



GLOSSARIES AND INDEXES

Section 6

Glossary of terms

Glossary of acronyms and
abbreviations

Compliance index

Index

GLOSSARY OF TERMS

Accrual accounting	System of accounting where items are brought to account and included in the financial statements as they are earned or incurred, rather than as they are received or paid.
Additional Estimates	Where amounts appropriated at Budget time are insufficient, Parliament may approve more funds to agencies through the Additional Estimates Appropriation Acts.
Administered items	Revenues, expenses, assets and liabilities managed by agencies on behalf of the Government. Agencies do not control administered items. In many cases, administered expenses fund the delivery of third party outputs.
Agency	Agencies are departments of state, departments of the Parliament and 'prescribed agencies' for the purposes of the <i>Financial Management and Accountability Act 1997</i> .
Appropriation	An authorisation by Parliament to spend moneys from the Consolidated Revenue Fund for a particular purpose.
APS employee	A person engaged under section 22, or a person who is engaged as an APS employee under section 74, of the <i>Public Service Act 1999</i> .
Average staffing level	The average number of employees receiving salary, with adjustments for part-time and casual employees to show the full-time equivalent.
Corporate governance	The process by which agencies are directed and controlled. It is generally understood to encompass authority, accountability, stewardship, leadership, direction and control.
Effectiveness	The extent to which planned outcomes are actually achieved via relevant outputs and, where applicable, administered expenditure. An intervention's <i>effectiveness</i> should be distinguished from <i>efficiency</i> , which concerns the adequacy of its administration.
Memorandum of understanding	A document outlining the terms and details of a non-binding agreement between parties including each parties requirements and responsibilities.
Non-ongoing APS employee	A person engaged as an APS employee under subsection 22(2)(b) or 22(2)(c) of the <i>Public Service Act 1999</i> .
Ongoing APS employee	A person engaged as an ongoing APS employee under subsection 22(2)(a) of the <i>Public Service Act 1999</i> .

Outcomes	The results, impacts or consequences of actions by the Commonwealth on the Australian community. Planned outcomes are the results or impacts that the Government wishes to achieve. Actual outcomes are the results or impacts actually achieved.
Outputs	The goods and services produced by agencies on behalf of government for external organisations or individuals. Outputs include goods and services produced for other areas of government external to the agency.
Performance Information	Evidence about performance that is collected and used systematically. Evidence may relate to appropriateness, effectiveness and efficiency. It may be about outcomes, factors that affect outcomes and what can be done to improve them. Performance information may be quantitative (numerical) or qualitative (descriptive). Its usefulness is enhanced by applying standards and other types of comparison (e.g. with past performance, other lines of business, or level of need before the intervention) which allow judgments to be made about the extent to which interventions are achieving desired results.
Performance pay	Also known as performance-linked bonuses and usually take the form of a one-off payment in recognition of performance.
Purchaser–provider arrangements	Arrangements under which the outputs of one agency are purchased by another agency to contribute to outcomes.
Risk management	The culture, frameworks and structures that are directed towards the effective management of potential opportunities and adverse effects.
Service charters	It is Government policy that departments which provide services directly to the public have service charters in place. A service charter is a public statement about the service that a department will provide and what customers can expect from the department.

GLOSSARY OF ACRONYMS AND ABBREVIATIONS

AANZFTA	ASEAN–Australia–New Zealand FTA
ABAC	APEC Business Advisory Council
ABIE	Australian Business in Europe
ABS	Australian Bureau of Statistics
ACBC	Australia–China Business Council
ACC	Australia–China Council
ACIAR	Australian Centre for International Agricultural Research
ADF	Australian Defence Force
AFC	Australian Film Commission
AFP	Australian Federal Police
AIC	Australia–India Council
AICC	Australia International Cultural Council
All	Australia–Indonesia Institute
AIMF	Australia–Indonesia Ministerial Forum
AIP	Australia–Indonesia Partnership
AJF	Australia–Japan Foundation
AKF	Australia–Korea Foundation
ALABC	Australia–Latin America Business Council
AMI	Australia–Malaysia Institute
ANAO	Australian National Audit Office
ANZCERTA	Australia New Zealand Closer Economic Relations Trade Agreement
APEC	Asia-Pacific Economic Cooperation (forum)
APIS	Australian Passport Information Service
APO	Australian Passport Office
APS	Australian Public Service
AP6	Asia-Pacific Partnership on Clean Development and Climate
AQIS	Australian Quarantine and Inspection Service
ARF	ASEAN Regional Forum
ASEAN	Association of Southeast Asian Nations
ASNO	Australian Safeguards and Non-Proliferation Office

ATI	Australia–Thailand Institute
AUKMIN	Australia–United Kingdom Ministerial Dialogue
AusAID	Australian Agency for International Development
AUSFTA	Australia–United States Free Trade Agreement
AUSMIN	Australia–United States Ministerial Consultations
Austrade	Australian Trade Commission
BWC	Biological and Toxin Weapons Convention
CAAR	Council for Australian–Arab Relations
CAIS	Consular Assistance and Information System
CAP	Common Agricultural Policy (European Union)
CDS	Commonwealth Disability Strategy
CHOGM	Commonwealth Heads of Government Meeting
COALAR	Council on Australia Latin America Relations
CT	Counter-terrorism
CTBT	Comprehensive Nuclear-Test-Ban Treaty
CWC	Chemical Weapons Convention
DAFF	Department of Agriculture, Fisheries and Forestry
DAP	Direct Aid Program
DEWHA	Department of the Environment, Water, Heritage and the Arts
DFAT	Department of Foreign Affairs and Trade
DIAC	Department of Immigration and Citizenship
DPRK	Democratic People’s Republic of Korea (also known as North Korea)
EABC	European Australian Business Council
EAS	East Asia Summit
EC	European Commission
ECP	Enhanced Cooperation Program
EFIC	Export Finance and Insurance Corporation
EMS	Environmental Management System
ERT	Emergency Response Team
ESD	Ecologically Sustainable Development
EU	European Union
FMCT	Fissile Material Cut-off Treaty
FMIS	Financial Management Information System

FOI	freedom of information
FTA	free trade agreement
FTAAP	Free Trade Area of the Asia-Pacific
GCC	Gulf Cooperation Council
G4	United States, European Union, Brazil and India
G6	G4 members plus Australia and Japan
IAEA	International Atomic Energy Agency
ICT	information and communications technology
IDETF	Inter-Departmental Emergency Task Force
IMV	International Media Visits
IOR-ARC	Indian Ocean Rim Association for Regional Cooperation
IOTWS	Indian Ocean Tsunami Warning System
IP	Intellectual Property
ISAF	International Security Assistance Force
IWC	International Whaling Commission
JAUSMIN	Australia–Japan ‘2+2’ Joint Foreign and Defence Ministerial Consultations
JCLEC	Jakarta Centre for Law Enforcement Cooperation
JCPAA	(Parliamentary) Joint Committee on Public Accounts and Audit
JMEC	Joint Ministerial Economic Commission
JSCFADT	(Parliamentary) Joint Standing Committee on Foreign Affairs, Defence and Trade
JSCOT	(Parliamentary) Joint Standing Committee on Treaties
LES	locally engaged staff
LNG	liquefied natural gas
MAFTA	Malaysia–Australia Free Trade Agreement
MANPADS	Man-Portable Air Defence Systems
MOU	memorandum of understanding
NATO	North Atlantic Treaty Organisation
NGO	non-government organisation
NPT	Nuclear Non-Proliferation Treaty
ODIN	Official Diplomatic Information Network
OECD	Organisation for Economic Co-operation and Development
OH&S	occupational health and safety

OPO	Overseas Property Office
PACER	Pacific Agreement on Closer Economic Relations
PBS	Portfolio Budget Statements
PfP	(NATO) Partnership for Peace
PIF	Pacific Islands Forum
PNG	Papua New Guinea
PSI	Proliferation Security Initiative
RAMSI	Regional Assistance Mission to Solomon Islands
ROK	Republic of Korea (also known as South Korea)
SAFTA	Singapore–Australia Free Trade Agreement
SATIN	Secure Australian Telecommunications and Information Network
SES	Senior Executive Service
SLA	Service Level Agreement
SPARTECA	South Pacific Regional Trade and Economic Cooperation Agreement
STARS	Statistical Trade Analysis and Retrieval System
SVP	Special Visits Program
TAFTA	Thailand–Australia Free Trade Agreement
TSD	Trilateral Strategic Dialogue
UAE	United Arab Emirates
UN	United Nations
UNESCO	United Nations Educational, Scientific and Cultural Organization
UNFCCC	United Nations Framework Convention on Climate Change
UNHCR	United Nations High Commissioner for Refugees
US	United States of America
WMD	Weapons of Mass Destruction
WTO	World Trade Organization

COMPLIANCE INDEX

This index is prepared from the checklist of annual report requirements contained in attachment F to the Requirements for Annual Reports approved by the Joint Committee of Public Accounts and Audit on 18 June 2008.

Description	Page	Requirement
Letter of transmittal	iii	mandatory
Table of contents	iv–vii	mandatory
Index	443–478	mandatory
Glossary	434–439	mandatory
Contact officer	ii	mandatory
Internet home page address and internet address for report	ii	mandatory
Review by the Secretary		
Secretary's review	2–11	mandatory
Summary of significant issues and developments	3–10	suggested
Overview of department's performance and financial results	270–271	suggested
Outlook for the following year	10–11	suggested
Departmental overview		
Overview description of the department	12–19	mandatory
Role and functions	12	mandatory
Organisational structure	13–17	mandatory
Outcome and output structure	16	mandatory
Where outcome and output structures differ from the PBS format, details of variation and reasons for change	n.a.	mandatory
Portfolio structure	15	mandatory
Report on performance		
Review of performance during the year in relation to outputs and contribution to outcomes	21–248	mandatory
Actual performance in relation to performance targets set out in the PBS and PAES	21–248	mandatory
Performance of purchaser—provider arrangements	309–311	mandatory
Where performance targets differ from the PBS/PAES, details of both the former and new targets, and reasons for the change	n.a.	mandatory
Discussion and analysis of performance	21–248	mandatory
Trend information	21–248	suggested
Factors, events or trends influencing departmental performance	21–248	suggested
Significant changes in the nature of principal functions or services	n.a.	suggested
Performance against service charter customer service standards, complaints data, and the department's response to complaints	178–179, 186, 188– 189, 191	mandatory

Description	Page	Requirement
Social justice and equity impacts	193–194, 262–264	suggested
Discussion and analysis of the department's financial performance	270–271	mandatory
Discussion of any significant changes from the prior year or from the budget.	270–271	suggested
Summary resource tables by outcomes	25, 169, 199, 239	mandatory
Developments since the end of the financial year that have affected or may significantly affect the department's operations or financial results in future	271	mandatory
Management accountability		
<i>Corporate governance</i>		
Statement of the main corporate governance practices in place	252–258	mandatory
Names of the senior executive and their responsibilities	14	suggested
Senior management committees and their roles	253–255	suggested
Corporate and operational planning and associated performance reporting and review	255–257	suggested
Approach adopted to identifying areas of significant financial or operational risk and arrangements in place to manage risks	257	suggested
Certification of compliance with the Commonwealth Fraud Control Guidelines	258	mandatory
Policy and practices on the establishment and maintenance of appropriate ethical standards	257	suggested
How the nature and amount of remuneration for senior executive service officers is determined	268	suggested
<i>External scrutiny</i>		
Significant developments in external scrutiny	258–260	mandatory
Judicial decisions and decisions of administrative tribunals	303–305	mandatory
Reports by the Auditor-General, a Parliamentary Committee or the Commonwealth Ombudsman	258–259	mandatory
<i>Management of human resources</i>		
Assessment of effectiveness in managing and developing human resources to achieve departmental objectives	260–261	mandatory
Workforce planning, staff turnover and retention	261	suggested
Impact and features of certified agreements and AWAs	267–269	suggested
Training and development undertaken and its impact	264–267	suggested
Occupational health and safety performance	269, 287–289	suggested
Productivity gains	260–261	suggested
Statistics on staffing	280–284	mandatory

