definitions of rating scale:

### Satisfactory (4, 5 and 6)

- 6 = Very good; satisfies criteria in all areas.
- 5 = Good; satisfies criteria in almost all areas.
- 4 = Adequate; on balance, satisfies criteria; does not fail in any major area.

#### Less than satisfactory (1, 2 and 3)

- 3 = Less than adequate; on balance does not satisfy criteria and/or fails in at least one major area.
- 2 = Poor; does not satisfy criteria in major areas.
- 1 = Very poor; does not satisfy criteria in many major area.