Description	Page	Requirement
Certified agreements and AWAs	268-269, 284-286	mandatory
Performance pay	285-286	mandatory
Assets management		
Assessment of effectiveness of assets management	271	mandatory
Purchasing		
Assessment of purchasing against core policies and principles	272	mandatory
Consultants		
Number of new consultancy services contracts let, total expenditure on all new consultancy services contracts, number of ongoing consultancy services contracts active in the reporting year, and the total expenditure on ongoing consultancy services contracts in the reporting year. Additional proforma information to be available on new consultancy services contracts let to the value of \$10,000 or more. Reference to be made to information on contracts and consultancies available through the AusTender website.	272, 316-319	mandatory
Australian National Audit Office access		
Absence of provisions in contracts allowing access by the Auditor-General	272	mandatory
Exempt contracts		
Contracts exempt from the AusTender process	272	mandatory
Commonwealth Disability Strategy		
Report on performance in implementing the Commonwealth Disability Strategy	263-264	mandatory
Financial statements		
Financial statements	333-431	mandatory
Other information		
Occupational health and safety (section 74 of the <i>Occupational Health and Safety Act 1991</i>)	287-289	mandatory
Freedom of information (subsection 8(1) of the <i>Freedom of Information Act 1982</i>)	290-299	mandatory
Advertising and market research (section 311A of the <i>Commonwealth Electoral Act 1918</i>)	312	mandatory
Ecologically sustainable development and environmental performance (section 516A of the <i>Environment Protection and Biodiversity Conservation Act 1999</i>)	306-308	mandatory
Discretionary grants	313	mandatory
Correction of material errors in the previous annual report	n.a.	mandatory

n.a. not applicable

INDEX

A

- AANZFTA, 103, 104
 ABAC, 110
 ABARE National Outlook Conference, 211
 ABC, *see* Australia Network
 abductions/kidnappings, 173, 186, 189
 Aboriginal Australians, *see* Indigenous Australians
About Australia fact sheets, 209
 Abu Dhabi, 142, 171, 273
 ACC, 217
 accidents and incidents reported, 288, 289
 accountability and management, 252–74, 298–9
 accounting services, 106
 Accra UNCTAD Session, 97–8
 accreditation of missions, 159, 163
 Aceh, 40
 ACIAR, 15
 Acting Secretary, 86
 Action Plan for Employing People with Disabilities, 263
 Acts, *see* legislation
 Additional Estimates Budget, 271
 administered expenses, 18, 25, 169, 199
 administered items, 164–5, 193–4, 233–4
 administration defects, compensation for detriment caused by, 25, 165, 260
 Administrative Appeals Tribunal, 225, 226, 304, 305
 Administrative Development Program, 266–7
 advances to travellers, 169, 181, 193–4
 advertising, 312
 smartraveller campaign, 177, 178
 advocacy, *see* trade advocacy and outreach
 AEI, 55
 Afghanistan, 71–2, 190
 bilateral discussions and cooperation, 50, 52–3; Europe, 61, 62, 63, 67
 Bucharest NATO Summit, 60, 71;
 bilateral meetings at, 61, 62
 International Support Conference, Paris, 71; bilateral meetings at, 61
 Kabul, 71, 142, 143
 outlook, 77
 photographic exhibition, 208
 Samar, Simar, 210
 AFP, *see* Australian Federal Police
 Africa, 76, 125
 crisis management incidents, 189, 190
 Direct Aid Program, 220, 221
 outlook, 78
 Regional Consular Officers (RCOs), 171
 UNCTAD 12th Session, Accra, 97–8
 see also Kenya; South Africa; Zimbabwe
 African Mining Indaba, 76
 after-hours media liaison, 200
 aggression, crime of, 122
 agricultural subsidies, 51, 94, 100
 agriculture and agricultural markets, 59, 203, 211
 ASEAN, 103
 China, 31, 101, 102
 Doha Round negotiations, 93–4
 European Union, 58, 59, 100
 Japan, 28, 102
 New Zealand, 99
 Pakistan, 72
 Russia, 65
 trade disputes, 99, 100
 Ukraine, 100
 United States, 51, 100
 see also food; meat and animal product markets; quarantine
 AIC, 217
 AICC, 212–13, 215–16, 313
 aid, *see* international aid
 All, 217–18
 AIP Country Strategy 2008–13, 40
 AIPO, 151
 air services, 96, 117, 175
 crisis management incidents, 189
 to and from Europe, 63, 65, 67, 122
 to and from United States, 122
 WMD-related offence, 132
 aircraft, 100
 crashes, 189
 AJF, 218
 AKF, 219
 Al Qaida, 121
 alarm systems, 142, 144
 Albergue Jesús el Buen Pastor del Probre y Migrante, 221

- alcohol, 32–3
 see also wine
- Allen, John, 82
- ALRC, 259
- aluminium, 28
- Ambassador for People Smuggling Issues, 124, 126
- Ambassador to China and DPRK, 35
- Americas, 49–56, 283
 see also Canada; Latin America; United States
- AMI, 219–20, 313
- Amman, 142
- ANAO, see Australian National Audit Office
- animals, 65, 113
 see also wildlife conservation
- Ankara, 63, 172
- annual dividend to government, 244
- Antarctic Treaty Consultative Meeting, 120
- Antarctica, 120
 Japanese whale hunt, 118
- Anti-Counterfeiting Trade Agreement, 96
- anti-shatter window film, 142
- Anzac Day commemorations, 62, 63, 175, 177, 190, 260
- ANZCERTA, 81
- APEC, 99, 108–11, 202, 203, 271
 bilateral discussions and cooperation with members, 51, 53, 54, 55
 Free Trade Area of the Asia-Pacific (FTAAP), 106
 outlook, 113
 APEC and the rise of the global middle class, 203
- APEC Budget Management Committee, 111
- APEC Business Advisory Council, 110
- APEC Group on Services, 96
- APEC Intellectual Property Experts Group, 96
- APEC Leaders' Meeting, 34, 108–10, 118, 154, 202, 203
 bilateral activities before and at, 29, 50, 64, 123
 department-supported visits to, 40, 53
- APEC Policy Support Unit, 110–11
- APEC Regional Movement Alert System, 185
- APEC Task Force on Emergency Preparedness, 110
- APEC Trade Ministers, Arequipa, 99, 110
- Apology to Stolen Generations, 124, 206
- apples, 99
- appropriations, 18, 25, 169, 194, 199, 239
- APS Employment and Capability Strategy for Aboriginal and Torres Strait Islander Employees, 263
- APS Values and Code of Conduct, 257, 258
- AQIS, 65, 89, 99
- Arabic language training, 217
- Arabic-subtitled films, 214
- architecture, 220
 Australian World Expo 2010 pavilion, 223
- archival examination, 227–8, 232, 305
 addresses for applications, 291
- Arequipa, 99, 110
- Argentina, 53, 55, 56, 214
- armoured vehicles, civilian, 142
- arms control, 62
- Arms Trade Treaty, 132
- arrests, 186
 overseas, 173, 181
- arrivals and departures of representatives in Australia processed, 163
- Art Gallery of New South Wales, 218
- arts, see cultural programs
- Asahi Shimbun, 206
- ASEAN, 46–8, 210
 free trade agreement, 103, 104
 trade statistics, 38, 47, 93
 see also South-East Asia
- ASEAN–Australia Comprehensive Partnership Plan of Action, 46
- ASEAN–Australia Forum, 47
- ASEAN Inter-Parliamentary Organization, 151
- ASEAN Regional Forum (ARF), 135
 Senior Officials' Meeting, 128
- ASEAN–UN Pledging Conference, 46
- Asia, 26–48, 69–76, 77
 parliamentary delegations to, 150, 151, 154
 see also Middle East; North Asia; South Asia; South-East Asia
- Asia Education Foundation, 217
- Asia-Pacific Parliamentary Forum, 151
- Asia-Pacific region, 59, 62
 free trade area proposal, 106
 see also APEC; Australia Network; Pacific
- Asialink, 213
 fellowships, 217
- ASNO, 123
- ASOP, 216

- assets management, 240–1, 271
 - information and communications technology, 144, 148
- Association of Foreign Affairs and Trade Employees, 254
- Association of South East Asian Nations, *see* ASEAN
- ATI, 220, 313
- attached agencies, services to, 144, 147–8, 153, 158, 309–11
- Attorney-General's Department, 83, 99, 119, 120, 121, 131
 - International Criminal Court seminar, 122
 - National Identity Security Strategy, 185
- Auckland, 90–1, 151
- audiovisual trading and distribution rights, China, 100
- Audit and Risk Committee, 253–4, 256–7
- audits, 256–7, 258–9
 - Environment Management System (EMS), 307
 - financial statement, 270
 - implementation of ANAO suggestions, 255
 - locally engaged staff employment and management, 268
- AusAID, 15, 118, 125, 253
- AusAID programs, 97, 220–1
 - Fiji, 82
 - India, 69
 - Iraq, 75
 - Palestinian Territories, 73
 - Papua New Guinea, 79
 - Samoa, 79
 - Solomon Islands, 83
 - Tonga, 87
 - Zimbabwe, 76
- AUSFTA, 51, 97, 106
- AUSMIN, 49
- AUSMINTT, 51
- AustLII, 123
- AUSTRAC, 65
- Austrade, 15, 89, 155, 253
 - African Mining Indaba, 76
 - Canada, 53
 - consulates managed by, 55, 170, 328
 - history of Trade Commissioner Service, 226
 - Iraq, 74–5
 - Ireland, 62
 - Latin America, 53, 54, 219
 - Spain, 63
 - United Kingdom, 60
- Australasian Legal Information Institute, 123
- Australia and Israel—A Pictorial History*, 209
- Australia–Chile Free Trade Agreement, 104–5
- Australia–China Business Council, 31
- Australia–China Consular Agreement, 174
- Australia–China Council, 217
- Australia–China Free Trade Agreement, 101–2, 270, 271
- Australia–China Human Rights Dialogue, 124
- Australia–China Strategic Dialogue, 29
- Australia Council, 62–3
- Australia–European Commission Wine Agreement, 60
- Australia–European Union Partnership Framework Agreement, 57, 58–9
- Australia–European Union Passenger Name Record Agreement, 122
- Australia–European Union Presidency Consultations, 57
- Australia–France Foundation, 313
- Australia Group, 132
- Australia in brief*, 209
- Australia in the world* series, 226
- Australia–India Council, 217
- Australia–India Foreign Ministers' Framework Dialogue, 69, 127
- Australia–India Joint Ministerial Commission, 69, 71
- Australia–India Round Table, 69
- Australia–Indonesia Agreement on the Framework for Security Cooperation, 40, 122
- Australia–Indonesia Institute, 217–18
- Australia–Indonesia Partnership Country Strategy 2008–13, 40
- Australia–Indonesia Youth Exchange Program, 218
- Australia International Cultural Council, 212–13, 215–16, 313
- Australia–Japan Foundation, 218
- Australia–Japan Joint Declaration on Security Cooperation Action Plan, 28
- Australia–Japan Research Centre, 218
- Australia–Japan '2+2' Joint Foreign and Defence Ministerial Consultations, 36
- Australia–Korea Early Career Scientist Exchange Program, 219
- Australia–Korea Foundation, 219

- Australia Latin America Business Council, 219
- Australia–Malaysia Fellowships Scheme, 220
- Australia–Malaysia Institute, 219–20, 313
- Australia–Mexico Joint Experts Group Report on Strengthening Bilateral Economic Relations, 54
- Australia–NATO Agreement on the Security of Information, 60
- Australia Network Asia-Pacific television service, 199, 221–2, 233–4
- John Doherty Asia–Pacific Journalism Award, 211
- Australia New Zealand Closer Economic Relations Trade Agreement, 81
- Australia–New Zealand Leadership Forum, 82
- Australia on the World Stage*, 270, 271
- Australia–Papua New Guinea Ministerial Forum, 86–7
- Australia–Russia Joint Commission on Trade and Economic Cooperation, 64
- Australia–Russia Nuclear Cooperation Agreement, 64
- Australia–Thailand Institute, 220, 313
- Australia–United States Free Trade Agreement, 51, 97, 106
- Australia–United States Ministerial consultations, 49
- Australia–United States Ministerial trade talks, 51
- Australia Week promotions, 51–2
- Australian Academy of Science, 219
- Australian Academy of Technological Sciences and Engineering, 219
- Australian Agency for International Development, *see* AusAID
- Australian–American Fulbright Commission, 52
- Australian–American Leadership Dialogue, 50
- Australian births overseas registers, 299
- Australian Broadcasting Corporation, *see* Australia Network
- Australian Centre for International Agricultural Research, 15
- Australian Centre for International Agricultural Research Amendment Act 2007*, 260
- Australian Crime Commission, 131
- Australian Customs Service, 82, 83, 112–13, 122, 131
- Australian Defence Force, 72
- Afghanistan, 60
- crisis management activities, 175
- Darfur, 76
- East Timor, 44
- Iraq, 74
- Navantia contracts, 63
- remains of serviceman killed in Vietnam War, 45
- see also* Department of Defence
- Australian Education International, 55
- Australian Electoral Commission, 83
- Australian Federal Police, 121
- overseas presence and deployments, 44, 83, 87
- Australian Federation of Travel Agents, 177
- Australian Film Commission, 214
- Australian image (Output 3.1.2), 205–24, 320–4
- Australian Industrial Relations Commission, 305
- Australian Intelligence Community, 135
- Australian Law Reform Commission, 259
- Australian Manufacturing Workers' Union, 254
- Australian Maritime Safety Authority, 120
- Australian National Audit Office (ANAO), 258–9, 268, 270
- Better Practice Guide, 157
- implementation of audit suggestions, 255
- Australian National Commission for UNESCO, 118
- Australian National University, 218, 220
- Australian Olympic Committee, 190
- Australian Passport Information Service inquiries, 192
- Australian Passport Office, *see* passport services
- Australian Passports Act 2005*, 183, 185, 186
- Australian Passports Determination 2005, 260
- Australian Performing Arts Market, 213
- Australian Petroleum Production and Exploration Association, 211
- Australian Public Service Employment and Capability Strategy for Aboriginal and Torres Strait Islander Employees, 263
- Australian Public Service Values and Code of Conduct, 257, 258
- Australian Quarantine and Inspection Service, 65, 89, 99
- Australian Rugby Union, 190

- Australian Rules Football, 218
 Australian Safeguards and Non-Proliferation Office, 123
 Australian Secret Intelligence Service, 15
 Australian Sports Commission, 216
 Australian Sports Outreach program, 216
 Australian studies, 217, 218
 Australian Studies Association of Japan, 218
 Australian Trade Commission, *see* Austrade
 Australian Transaction Reports and Analysis Centre, 65
 Australian Treaties Library/Database, 123, 204
 Australian Tsunami Warning System, 118
 Australian Visual Arts Touring program, 213
 Australian Workplace Agreements (AWAs), 268, 284
 Australian Writers' Week, 215
 Australians informed about and provided access to consular to passport services in Australia and overseas (Outcome 2), 19, 168–94
 Australia's international interests (Output 1.1), 25, 26–140
 Australia's national interests (Outcome 1), 19, 24–165, 306
 Austria, 60, 62–3
 authors and writers, 215, 217
 automotive industry, 112
 see also motor vehicles and vehicle parts
 average staffing levels, 18, 25, 169, 199, 239
 avian and pandemic influenza, 110, 125, 177, 269
 aviation, *see* air services
 awards (recognition), foreign, 163
 awards (scholarships and fellowships), 216, 217, 218, 220
 journalism, 211
 research, 52, 65
 staff, 267
- B**
- Baghdad, 75, 142, 273
 Bahrain, 77, 104
 Bali conferences, 34, 40, 118
 Bali Democracy Forum, 116
 Bali Process on People Smuggling, Trafficking in Persons and Related Transnational Crime, 124, 125
 bandwidth, 143
 Bangalore, 214, 234
 Bangkok, 189, 206–7, 211, 221
 Bangkok International Festival of Music and Dance, 213
 Bangladesh, 72
 Dhaka chancery, 142
 banking, *see* financial services markets
 Barton, William, 213
 basketball, 216
 beef, 28, 33, 34, 102
 beer, 32
 Beijing, 29, 30, 215, 217
 Australia Network, 222
 Olympic Games, 174, 175, 177, 190
 Beijing Film Academy, 213
 Belgium, 61, 62, 303
 see also Brussels
 Belgrade, 64, 245
 Berlin, 58, 208
 Bhutan, 72
 bilateral, regional and multilateral trade negotiations, 92–107
 bin Mohamad, Yusri, 210
 biodiversity, 1117
 biological weapons, *see* weapons of mass destruction
 Biological Weapons Convention, 130
 biometrics access control system trial, 144, 185
 Biosafety Protocol, 119
 biosecurity, 43
 Biosecurity Australia, 99
 bioterrorism, 128
 bird (avian) and pandemic influenza, 110, 125, 177, 269
 Boao Forum, 65
 bombings and explosions, 189, 190
 Border–Gavaskar scholarship program, 217
 border security arrangements, 42, 122, 128
 see also passport services; quarantine
 borders, maritime, 88–9, 119
 Brasilia, 55
 Brazil, 53–4, 94, 100, 151
 Direct Aid Program, 221
 trade statistics, 56
 bribery, 121
 BRIDGE project, 217–18
 briefings, *see* submissions and briefings

Brisbane, 87, 159, 217
 Britain, *see* United Kingdom
 Broadband Summit, 219
 broadcasting, 217
 journalism awards, 211
 see also television
 Brunei, 46
 Brussels, 60, 112, 150
 agricultural policy forum, 58
 Prime Minister's visit to, 57, 59, 61
 Bucharest Summit, 60, 61, 62, 71
 Budapest, 60
 budget, *see* finance
 budget allocation review, 255
 building, *see* construction
 Bureau of Meteorology, 118
 Burma, 43, 46, 174, 178, 189
 bus crashes, 189
 bushfires, 64, 189
 business, services to, 153, 158
 business continuity planning, 257
 Offsite Computer Room, 144

C

CAAR, 214, 216
 Cabinet submissions and briefings, 140
 cables, 140, 145, 149
 cadets, 266, 280
 Café Brindabella, 308
 Cairns Group, 55, 94
 California, 50, 51–2, 189
 Cambodia, 46, 48
 Phnom Penh chancery, 142, 245
 secondment of Australian official, 127
 Canada, 52–3, 94, 214
 information requests for files and documents, 228
 mutual consular assistance, 170, 330–1
 outlook, 56
 Rebuilding Afghanistan exhibition, 208
 report on Australia's implementation of Kimberley Scheme, 113
 trade disputes, 100
 trade statistics, 56
 Canada–Australia Dialogue, 53
 Canadian High Commission, Canberra, 208
 cancer research, 65
 CANZ group, 53
 CAP, 58
 capacity building, *see* technical training and assistance
 capacity to respond to international developments, 139
 see also crisis management
 Cape Town, 76, 151
 Caribbean, 55, 189
 cars, *see* motor vehicles
 Catholic Church, 63
 CCTV (China), 222
 CCTV (closed-circuit), 142
Celebrate Australia activities, Manila, 213
 Central Asian Republics, 76
 CER Ministerial Meeting, 81
 certified (collective) agreement, 254, 263, 269, 284
 Chad, 190
 Charter for Safe Travel, 177, 189
Charter of the United Nations Act 1945, 121
 chemical weapons, *see* weapons of mass destruction
 Chemical Weapons Convention, 130
 Chengdu, 215
 Chennai, 234
 cherries, 51
 Chicago, 50
 Chief Finance Officer, 253
 childcare centre, on-site, 261
 children, 173, 186
 overseas births registers, 299
 Chile, 53, 189, 214
 free trade agreement, 104–5
 International Whaling Commission meeting, 118
 trade statistics, 56, 105
 China, 29–33, 35, 175, 203
 Beijing Olympics, 174, 175, 177, 190
 Boao Forum, 65
 consular services, 174, 190: online traveller registrations, 178
 cultural programs, 212, 215, 216, 217; Australia Network, 222
 free trade agreement negotiations, 101–2, 270, 271
 Human Rights Dialogue, 124
 outlook, 36
 R G Neale Lecture, 227
 Shanghai World Expo, 199, 223–4, 234
 trade disputes, 100

- trade statistics, 29, 31, 36, 93
- visits to and from, 29–30, 31, 151, 154, 211, 212
 - see also Hong Kong; Taiwan
- China Central Television, 222
- Chinese language training, 217
 - staff, 267
- CHOGM, 125
- Chuncheon International Mime Festival, 212
- cinema, see film screenings
- civil aviation, see air services
- civil society, see democracy and democratic institution-building
- civilian armoured vehicles, 142
- classification of staff, 280–2, 284–6
 - see also Senior Executive Service (SES) staff
- classified information, protection of, 143–4, 256
- clean development, 108, 109, 118
- client service charters, 178–9, 186, 188
- Client Services Section, 148
- climate change, 112, 115, 118, 261, 270
 - APEC agreements, 108, 109, 118
 - bilateral discussions and agreements, 27, 29, 58, 59
 - Trade Ministers' Dialogue, 34
 - UN Conference, 40
- closed-circuit television systems, 142
- Closer Economic Relations Ministerial Meeting, 81
- clothing, footwear and textiles, 51, 82, 112
- cluster munitions, 131, 136
- COAG, 111
- coal markets, 28, 31, 54, 105
- COALAR, 219, 313
- codes of conduct, 257, 258
- Cole Inquiry, 121, 270
- Collective Agreement 2006–2009, 254, 263, 269, 284
- Colombia, 55, 159
- Colombo, 70, 142, 207
- Comcare, 287–9
- Comcover, 257
- commercial and statistical services, 203, 232
- Commission on Sustainable Development, 117
- Commission on the Limits of the Continental Shelf, 119
- Common Agricultural Policy, 58
- Commonwealth (of Nations), 125, 216
- Commonwealth Disability Strategy, 263–4
- Commonwealth Foreign Ministers' Meeting, 125
- Commonwealth Heads of Government Meeting, 125
- Commonwealth Ombudsman, 226, 259
- Commonwealth Parliamentary Conference, 151
- Commonwealth War Graves Commission, 207
- communicable diseases prevention and control, 110, 125
- communications technology, see information and communications technology
- Community and Public Sector Union, 254
- community development projects, 221
- Community Liaison Officer network, 269
- compassionate travel, 269
- compensation for detriment caused by defective administration, 25, 165, 260
- competition policy, 69
- competitions, 207, 217
- competitive tendering and contracting, 272
- complaints, 226, 259
 - consular services, 188
- Composition of Trade Australia*, 203
- Comprehensive Test Ban Treaty, 130
- conduct and ethics, 254, 257–8
- Conference of Parties to the United Nations Convention Against Corruption, 121
- Conference on Disarmament, 130
- conflict diamonds, 112–13
- conflict prevention, 116
 - see also peace building
- conflicts of interest policy, 257
- construction, 142, 245, 247, 248
 - Australian 2010 World Expo Pavilion, 223
- consular and passport services (Outcome 2), 19, 69, 168–94
 - see also passport services
- Consular Assistance Information System, 188
- Consular Emergency Centre, 171
 - see also Crisis Centre
- consular emergency services, 194
- Consular Enhancement Program, 176, 180

- consular representatives in Australia,
 - see diplomatic and consular representatives in Australia
 - consular services (Output 2.1.1), 13, 170–1179, 188–91, 328–31
 - Brazil, 53
 - documents relating to, 297
 - Macau, 33
 - Mongolia, 36
 - Peru, 55
 - Consular Services Charter, 178–9, 188
 - Consular Sharing Agreement, 170
 - consultancy services, 272, 316–19
 - provided by department, 203
 - consultative arrangements, 140, 292–4
 - crisis management arrangements, 175
 - free trade agreements, 41, 101, 102, 104, 105
 - human rights, 124
 - human smuggling and trafficking, 125
 - information and communications technology users, 148
 - national security, 135
 - with staff, 254, 287
 - trade policy, 111–12
 - travel industry, 177
 - continental shelf, 119
 - contingency planning, 143, 175–6, 180, 190
 - contract management (Output 4.2), 239, 245–8
 - see also purchasing
 - contributions, see grants and contributions
 - Convention Against Corruption, 121
 - Convention on Biological Diversity, 119
 - Convention on Certain Conventional Weapons, 131
 - Cook Islands, 119
 - copper ores, 28
 - Corporate and Financial Management Trainees, 262, 265, 273
 - corporate governance, 252–8
 - corporate management and accountability, 252–74, 298–9
 - Corporate Management Division, 253, 254
 - correspondence, ministerial, 138, 140, 152, 191
 - corruption, 121
 - cosmetics, 62
 - cotton, 100
 - Council for Australian–Arab Relations, 214, 216, 313
 - Council of Australian Governments, 111
 - Council on Australia Latin America Relations, 219, 313
 - counselling services for staff, 269
 - counter-proliferation, 131–2
 - counter-terrorism, see terrorism
 - counterfeiting, 96
 - coups, see democracy and democratic institution-building
 - court cases, 186, 303–4
 - CPC Corporation, 32
 - creative middle power diplomacy policy, 115–16
 - credentials, presentation of, 163
 - cricket, 217, 218
 - Crisis Centre, 174, 176
 - crisis management, 143, 174–8, 189–90
 - business continuity planning, 257
 - Offsite Computer Room, 144
 - see also disaster preparedness
 - Croatia, 159, 214
 - Crocodile Dreaming*, 207
 - CTBT, 130
 - cultural diversity, 209
 - cultural programs, 212–20, 231, 232
 - Australia on the World Stage*, 270, 271
 - Australia Week: G'day USA*, 51–2
 - Gelam Nguzu Kazi* exhibition, 206–7, 214
 - Currawong Childcare Centre, 261
 - customs, 97
 - Austria, 62
 - Taiwan, 32
 - cyclones
 - crisis management incidents, 174, 178, 189
 - humanitarian assistance and disaster relief, 46, 72, 220
 - Cyprus, 64
 - Czech Republic, 65
- ## D
- dairy product markets, 51, 65, 105
 - Japan, 28, 102
 - Dangerous Substances Directives system, EU, 58
 - DAP, 220–1
 - Darfur, 76

- Darwin, 44
- data switching equipment, 144
- Davos, 65
- death penalty, Australians facing, 173
- deaths overseas, 181, 303
- debt recovery from travellers' emergency loans, 193
- debt relief arrangements, Solomon Islands, 111
- decisions by courts and administrative tribunals, 225, 303–5
- Declaration on the Rights of Indigenous Peoples, 124
- defective administration, compensation for detriment caused by, 25, 165, 260
- defence adviser/attache approvals, 163
- defence and security cooperation, 133–5
- France, 61
 - Germany, 62
 - Indonesia, 40, 122
 - Japan, 27, 28
 - NATO, 60
 - Philippines, 42
 - United States, 49, 50, 133
- see also* peacekeeping; security
- Defence Trade Cooperation Treaty, 50, 133
- defensive driver training, 144
- Delaware, 106
- Delhi, 222, 234
- democracy and democratic institution-building, 116
- Burma, 46
 - Fiji, 82
 - Solomon Islands, 84
 - South Asia, 72
 - Thailand, 41
 - Zimbabwe, 76
- see also* elections
- Democratic People's Republic of Korea, 34–5
- Denmark, 65, 177
- Islamabad Embassy, 142
- Department of Agriculture, Fisheries and Forestry (DAFF), 51, 89, 99
- Europe, 58, 60, 65
 - live animal trade, Egypt, 72
- Department of Broadcasting, Communications and the Digital Economy, 81
- Department of Climate Change, 112, 118, 261
- Department of Defence, 60, 75, 76, 131
- ARF desktop exercise, 135
 - Pacific activities, 83, 89
 - space in R G Casey Building vacated by, 274
 - United States activities, 49, 133
- see also* Australian Defence Force
- Department of Education, Employment and Workplace Relations, 219
- Department of Families, Housing, Community Services and Indigenous Affairs, 65
- Department of Finance and Deregulation, 83, 271
- Department of Health and Ageing, 125
- Department of Immigration and Citizenship, 57, 63
- APEC Regional Movement Alert List program, 185
 - London Skills Expo, 60
 - travel sanctions, 76, 82
- Department of Infrastructure, Transport, Regional Development and Local Government, 63, 81
- Department of Resources, Energy and Tourism, 112–13
- Department of the Environment, Water, Heritage and the Arts, 118
- Department of the Prime Minister and Cabinet, 64, 83, 112
- Department of the Treasury, 29, 81, 83, 110
- Department of Veterans' Affairs, 62, 63, 190
- departmental overview, 12–19
- deputy secretaries, 252–3, 253, 254, 255, 256
- design of Australian World Expo 2010 pavilion, 223
- designated work groups, 287
- desktop equipment, 144
- desktop exercises, 135, 142
- detriment caused by defective administration, compensation for, 25, 165, 260
- developing countries, 94, 97–8
- see also* international aid and development assistance
- Dhaka, 142
- diamonds, 112–13
- Dili, 44
- diplomatic and consular representatives in
- Australia, 25, 159–63
 - Canada, 208
 - Denmark, 65

DPRK, 35
 Fiji, 82
 Thailand, 211
 diplomatic relations
 with DPRK, 35
 with Israel, 209
 with Malaysia, 41, 212
 with Vietnam, 45, 207
 Diplomatic Security, Information Management
 and Services Division, 253, 264
 Direct Aid Program, 220-1
 disability, people with, 263-4
 disarmament, 62, 129-32
 disaster preparedness, 110
 ARF desktop exercise, 135
 avian and pandemic influenza, 110, 125,
 177, 269
 tsunami warning systems, 118-19
 see *also* crisis management
 disaster relief, 28, 49, 134, 220-1
 Bangladesh, 72
 Burma, 46
 Greece, 64
 discretionary grants, see grants and
 contributions
 disease prevention and control, 110
 dividend to government, 244
 division heads meeting, 254
 divisional evaluation reviews, 255
 documents, 227-9, 232, 295-9
 addresses for applications, 290-1
 FOI requests for, 225-6
 see *also* publications
 Doha Development Agenda Global Trust Fund,
 97
 Doha Round, 93-9, 110
 bilateral discussions and cooperation,
 27, 30, 51, 54, 93
 outlook, 107
 Douglas Gabb Australia-Pacific Radio
 Journalist Internship, 211
 DPRK, 34-5
 drugs, 118, 128, 178
 Drysdale, Professor Peter, 217
 Dublin, 207
 Dublin Diplomatic Conference, 131
Dugong My Son exhibition, 206-7, 214
 DVDs, 209

E

Earth Hour, 307
 earthquakes, 174, 178, 189, 190
 East Asia Summit, 46
 East Timor, 38, 44-5, 48, 50
 ecologically sustainable development and
 environment performance, 306-8
 economic analysis, 203
 economic relationships, see investment;
 markets; trade
 ECP, 87
 Ecuador, 120, 159
 EDMRS, 229
 education and education markets, 95
 Africa, 76, 221
 ASEAN, 103
 China, 101, 217
 Egypt, 221
 European Union, 59
 Hungary, 65
 India, 68
 Indonesia, 217-18
 Japan, 102
 Kazakhstan, 76
 Latin America, 53, 55, 219
 Nepal, 72
 Pakistan, 72
 Republic of Korea, 33
 Singapore, 41
 Vietnam, 45
 Zimbabwe sanctions, 76
 see *also* awards (scholarships and
 fellowships); seminars and
 workshops; staff training and
 development; technical training and
 assistance; training exercises
 education resources, 202, 209, 219
 effectiveness indicators
 consular and passport services, 168-87
 national interests, 24-136, 141-6,
 150-6, 159-61
 overseas estate, 238-42, 245-6
 public understanding, 198-229
 efficiency dividend, 271
 efficient management of the Commonwealth
 overseas owned estate, see overseas
 estate
 EFIC, see Export Finance and Insurance
 Corporation

- Egypt, 113, 175, 221
 elections, 177, 211
 Fiji, 82
 to international organisations, 116, 117, 118, 125, 132
 Kenya, 171, 174
 Nauru, 87
 South Asia, 72
 Tonga, 87
 United States, 50
 Zimbabwe, 76, 171, 178
 electricity consumption, 307
 Electronic Document and Records Management System, 229
 electronic passports (ePassports), 185
 Elizabeth O'Neill Journalism Award, 211
 email, 32
 smartraveller travel advice subscription service, 177
 embassies, *see* diplomatic and consular representatives in Australia; overseas network
 Embassy Film Roadshow, 214
 emergency communications systems, 143, 175
 emergency issue passports, 182
 emergency loans/advances to travellers, 169, 181, 193–4
 emergency management, *see* crisis management
 Emergency Management Australia, 118
 emergency relief, *see* disaster relief
 Emergency Response Teams (ERTs), 175, 180
 Emergency Task Force meetings, 191
Emissaries of trade, 226
 employees, *see* staff
 employment, 117
 Chile, 105
 diplomatic staff dependants, 303; in Australia, 159, 163
 working holiday arrangements, 50
 see also recruitment of staff
 energy consumption, departmental, 307, 308
 energy markets
 Chile, 105
 China, 29, 31
 Japan, 28
 Malaysia, 42
 Mexico, 54
 Mongolia, 36
 Republic of Korea, 33
 Taiwan, 32
 see also nuclear energy
 energy security, 29, 58, 108, 109
 engineering, 106
 English Language Education Kit, 219
 Enhanced Cooperation Program, 87
 Enterprise Learning Management system, 264
 environment, 118–20, 261
 departmental performance, 306–8
 elections to international organisations, 117, 118
 exhibitions about, 207
 green technologies, 60
 media coverage, 211
 trade and, 98
 see also wildlife conservation
 Environmental Management System (EMS), 307, 309
 environmental services, 95
 ePassports, 185
 Eritrea, 113
 Estimates hearings, 151
 Estonia, 65
 ethics and conduct, 257–8
 Ethics Committee, 254
 Europe, 57–67, 283
 court cases, 303, 304
 crisis management incidents, 189
 Embassy Film Roadshow, 214
 parliamentary delegations to, 150, 155
 Rugby World Cup, 175
 travel advisories and bulletins issued, 176, 177
 see also France; Spain; United Kingdom
 European Australia Business Council, 59–60
 European Union, 57–60, 93, 94, 150
 air services, 67, 122
 outlook, 67
 trade disputes, 100
 trade statistics, 59, 66, 93
 see also Brussels
 evacuation handling procedures, 175
 evacuations, medical, 181
 staff and families, 269
 Evans, Gareth, 129
Every assistance and protection, 226

- eVisitors, 57
 - executive, 252-3
 - Executive, Planning and Evaluation Branch, 253
 - Executive Level (EL) staff, 254, 280, 284, 286
 - exempt contracts, 272
 - exequateurs issued, 163
 - exhibitions and shows, 206-8, 212-16
 - Australia Week: G'day USA*, 51-2
 - Swallow, Ricky, 63
 - see also trade exhibitions and shows
 - expenses, see finance
 - explosions and bombings, 189, 190
 - export control regimes, 132
 - export credits, 111
 - Export Finance and Insurance Corporation Amendment Act 2007*, 260
 - Export Finance and Insurance Corporation (EFIC), 19, 25, 111
 - documents relating to, 299
 - National Interest Account, 164-5
 - export subsidies, 94, 100
 - exports, see trade
 - external scrutiny, 258-60, 303-5
 - extradition, 84, 125
 - treaties, 30, 69
- F**
- facial recognition (biometrics), 144, 185
 - fact sheets, 203, 209
 - Fahey, Hon John, 118
 - Family Liaison Officer, 269
 - family members of overseas diplomatic staff, 269
 - defensive driver training, 144
 - employment, 159, 163
 - FAO High Level Conference on World Food Security, 63, 65
 - fashion, 62
 - FEALAC, 55
 - Festival of Australian Theatre*, 217
 - Fiji, 82, 125, 222
 - outlook, 91
 - film screenings, 213, 220
 - Embassy Film Roadshow, 214
 - Port Morseby, 207
 - finance, 18-19, 253-4, 270-4, 334-431
 - Budget allocation review, 255
 - Café Brindabella levy on takeaway cups, 308
 - Comcare premium, 289
 - consular and passport services (Outcome 2), 19, 169, 194, 223;
 - debt recovery from travellers
 - emergency loans, 193
 - documents relating to, 298
 - EFIC National Interest Account, 164-5
 - language training expenditure, 267
 - national interests (Outcome 1), 19, 25
 - overseas estate, 241, 243-4
 - overseas estate (Outcome 4), 19, 239, 241, 243
 - public understanding (Outcome 3), 19, 199, 270
 - sponsors, 320-4
 - see also grants and contributions; purchasing; remuneration and salaries
 - financial intelligence, 65
 - financial sanctions, Burma, 46
 - financial services markets, 95
 - ASEAN, 103
 - Chile, 105
 - China, 101
 - Japan, 29, 102
 - Malaysia, 42
 - United Kingdom, 60
 - United States, 52
 - Vietnam, 45
 - financial statements, 258-9, 270, 334-431
 - financing of terrorism, 110, 128
 - asset freezing regime, 121
 - Finland, 65
 - fires, 64, 189
 - first aid training, 288
 - fish and fisheries, 28, 63
 - Indian Ocean, 71
 - northern waters, 40
 - Pacific region, 90, 120
 - subsidies, 97
 - Fissile Material Cut-Off Treaty, 130
 - Fitzgerald, Professor John, 227
 - flooding, 189, 190, 220
 - flu pandemic prevention and control, 110, 125, 177, 269
 - flu vaccinations, 288
 - fly-away mobile communications systems, 143

- food, 220
 geographical indications, 96, 105
 see also agriculture
 Food and Agriculture Organisation High Level Conference on World Food Security, 63, 65
 football, 218
 Rugby World Cup, 175, 190
 footwear, clothing and textiles, 51, 82, 112
 foreign affairs and trade portfolio, 15, 17
 Foreign Affairs Council, 140
 foreign aid, *see* international aid
 foreign awards to Australian citizens, 163
 Foreign Correspondents' Association, 211
 foreign investment, *see* investment
 foreign-language materials, 177, 209
 films, 214
 foreign language training, 217
 staff, 267
 foreign media, *see* media services
 foreign public diplomacy, 206–9
 foreign representatives in Australia, *see* diplomatic and consular representatives in Australia
 foreign students, *see* education and education markets
 foreign trade, *see* trade
 foreign travel, *see* overseas travel arranged; travel and tourism
 forests and forestry, 270
 woodchip markets, 28
 Forum for East Asia–Latin America Cooperation, 55
 Forum Standing Ministerial Committee (FMSC), 84–5
 France, 61–2, 175, 177, 212, 313
 Pacific fisheries discussions, 90
 Pacific territories, 89, 189;
 New Caledonia, 120, 175, 212
 trade statistics, 66
 see also Paris
 fraud control, 258
 passports, 184–6
 free trade agreements (FTAs), 100–6, 203
 China, 101–2, 270, 271
 India, 70–1, 203
 Indonesia, 40
 Japan, 27, 102
 New Zealand, 81
 Republic of Korea, 33, 34, 203
 Singapore, 41, 106, 203
 United States, 51, 97, 106
 WTO transparency mechanism, 97
 Free Trade Area of the Asia-Pacific (FTAAP), 106
 freedom of information, 225–6, 290–9, 303
 freedom of information and archival research and clearance, 225–9
 French Polynesia, 189
From an Island South exhibition, 213
 fruit, 51, 99
 Fukuyama, Dr Francis, 210
 Fulbright Professional Award in Australia–United States Alliance Studies, 52
Full circle, 226
 full-time staff, 281
 functions, 12
- G**
- G6, 94
 G8, 65, 112, 128
 Gallipoli Anzac Day commemorations, 63, 175, 177, 190, 260
 Gandhi, Rahul, 66
 gas, 42, 54
 LNG markets, 28, 29, 31, 32, 33
 G'day USA, 51–2
G'day Vancouver, 53
Gelam Nguzu Kazi exhibition, 206–7, 214
 gender equity, 207
 see also women
 gender of staff, 280–3
 genetic resources, 119
 Geneva, 94, 96, 123
 geographical indications, 96, 105
 Geoscience Australia, 118, 119
 Germany, 58, 62, 66, 214
 Afghanistan reconstruction exhibition, 208
 trade statistics, 66
 Ghana UNCTAD Session, 97–8
 Ghandi, Rahul, 210
 Global Counter-Terrorism Strategy, 128
 Global Initiative to Combat Nuclear Terrorism, 128
 Global Initiative to Fight Human Trafficking Vienna Forum, 125
 Global Support Centre, requests through, 148

Global Trust Fund, 97
 globalisation, 58
 Go8 universities, 65
 governance, 252–8
 APEC, 110–11
 ASEAN Regional Forum, 135
 Bangladesh, 72
 East Timor, 44, 50
 Iraq, 74, 75
 Pacific, 50, 82, 83–4, 87
 UN Human Rights Council, 123
 UN system, 116
 see also democracy and democratic institution-building
 government procurement/purchasing,
 see purchasing
 Governor-General, 41, 60, 73
 graduate recruitment program, 201, 262,
 265, 273, 280
 grain, 51, 102
 grants and contributions, 199, 233, 313–15
 Australia International Cultural Council,
 215–16, 313
 Australia–China Council, 217
 Australia–Korea Foundation, 219
 Australian Sports Outreach program, 216
 Direct Aid Program, 220–1
 Hellenic Red Cross, 64
 see also international organisations,
 grants and contributions to
Great white fleet, 226
 Greece, 64, 189
 green technologies, 60
 greenhouse gas emissions, 108
 clean development, 108, 109, 118
 departmental reduction, 307, 308
 Greening Australia, 308
 Group of Eight (G8), 65, 112, 128
 Group of Eight (Go8) universities, 65
 Guam, 89
 Guarat, 234
 guard training, 144
 Guest-of-Government visits, 34, 46, 89
 Guinea, 190
 Gulf Cooperation Council (GCC), 77, 104
 Gulf States, *see* Middle East
 Guriyev, Dr Sergei, 66
 Gurry, Dr Francis, 117

H

The Hague, 150
 Halton, Jane, 125
 Hamas, 73
 Hanoi, 207
 Harare, 171, 178
 heads of mission, 79, 138, 255, 257, 281–2
 representatives in Australia, 159
 health and safety, 207
 Canada–Australia Dialogue, 53
 Direct Aid Program projects, 221
 hospitalisations overseas, 181
 medical evacuations, 173, 181
 pandemic prevention and control, 110,
 125, 177
 radio communication product reports, 32
 travel advisory system, 176–8
 see also occupational health and safety;
 protective security
 Health and Safety Management
 Arrangements, 287
 Heide Museum of Art, 213
 Hellenic Red Cross, 64
Hello Tokyo public arts forum, 218
 hides and skins, 65
 high commissions, *see* overseas network
 High Level Conference on World Food
 Security, 63, 65
 higher education, *see* universities
 historical publications and information,
 226–7
 see also archival examination
 Ho Chi Minh City, 207, 214
 Hodgkin, Dr Phil, 207
 Hokkaido, 112
 Holy See, 63
 Homburger, Birgit, 59, 66
 Homeland and Border Security Review, 135
 Hong Kong, 32–3, 36, 93, 175
 cultural programs, 214, 217, 221
 Honiara, 84
 ‘Honiara Club’ meeting, 111
 honorary consuls, 13, 36, 328–9
 in Australia, 161
 honours and awards, foreign, 163
 horticultural products, 51, 99
 see also wine
 hospitalised Australians overseas, 181

- House of Representatives Questions on Notice, 151
- House of Representatives Speaker, 34, 73
- human resource management information system, 261, 264
- human resources, *see* staff
- human rights, 123–4
- Afghanistan, 210
 - Bangladesh, 72
 - Burma, 46
 - Iran, 73
 - Iraq, 74
 - Philippines, 43
 - Sri Lanka, 72
 - Sudan, 76
- human security, 109, 110
- see also* disaster preparedness; health and safety; terrorism
- human trafficking and smuggling, 124–5
- humanitarian assistance, 28, 49, 134
- Africa, 76
 - Bangladesh, 72
 - Burma, 46
 - Iraq, 75
 - North Korea, 35
- humanitarian law framework, 122
- Hungary, 60, 65, 214
- hurricanes, *see* cyclones
- Hyderabad, 214, 234
- I**
- IAEA, 35, 129, 130
- ICAO, 117, 132, 185
- IDA Projects, 216
- identity cards issued, 163
- identity security strategy, 185
- illegal fishing, 63
- Indonesian vessels, 40
- illegal migration, 72
- United States, 221
- illicit drug precursors, 128
- image of Australia (Output 3.1.2), 205–24, 320–4
- immigration, *see* migration
- imports, *see* quarantine; trade
- IN20Z*, 213
- incidents and accidents reported, 288, 289
- Independence Project* exhibition, 212
- Independent Review of the Australian Government's Use of ICT, 146
- India, 68–71, 93, 127, 135, 151, 175
- consular cases, 173
 - cultural programs, 212, 214, 217; Australia Network, 221, 222, 234
 - free trade agreement feasibility study, 70–1, 203
 - Ghandi, Rahul, 210
 - outlook, 77
 - report on Australia's implementation of Kimberley Scheme, 113
 - trade statistics, 68, 77, 93
 - travel advisory updates, 176
 - visits to and from, 68, 69, 71, 154, 210, 217
 - see also* New Delhi
- Indian Ocean fisheries, 71
- Indian Ocean Rim Association of Regional Cooperation, 71
- Indian Ocean Tsunami Warning System, 119
- Indigenous Australians, 231
- NAIDOC Week, 207, 214, 263
 - National Apology to Stolen Generations, 124, 206
 - performing arts and artists, 212, 213
 - repatriation of remains in museums, 65
 - staff, 263, 266, 280
 - visual arts and artists, 206–7, 214, 215, 218
- Indigenous Cadetship Program, 266, 280
- Indigenous Employees Network, 263
- indigenous peoples, 124
- Indigenous Recruitment and Career Development Strategy, 263
- Indigenous Task Force, 263
- Indonesia, 39–40, 122, 175, 189
- ARF desktop exercise on natural disasters, 135
 - Australians sentenced to death, 173
 - Bali Democracy Forum, 116
 - counter-terrorism activities, 127, 128–9
 - cultural programs, 212, 213, 214, 217–18; Australia Network, 221, 222
 - Metro TV, 211, 214
 - outlook, 48
 - people smuggling and trafficking activities, 124, 125
 - trade statistics, 38
 - visits to and from, 34, 40, 151, 212, 217–18
 - see also* Jakarta
- Indonesian fishing boats, 40

- Indonesian Idol* television program, 213
- Indonesian language training, 267
- industrial products, *see* manufactures
- industry regulation, *see* regulatory enforcement
- infectious disease prevention and control, 110, 125, 177, 269
- influenza vaccinations, 288
- information and communications technology, 143–9, 175
- Electronic Document and Records Management System, 229
 - human resource management information system, 261, 264
 - passport services, 184, 185, 188
 - services to attached agencies, 147–8, 153, 310
 - see also* internet
- information requests, 227–8, 232
- Australian Passport Information Service, 192
 - from Australians overseas, 191
 - under FOI, 225–6
 - from media, 200–1, 232
 - website page-views, 177, 202, 209
- infrastructure, 60
- injuries and incidents reported, 288, 289
- Inquiry into Certain Australian Companies in relation to the UN Oil-for-Food Programme, 121, 270
- inspections of overseas posts, 142, 143–4, 149, 255–6
- insurance, *see* financial services markets
- intellectual property, 96
- Chile, 105
 - China, 100
 - India, 69
- intelligence agencies, 15, 135, 228
- intelligence cooperation, 49
- financial, 65
 - information security, 60
- inter-agency mobility, SES, 282
- Inter-Parliamentary Union Assembly, 151
- interdepartmental committee on UN sanctions enforcement, 121
- interests, conflict of, 257
- interfaith activities, 46, 48
- see also* Muslims
- Intergovernmental Meeting on Pandemic Influenza Preparedness, 125
- Intergovernmental Oceanographic Commission, 119
- internal audit, 256–7
- internal reviews of FOI access decisions, 225, 226
- International Afghanistan Support Conference, 61, 71
- international agreements, *see* treaties and bilateral agreements
- international aid and development assistance, 59, 72, 97–8, 115
- Indonesia, 40
 - Lebanon, 216
 - Nauru, 87
 - North Korea, 35
 - Palestinian Territories, 73
 - see also* AusAID programs; disaster relief; humanitarian assistance; technical training and assistance
- International Atomic Energy Commission (IAEA), 35, 129, 130
- International Civil Aviation Organization, 117, 132, 185
- International Commission on Nuclear Non-Proliferation and Disarmament, 129
- International Compact with Iraq, 75
- International Conference of the Red Cross and Red Crescent Movement, 122
- International Conference on the Muslim World and the West: Bridging the Gap, 41, 220
- International Convention against Doping in Sport, 118
- International Criminal Court, 122, 210
- International Cultural Visits program, 212, 231, 232
- International Digital Art* exhibition, 217
- international interests (Output 1.1), 25, 26–140
- international investment, *see* investment
- International Labour Organization, 117
- international law, 122–3
- see also* treaties and bilateral agreements
- International Maritime Organization, 117
- International Media Centre, 211
- International Media Visits program, 59, 210–11, 231, 232
- international meetings or negotiations attended, 140

- international organisations, 115–26
 - missions in Australia, 159
 - OECD, 99, 111, 121
 - parliamentary delegations to, 151
 - South Pacific Regional Fisheries Management Organisation, 120
 - WTO, 53, 54, 93–100
 - see also APEC; United Nations
 - international organisations, grants and contributions to, 25, 164, 314–15
 - APEC Policy Support Unit, 111
 - Doha Development Agenda Global Trust Fund, 97
 - UN ‘Responsibility to Protect’ concept, 116
 - International Organization for Migration, 124
 - International Partnership on Avian and Pandemic Influenza, 125
 - international public diplomacy, 206–9
 - International Reconstruction Fund Facility for Iraq, 75
 - International Relations Grants Program, 233, 313
 - international security, see security
 - International Security Assistance Force, 60, 62
 - international trade, see trade
 - International Trade Integrity Act 2007*, 121
 - international transfer of prisoners, 30
 - International Whaling Commission, 118
 - International Women’s Day, 263
 - Colombo, 207
 - internet, 201–2, 203
 - About Australia* fact sheet page views, 209
 - National Apology to the Stolen Generations information, 206
 - passport services, 183, 184
 - smartraveller* website, 177, 188, 202
 - terrorist use workshop, 128
 - traveller registration service, 177, 178, 188
 - voice-over-internet protocol (VOIP) telephone system, 144
 - Inter-Parliamentary Union, 151
 - interviews for passports, 184
 - investment, 95
 - APEC, 110
 - ASEAN, 103
 - Chile, 105
 - China, 31, 101
 - Germany, 62
 - Gulf Cooperation Council, 104
 - India, 68
 - Japan, 28, 29, 102
 - Latin America, 53, 55
 - Malaysia, 42
 - New Zealand, 81
 - Philippines, 43
 - Russia, 64–5
 - Taiwan, 33
 - Thailand, 41
 - United States, 52
 - investment, OPO return on, 243
 - IOR-ARC, 71
 - Iran, 73, 130
 - Tehran, 71, 74, 142
 - Iraq, 74–5, 100
 - Baghdad, 75, 142, 273
 - Ireland, 62, 207
 - Dublin Diplomatic Conference, 122
 - iron ore, 28, 31
 - irrigation, 216
 - Islam, see Muslims
 - Islamabad, 142
 - Israel, 73, 209
 - chancery, 142, 245
 - IT, see information and communications technology
 - Italy, 63, 66, 175, 304
 - FAO High Level Conference on World Food Security, 63, 65
- J**
- Jakarta, 39, 40, 219
 - Australia Network, 221, 222
 - chancery, 245
 - DVD distributed by, 209
 - people smuggling workshop, 125
 - staff residences, 142
 - Jakarta Centre for Law Enforcement Cooperation, 62, 127
 - Japan, 26–9, 94, 175, 189
 - cultural programs, 212, 215, 216, 218
 - free trade agreement, 27, 102
 - G8 meetings, 65, 112
 - outlook, 36
 - Tokyo staff apartments, 245

trade statistics, 28, 36, 93
 Trilateral Strategic Dialogue, 128, 133, 134
 visits to: Prime Minister, 206
 visits to and from, 26–8, 29, 61, 62, 65, 154, 212
 whaling, 118
 Japanese language training, 267
 JAUSMIN, 36
 John Doherty Asia–Pacific Journalism Award, 211
 Johnson, Patrick, 214
 Joint Ministerial Economic Commission (JMEC), 30
 joint parliamentary committees, 300
 Standing Committee on Treaties, 123, 259, 300–2
 Joint Trade and Economic Cooperation Committee (JTECC), 45
 Jordan, 73, 113, 214
 Amman chancery, 142
 journalists, *see* media services

K

Kabul, 71, 142, 143, 190
 kangaroo meat, 65
 Kazakhstan, 76
 Kenya, 76, 174, 189
 Direct Aid Program, 221
 Nairobi, 142, 171, 270
 travel advisory updates, 176
Key Messages Brief, 206
 Khmer Rouge, 46
 kidnappings/abductions, 173, 186, 189
 Kimberley Process Certification Scheme, 112–13
 Kiribati, 89, 221
 Kngwarreye exhibition, 215, 218
 Kokoda Track, 87, 189
 Kolkata, 217
 Korea, *see* Democratic People's Republic of Korea; Republic of Korea
 Korea Science and Engineering Foundation, 219
 Korea–Australia–New Zealand Broadband Summit, 219
 Kosovo, 64, 176
 Kruszelnicki, Dr Karl, 217
 Kuala Lumpur, 41
 ARF ministerial meeting, 142

Kuwait, 73, 77, 104, 113
 Kyoto, 62, 129
 Trilateral Strategic Dialogue ministerial meeting, 133, 134
 Kyoto Protocol, 118, 261

L

labelling of wine, 33, 60
 land rates, payment for foreign government missions, 25
 landmines, 132
 language training, 217
 staff, 267
 Laos, 46, 100, 213
 Vientiane chancery, 142, 245
 Latin America, 53–6, 94
 COALAR, 219, 313
 crisis management incidents, 189
 Direct Aid Program, 220, 221
 Embassy Film Roadshow, 214
 free trade agreement, 104–5
 parliamentary delegations to, 151
 trade disputes, 100
 law enforcement cooperation
 Brunei, 46
 East Timor, 44
 India, 69
 Jakarta Centre for Law Enforcement Cooperation, 62, 127
 Japan, 28
 Malaysia, 42
 New Zealand, 81
 Pacific fisheries, 90
 Tonga, 87
 law of the sea, 1117
 law services, *see* legal services markets
 Le Foll, Stéphane, 59, 66
 Leadership, Development and Learning Panel, 264
 leased estate, 240, 246, 273
 construction projects, 247, 248
 Lebanon, 73, 175, 190
 irrigation reconstruction project, 216
 travel advisory updates, 176
 lectures and lecture series, 160, 207, 218, 227, 228
 legal mutual assistance agreements, 69
 legal services markets, 96
 Singapore, 41
 United States, 106

- legislation, 121, 260, 268
 - European Union, 58
 - passports, 183, 185, 186
 - Privacy Act review, 259
 - United States, 51
 - letters, *see* mail
 - Libya, 113
 - light weapons, 136
 - lighting, 307
 - Lihir Island, 189
 - Lima, 55
 - literacy training for women, 221
 - live animal trade, 65, 113
 - living modified organisms, 119
 - LNG markets, 28, 29, 31, 32, 33
 - loans to travellers, 169, 181, 193–4
 - locally engaged staff, 13, 257, 267–8, 281, 283
 - Comcare client group, 288
 - court cases by former, 303
 - Iraq, 74
 - security clearances, 144
 - location of offices, 13
 - website Google map, 201
 - location of staff, 13, 280, 281, 283
 - Lombok Treaty, 40, 122
 - London, 142, 175, 245
 - London Skills Expo, 60
 - London 2012 Olympic Games, 60
 - Los Angeles, 51–2
 - lost or stolen passports, 183, 303
 - Lowy Institute, 69, 218, 219
- M**
- Macau, 33, 190
 - McFarlane Burnet, Sir Frank, 207
 - McGeoch, Rod, 82
 - Madang, 86
 - Madrid, 60, 63, 214
 - chancery, 142, 245
 - MAFTA, 104
 - mail
 - ministerial correspondence, 138, 140, 152, 191
 - passports reported lost in, 183
 - Malaysia, 41–2, 135, 151, 175
 - bin Mohamad, Yusri, 210
 - chancery, 142
 - cultural programs, 212, 219–20, 313
 - trade statistics, 38
 - Malaysia–Australia Colloquium, 219–20
 - Malaysia–Australian Free Trade Agreement, 104
 - Malaysian Institute for Strategic and International Studies, 219
 - Malaysian Islamic Youth Movement, 210
 - Maldives, 72
 - Malthouse Theatre, 212
 - Man-Portable Air Defence Systems (MANPADS), 132
 - Management Advisory Committee
 - recommendations implemented, 228, 263
 - management and accountability, 252–74, 298–9
 - management information systems, 261
 - management of overseas estate (Outcome 4), *see* overseas estate
 - Mandarin language training, 267
 - Manila, 43, 189, 213
 - manufactures (industrial products), 93–4
 - Chile, 105
 - China, 102
 - EU mutual recognition of conformity assessments, 57
 - textiles, clothing and footwear, 51, 82, 112
 - Manus Offshore Processing Centre, 87
 - maritime boundaries, 88–9, 119
 - maritime environment, 117, 119–20
 - tsunami warning systems, 118–19
 - see also* fish and fisheries
 - maritime transport, 117
 - coast guard patrol vessels, 55
 - Navantia defence contracts, 63
 - passenger ferry incidents, 190
 - security, 49, 128
 - market access, 92–107
 - APEC, 110
 - Argentina, 55
 - China, 31, 101–2
 - Europe, 58; wine, 60
 - Hong Kong, 32–3
 - Mexico, 54
 - Philippines, 43
 - United States, 51
 - see also* free trade agreements; tariffs
 - market information and analysis, 203, 232

- market research organisations, 312
- markets, 93
 - Africa, 76
 - Canada, 53
 - Caribbean, 55
 - Central Asian Republics, 76
 - China, 29–30, 31
 - French Pacific territories, 89
 - India, 69
 - Iraq, 74–5
 - Ireland, 62
 - Japan, 28–9
 - Latin America, 53–5, 219
 - Malaysia, 42
 - Middle East, 72, 104
 - Mongolia, 36
 - Republic of Korea, 33–4
 - Russia, 65
 - Taiwan, 32
 - United States, 51–2
 - Vietnam, 45
 - see also* investment; trade statistics
- Marval, 147
- Mauboy, Jessica, 213
- meat and animal product markets
 - Chile, 105
 - Japan, 28, 102
 - Middle East, 113
 - Republic of Korea, 33, 34
 - Russia, 65
 - United States, 51
- Media, Entertainment and Arts Alliance, 254
- media advertising organisations, 312
- media releases, 200
- media services, 200–1, 206–7, 214, 231, 232
 - Bhutan, 72
 - consular matters, 172
 - Indonesia, 218
 - International Media Visits program, 59, 210–11
 - Malaysia, 212
 - Solomon Islands, 84
- media talking points, 172
- medical evacuations, 181
 - staff and families, 269
- Medical Unit, 269
- meeting briefs, 140
- Melbourne, 69, 71, 110, 159, 161
 - Thai Culture and Food Festival, 220
 - Melbourne Museum, 212
 - Melbourne Shrine of Remembrance, 207
- members of parliament, *see* overseas travel by parliamentarians
- memorandums of understanding (MOUs)
 - Austria, 62
 - Brunei, 46
 - Czech Republic, 65
 - India, 69, 71
 - Indonesia, 127
 - Jakarta Centre for Law Enforcement Cooperation, 62
 - Middle East, 113
 - Nauru, 87
 - Pacific tsunami early warning, 119
 - Papua New Guinea, 87
 - services to attached agencies, 147, 153
 - Taiwan, 32
 - Tasmanian School of Art, 213
- merchandise trade, *see* trade
- Mercury 2008 counter-terrorism exercise, 135
- metals, 103
- Metro TV, 211, 214
- Mexico, 53, 54, 56, 220, 221
- Mexico City, 221
- Middle East, 72–3, 155
 - Contingency Planning Assessment Team visits, 175
 - Council for Australian–Arab Relations, 214, 216, 313
 - Direct Aid Program, 221
 - live animal trade, 113
 - outlook, 77
 - trade statistics, 77
 - travel advisories and bulletins issued, 176, 177
 - see also* Iraq
- Middleton, Jim, 222
- migration, 42
 - illegal, 72; United States, 221
 - London Skills Expo, 60
 - offshore processing centres, 87
 - people smuggling and trafficking, 124–5
 - seasonal Pacific Island workers, 79
 - temporary entry of Chinese skilled workers, 101
 - see also* visas
- military coups, *see* democracy and democratic institution-building

- military training, 49
 mime, 212
 Mine Ban Convention, 132
 minerals and resources (mining sector), 95, 211
 Africa, 76
 China, 31
 conflict diamonds, 112–13
 Japan, 28
 Latin America, 53, 55
 Mongolia, 36
 Philippines, 43
 Torres Strait moratorium, 87, 120
 Vietnam, 45
 see also energy markets
 Minerals Council, 211
 ministerial correspondence, 138, 140, 152, 191
 Ministerial Council on International Trade, 111–12
 ministerial submissions and briefings, 138, 151–2
 Ministers and Parliamentary Secretaries, 277–9
 engagement with diplomatic and consular corps, 160
 launches, 208, 222
 media interviews, 211
 press releases issued for, 200
 satisfaction with departmental performance, 138–9, 230–1
 travel documents cancelled by, 185
 see also overseas travel by portfolio Ministers
 Minneapolis, 189
 misconduct, 257–8
 Missile Technology Control Regime (MTCR), 132
 missing persons, 181
 missions, *see* overseas network
 mobile communications systems, 143
 Molybdenum-99 Production Using Low Enriched Uranium workshop, 128
 Mongolia, 36
 Monsieur Camembert, 213
 Montreal Convention, 132
 Moreno-Ocampo, Luis, 122, 210
 Mortimer review, 112
 Moti, Julian, 84
 motor vehicles and vehicle parts, 103, 104, 112
 defensive driver training, 144
 departmental, 142, 303, 307
 purchase, registration and disposal for privileged personnel, 163
 multilateral trade negotiations, *see* Doha Round
 Mumbai, 234
 munitions, *see* weapons
 Musée du Quai Branly, 212
 Museum of Contemporary Art, 212
 music, 213, 218
 Musica Viva, 213
 Muslim Exchange Program, 218, 220
 Muslim/Interfaith Exchange Program, 220
 Muslims, 177, 210, 218, 220
 Bridging the Gap conference, 41, 220
 DVD of Australia's community, 209
 mutual legal assistance agreements, 69
 mutual recognition arrangements, 32, 57, 91
 professional qualifications, 105; United States, 51, 106
 mutual recognition of conformity assessment arrangements
 European Union, 57
 Myer Foundation, 217
 My.Oz program, 212
- N**
 N-series passport, 184
 NAIDOC Week, 207, 214, 263
 Nairobi, 142, 171, 270
 Nam Ho-kyung, 34
 Nam Viyaketh, Dr, 46
 National Apology to Stolen Generations, 124, 206
 National Archives of Australia, 227, 229, 305
 National Counter-Terrorism Committee, 135
 national innovation review, 112
 National Interest Account, 164–5
 national interests (Outcome 1), 19, 24–165, 306
 National Museum of Australia, 215
 National Museum of Singapore, 212
 national security, 135
 see also defence and security cooperation
 National Security Committee of Cabinet, 135

- National Threat Assessment Centre, 176
 National Trade Consultations, 111
 NATO, 60, 67
 Bucharest Summit, 60, 61, 62, 71
 natural disasters, *see* disaster preparedness
 natural gas, *see* gas
 Nauru, 87
 Navantia, 63
 negotiations training, 264
 Nepal, 72, 175, 190, 214
 Netherlands, 62, 66, 135, 175, 177
 embassy in Kabul, 71
 New Caledonia, 120, 175, 212
 New Delhi, 112, 151, 173, 214
 chancery, 142, 246
 FTA officials-level joint study group meeting, 71
 'New Governments, New Beginnings' conference, 219
 new media, 207, 216
 exhibitions, 213, 217
 New South Wales, 63, 154, 175
 see also Sydney
 New South Wales Art Gallery, 218
 New South Wales Department of Corrective Services, 128
 New Victory Theatre, 212
 New York, 115-16, 151
 Australia Week, 51-2
 New Victory Theatre, 212
 UN Permanent Forum on Indigenous Issues meeting, 124
 New Zealand, 63, 81-2, 123, 151, 228
 ASEAN FTA, 103
 Bali Process on People Smuggling, 124
 Broadband Summit, 219
 CANZ group, 53
 PACER Plus trade and economic agreement, 90-1
 trade dispute against Australia, 99
 trade statistics, 81, 93
 New Zealand Policy Group, 81
Newshour with Jim Middleton, 222
Newslink cable, 206
 next of kin of overseas travellers, 181
 Nigeria, 189
 Niue Pacific Leaders' Meeting, 79
 Niue Treaty on Cooperation in Fisheries and Surveillance and Law Enforcement in the South Pacific Region discussions, 90
 non-English speaking backgrounds, people from, 177
 materials prepared for, 177, 209; film subtitles, 214
 non-government organisations (NGOs), 124, 125, 129
 non-ongoing employees, 281
 non-proliferation, *see* weapons of mass destruction
 non-salary benefits, 269
 North America, *see* Canada; Latin America; United States
 North Asia, 26-37, 283
 Contingency Planning Assessment Team visits, 175
 crisis management incidents, 189, 190
 see also China; Japan; Republic of Korea
 North Atlantic Treaty Organisation, *see* NATO
 North Korea, 34-5
 Northern Territory, 154
 northern waters, illegal fishing in, 40
 Norway, 65
 notarial services, 170, 174, 181, 188, 191
 notes to the media issued, 200
 NOVA collapse, 189
 nuclear energy, 129
 DPRK, 34-5
 Iran, 130
 Russia, 64
 Syria, 130
 nuclear non-proliferation and disarmament, 129-30
 Nuclear Non-Proliferation Treaty, 129
 nuclear terrorism, 128
 nutritional labelling, 33
- O**
- occupational health and safety, 269, 287-9
 court cases, 304
 staff at high risk posts, 74, 75, 142-3
 Occupational Health and Safety Employer/Employee Agreement, 287
 ODIN cable system, 145
 OECD, 99, 111, 121
 office accommodation, *see* overseas estate; R G Casey Building

- Office of the Privacy Commissioner, 259
- Office of the United Nations High Commissioner for Refugees, 124
- official information, protection of, 143–4, 256
- official programs prepared, 140, 158
 - see also overseas travel
- offshore processing centres, 87
- oil and gas, 42
- Oil-for-Food Programme, 121, 270
- Olympic Games, 174, 175, 177, 190
 - London, 60
- Oman, 77, 104
- Ombudsman, 226, 259
- ongoing staff, 281
 - separations, 261
- online services, see internet
- Open Skies Agreement, 122
- organisation and structure, 13–17, 252–8
 - Australian Passport Office, 183
 - climate change responsibilities, 118, 261
 - Pacific Partnerships Task Force, 79
 - project teams, 224, 229
 - trade policy consultative arrangements, 111–12
- Organisation for Economic Cooperation and Development (OECD), 99, 111, 121
- Oruzgan Province, 62
- Osaka, 61, 218
- Oslo Process, 131, 136
- Our Space: Asia Pacific On Line* conference, 207
- outcomes and outputs, 19, 24–165
 - portfolio agencies, 15
- outside participation, see consultative arrangements
- overseas aid, see international aid
- overseas births registers, 299
- overseas estate (Outcome 4), 238–48, 273–4, 307
 - finance and resources, 19, 239, 241, 243–4, 270
 - security measures, 142
- overseas investment, see investment
- overseas network, 13, 255–6, 325–31
 - accommodation services, see overseas estate
 - cables, 140, 145, 149
 - contingency planning, 175–6
 - court cases, 303–4
 - family members of staff, employment of, 159
 - honorary consuls, 13, 36, 328–9
 - information and communications technology, 143–5, 147–8, 310
 - passports issued, 182
 - public diplomacy, 206–9
 - record management projects in, 229
 - security, 71, 74, 75, 141–9
 - senior management meetings and mechanisms, 254–5
 - services to attached agencies, 144, 147–8, 153, 158, 309–11
 - staff, 13, 280, 281, 283
 - staff management and welfare, 55, 260–1, 269, 287–8
 - staff training, 144, 175–6, 201, 264
 - see also consular services; locally engaged staff
- Overseas Property Office, see overseas estate
- overseas public diplomacy, 206–9
- overseas students, see education and education markets
- overseas trade, see trade
- overseas travel arranged
 - business missions, 59–60, 76, 82
 - Chief of Australian Defence Force, 72
 - electoral observers, 72
 - Governor-General, 41, 60, 73
 - human rights delegations, 30, 43
 - Pyongyang delegation, 35
 - state governors, 155
 - see also exhibitions and shows; travel and tourism
- overseas travel by Ministers and Parliamentary Secretaries
 - Belgium, 62
 - China, 30
 - France, 99
 - Germany, 62
 - Indonesia, 40
 - Ireland, 62
 - Japan, 26, 61, 65, 154
 - Malaysia, 41
 - Middle East, 155
 - New Zealand, 82
 - Republic of Korea, 33, 34
 - Singapore (Shangri La Dialogue), 61
 - Taiwan, 33

- Turkey, 63
 - United Kingdom, 60
 - United States, 50, 155
 - overseas travel by parliamentarians, 55, 150-1
 - Speaker of the House, 34, 73
 - state and territory, 30, 63, 154-5, 158
 - overseas travel by portfolio Ministers and Parliamentary Secretaries
 - Afghanistan, 71
 - Burma, 46
 - Cambodia, 46
 - China, 30, 31
 - East Timor, 45
 - France, 61, 71, 99
 - Ghana, 98
 - India, 68
 - Indonesia, 34, 40
 - Iraq, 74
 - Italy, 63
 - Japan, 27, 29, 62
 - Latin America, 53
 - Middle East, 73
 - New Zealand, 82
 - Pacific, 84, 87, 89
 - Republic of Korea, 34
 - Singapore, 41, 46
 - Switzerland, 65
 - Taiwan, 33
 - United Kingdom, 60
 - United States, 49, 51, 52; New York, 115
 - Vatican, 63
 - overseas travel by Prime Minister
 - Afghanistan, 71
 - Brussels, 57, 59, 61
 - Bucharest, 61, 62, 71
 - China, 29, 30
 - East Timor, 45
 - Indonesia, 40
 - Iraq, 74
 - Japan, 26, 112, 129, 206
 - Papua New Guinea, 86
 - Solomon Islands, 84
 - United Kingdom, 60
 - United States, 49-50, 122; New York, 115-16
 - overseas visitors to Australia, 59, 151, 210-12, 231, 232
 - Canada, 52
 - China, 29, 211, 212
 - Denmark, 65
 - East Timor, 44, 45
 - Estonia, 65
 - European Union, 59, 66
 - France, 61, 212
 - Germany, 62, 66
 - India, 68, 69, 71, 210, 212, 217
 - Indonesia, 40, 128-9, 212, 217-18
 - from international organisations, 122, 130, 210
 - Iraq, 74
 - Ireland, 62
 - Japan, 26, 27, 28, 212
 - Latin America, 53
 - Lithuania, 65
 - Malaysia, 220
 - Norway, 65
 - Pacific, 87, 89
 - Papua New Guinea, 86, 87, 212
 - Pope Benedict, 63
 - Republic of Korea, 34, 212
 - Russia, 64, 66
 - Solomon Islands, 84
 - Special Visits Program, 27, 34, 66
 - Sweden, 66
 - Thailand, 41, 211
 - United Kingdom, 60, 212
 - United States, 49, 50, 210, 212
 - Vietnam, 45, 212
 - Yemen, 73
 - Zimbabwe, 76, 210
- P**
- 'PACER Plus' trade and economic agreement, 90-1
 - Pacific, 79-91, 160
 - Australia Network, 222
 - crisis management incidents, 189
 - Direct Aid Program, 221
 - fisheries management, 90, 120
 - governance, 50
 - sports development, 216
 - tsunami early warning, 119
 - WTO accession, 100
 - see also APEC; New Zealand; Papua New Guinea; Solomon Islands
 - Pacific Agreement on Closer Economic Relations Plus (PACER Plus), 90-1
 - Pacific Engagement Strategy, 79

- Pacific Islands Forum (PIF), 82, 84–5, 87, 90–1
- Pacific Leaders' Meeting, 79
- Pacific Partnerships for Development, 79
- Pacific Partnerships Task Force, 77
- Pakistan, 72, 77, 125, 159, 189
Islamabad, 142
travel advisory updates, 176
- Palestinian Territories, 73
- pandemic prevention and control, 110, 125, 177, 269
- papal visit, 63
- Papua New Guinea, 85, 86–7, 119, 210, 212
crisis management incidents, 189
NAIDOC Week, 207
Partnership for Development, 79
Port Moresby chancery and staff residences, 142
publication about, 226
sports development, 216
Torres Strait Treaty, 87, 88–9, 120
- Papua New Guinea Basketball Federation, 216
- Paris, 58, 60, 150
chancery refurbishment, 270
International Afghanistan Support Conference, 61, 71
Musée du Quai Branly, 212
National Apology to the Stolen Generation Screening, 206
OECD Ministerial Meeting, 99
Quartier d'Été summer festival, 213
UNESCO General Conference, 118
- Paris Club, 111
- Park Geun-hye, 34
- Parliament, documents tabled in, 105, 255
- Parliament in Australia, 150–2, 157, 158, 300–2
see also overseas travel by parliamentarians
- parliamentary committees, 158, 205, 215, 259, 300–2
Joint Standing Committee on Treaties, 123, 259, 300–2
Senate Estimates questions, 151
- parliamentary questions, 138, 140, 151
- Parliamentary Secretary, *see* Ministers
- part-time staff, 281
- Parties to the Niue Treaty on Cooperation in Fisheries and Surveillance and Law Enforcement in the South Pacific Region discussions, 90
- Partnership Framework Agreement, EU, 57, 58–9
- Partnerships for Development, 79
- passenger motor vehicles, *see* motor vehicles
- Passenger Name Record Agreement, EU, 122
- passport demand forecasting model, 182
- Passport Fraud Section, 186
- passport interviews, 184
- passport offices, 13, 170, 183, 184
- passport services, 69, 177, 182–7, 191–2
AAT applications, 304
court cases, 186, 303
documents relating to, 297
Macau, 33
publication in preparation about, 226
relocated to R G Casey Building, 307
staff training and development, 264
- patents, 105
- patrol vessels, 55
- payroll services, 158, 311
- peace building, 28, 42
Middle East, 73, 209
South Asia, 72
- peacekeeping, 164, 315
Afghanistan, 60, 71–2
Cyprus, 64
East Timor, 44
Sudan, 76
- pensions, *see* superannuation and pensions
- people smuggling and trafficking, 124–5
- People Smuggling Task Force, 125
- People's Republic of China, *see* China
- PeopleSoft, 261
- performance indicators, *see* effectiveness indicators; quality indicators; quantity indicators
- performance management, 255–8, 267–9, 285–6
- performance pay, 285–6
- performance reporting, 24–248
- performing arts, 212, 213, 217
- Perth, 40, 220
- Peru, 55, 189
APEC Trade Ministers, 99, 110
- petroleum markets, 28

- Philippines, 42–3, 151, 175
 - counter-terrorism, 128
 - court case, 303
 - crisis management incident, 189, 190
 - cultural programs, 212, 213, 214
 - trade statistics, 38
- Phnom Penh, 142, 245
- photographic exhibitions, 207, 209, 214
 - Rebuilding Afghanistan*, 208
- Phuket, 174, 189
- phytosanitary matters, *see* quarantine
- Pitsuwan, Dr Surin, 210
- planes, *see* aircraft
- planning and review, 255–7
 - contingencies, 143, 175–6, 180, 190
 - critical security incident, 143
 - departmental resources, 271
 - international public diplomacy programs, 209
 - records management, 228
 - staff training and development, 264
 - workforce, 261
- Poland, 58, 65, 214
- police services, *see* law enforcement cooperation
- policy advice (Output 1.1), 25, 26–140
- policy development by other agencies, contributions to, 112, 135, 140
- Pope Benedict, 63
- Port Moresby, 85, 142, 207, 226
- Port Moresby Declaration, 86
- Port Vila, 142
- portable communications equipment, 143, 175
- portfolio, 15, 17
- Portfolio Budget Statements, 255
- positive image of Australia (Output 3.1.2), 205–24, 320–4
- post evaluation reports, 255–7
- 'post-in-a-box' communications systems, 143
- post liaison visits, 256
- posts, *see* overseas network
- precursors of illicit drugs, 65
- press releases, 200
- Pretoria, 142, 171
- price of outputs, 18–19, 25, 169, 199, 239
- Principles to Promote Sustainable Lending Practices in the Provision of Official Export Credits to Low-Income Countries*, 111
- priority (urgent) passports, 191, 192
- Prisoner Loan Scheme, 193
- prisoners, 173, 181
 - Australians facing death penalty, 173
 - transfer treaty with China, 30
- prisoners, international transfer of, 30
- privacy, 259
- Process/Journey* exhibitions, 217
- procurement, *see* purchasing
- professional services markets, 95
 - ASEAN, 103
 - exchange programs, 216, 218, 220
 - Ireland, 62
 - Japan, 102
 - Malaysia, 42
 - Singapore, 41
 - United States, 51, 106
 - see also* financial services markets
- project management services, 62
- projecting a positive image of Australia internationally (Output 3.1.2), 205–24, 320–4
- proliferation, *see* weapons
- Proliferation Security Initiative (PSI), 132
- property management (Output 4.1), 239, 240–4
- protection and advocacy of Australia's international interests (Output 1.1), 25, 26–140
- protective security, 141–9, 274
 - diplomatic and consular missions in Australia, 160
 - Fiji, 82
 - Iraq, 74, 75
 - Kabul, 71
 - overseas posts, 71, 74, 75, 141–9
- protocol, *see* diplomatic and consular representatives in Australia
- psychological support services for staff, 269
- public affairs material, 209
- public diplomacy, *see* public understanding
- public information and media services (Output 3.1.1), 200–4
- public information services and public diplomacy (Output 3.1), 199, 200–24
- public inquiries, *see* information requests
- public sector linkages, India, 69
- Public Service Act staff, 281
 - section 24(1) Determinations, 268

- public understanding (Outcome 3), 19, 198–234, 202, 270, 307
 - documents relating to, 297
 - smartraveller*, 177–8
 - Solomon Islanders, 84
 - publication trading and distribution rights, China, 100
 - publications, 202–3, 209, 231–2
 - consular information, 176–7
 - historical, 226–7
 - pamphlet for new diplomatic staff in Canberra, 161
 - press releases, 200
 - see also internet
 - publishers forum, 215
 - purchaser–provider arrangements, 309–11
 - purchasing, 95
 - AUSFTA provisions, 51
 - Navantia defence contracts, 63
 - purchasing, DFAT, 257, 271–2
 - advertising and market research, 312
 - Australian Treaties Library management contract, 123
 - consultancy services, 272, 316–19
 - court cases, 303–4
 - information and communications
 - technology, 144, 145; Electronic Document and Records Management System, 229
 - property services, 243, 245–6, 247
 - supplier expenses, 25, 169
 - training provider panel, 264
 - World Expo pavilion and programs, 223
 - Pyongyang, 35
- Q**
- Qatar, 77, 104, 113
 - Qualified Domestic Institutional Investor (QDII) approved destination status, 31
 - quality indicators
 - administered items, 164–5, 193–4, 233–4
 - communications and security (Output 1.2), 147–9
 - consular services (Output 2.1.1), 188–90
 - contract management (Output 4.2), 247–8
 - international interests (Output 1.1), 138–9
 - passport services (Output 2.1.2), 191–2
 - property management (Output 4.1), 243
 - public information and media services (Output 3.1), 230–2
 - services to diplomatic and consular representatives (Output 1.4), 162
 - services to other agencies (Output 1.3), 157–8
 - quantity indicators
 - administered items, 164–5, 194, 233–4
 - communications and security (Output 1.2), 149
 - consular services (Output 2.1.1), 181, 191
 - contract management (Output 4.2), 248
 - international interests (Output 1.1), 140
 - passport services (Output 2.1.2), 192
 - property management (Output 4.1), 243–4
 - public information and media services (Output 3.1), 232
 - services to diplomatic and consular representatives (Output 1.4), 163
 - services to other agencies (Output 1.3), 158
 - quarantine, 99, 101
 - French Pacific territories, 89
 - Philippines, 43
 - Queensland, 154, 155, 175, 217
 - Queensland University of Technology, 216
 - Questacon, 218
 - Questions on Notice, 138, 140, 151
- R**
- R G Casey Building, 274, 307–8
 - Offsite Computer Room, 144
 - on-site childcare, 261
 - R G Neale Lecture, 227, 228
 - Radio Australia, 211
 - radio broadcasting, 211, 217
 - radio communication products, 32
 - radiological materials, see weapons of mass destruction
 - RAMSI, 80, 83–5, 90, 91
 - Rangoon, 43
 - ASEAN–UN Pledging Conference, 46
 - Rankka, Maria, 66
 - rates, payment for foreign government missions, 25

REACH legislation, 58
 Reconciliation Action Plan, 263
 reconciliation of outcomes and revenue elements, 19
 recordkeeping, 228–9
 recruitment of staff, 261, 262, 269
 with disability, 263–4
 Indigenous, 263
 induction programs, 288
 security clearance of new, 144
 Senior Executive Service, 282
 recycling, 308
 Red Cross and Red Crescent, 64, 122
 reference map, 209
 refunds under s.28 Special Appropriation, 169
 Regional Assistance Mission to Solomon Islands (RAMSI), 80, 83–5, 90, 91
 Regional Communities Outreach, 313
 Regional Consular Officers (RCOs), 171
 regional economic integration, 110
 Regional Interfaith Dialogue, 46, 48
 Regional Movement Alert System, 185
 regional security, 46, 49
 DPRK nuclear program, 34–5
 see also terrorism
 regional trade agreements, 82, 90–1
 see also free trade agreements
 regulatory enforcement, 81, 95
 EU approach, 58
 religion, 46, 48
 World Youth Day 2008, 63
 see also Muslims
Remembered photographic exhibition, 207
 Remuneration and Post Management Branch, 287–8
 remuneration and salaries, 268–9, 284–6
 language allowance, 267
 payroll services to agencies overseas, 158, 311
 repatriation of Indigenous remains, 65
 reporting cables, 140
 representations made, 140
 Republic of Korea (ROK), 33–4, 175, 203
 chancery, 273
 cultural programs, 212, 214, 219
 outlook, 37
 trade statistics, 33, 34, 36, 93
 visits to and from, 33, 34, 154, 212

research awards and fellowships, 52, 65
 resources, 18, 25
 see also finance; staff
 resources sector, *see* minerals and resources
 ‘Responsibility to Protect’ concept, 116
 responsiveness to unexpected events, 142–3
 retention of staff, 261
 retirement payments, *see* superannuation and pensions
 return on investment, 243–4
 revenue, *see* finance
 rice, 102
 Rich, Roland, 116
 risk management, 142, 257
 passport fraud, 185
 Riyadh, 104
 chancery, 142
 role of department, 12
 Romania (Bucharest) Summit, 60, 61, 62, 71
 Rome, 63, 65
 Rome Statute, 122
 rough diamonds, 112–13
 Rugby World Cup, 175, 190
 Russia, 64–5, 66, 100, 214

S

safety, *see* health and safety
 SAFTA, 41, 106, 203
 salaries, *see* remuneration and salaries
 Samar, Simar, 210
 Samoa, 79, 89, 100, 119
 San Diego, 50
 San Francisco, 50
 sanctions, 121, 132, 260
 Burma, 46
 documents relating to, 295
 Fiji, 82
 Iran, 130
 Zimbabwe, 76
 sanitary and phytosanitary matters,
 see quarantine
 Santiago, 118
 Sanya, 29
 Sao Paulo, 53
 Saraswasti Arts Program, 218
 SATIN High, 147–8
 satisfaction, *see* quality indicators

- Saudi Arabia, 77, 104, 113
 Riyadh chancery, 142
- scams, 177
- scholarships, *see* awards (scholarships and fellowships)
- science and technology, 53, 59, 60, 65, 68
 Dublin public lecture, 207
 exchange programs, 219
 genetic resources, 119
 Questacon, 218
see also information and communications technology
- sea boundaries, 88–9, 120
- sea environment, *see* maritime environment
- sea transport, *see* maritime transport
- Second World War, 227
- Secretary, 252, 253, 254
 discussions with counterparts, 41, 86
 engagement with diplomatic and consular corps, 160
 review of year, 2–11
 Special Envoy for APEC Australia 2007, 118
- secure government communications and security of overseas missions (Output 1.2), 25, 141–9
- securities, 81
- security, 29, 59, 62, 127–36
 documents relating to, 296
 energy supplies, 29, 58, 108, 109
 of information, 60
 Iraq, 74, 75
 maritime, 49, 128
 passports, 183, 184–6
 Philippines, 128
 Sri Lanka, 72
see also law enforcement cooperation; protective security; regional security; terrorism
- security clearances, 144, 149
- security technologies, 60
- seminars and workshops, 123, 132, 214
 human smuggling and trafficking, 124, 125
 International Criminal Court's role, 122
 terrorism, 128
- Senate committees, 205, 215, 300
 Estimates hearings, 151
- Senate Questions on Notice, 151
- senior executive, 252–3
- Senior Executive Service (SES) staff, 253, 254, 261, 268, 281–2
 discussion returns on private interests, 257
 performance pay, 285, 286
 structure, 14
see also deputy secretaries; heads of mission
- senior management committees, 253–5
- Senior Trade Officials' Group, 112
- 'Sensitive Products,' 94
- Seoul, 219, 273
- separations of staff, 261
 Senior Executive Service, 282
- Serbia, 64, 245
- Serena Hotel, 71
- servers, 144, 202
- service charters, 178–9, 186, 188
- Service Level Agreements (SLA), 153, 309
- services and services markets, 93, 94–6, 203
 ASEAN, 103
 Chile, 105
 China, 101, 102
 Gulf Cooperation Council, 104
 India, 68
 Japan, 102
 New Zealand, 81
 Republic of Korea, 33
see also education and education markets; professional services markets
- services to attached agencies, 144, 147–8, 153, 158, 309–11
- services to business, 153, 158
- services to diplomatic and consular representatives (Output 1.4), 25, 159–63
see also diplomatic and consular representatives in Australia
- services to other agencies (Output 1.3), 25, 150–8, 300–2
- services to state governments and other agencies overseas and in Australia, 154–5
- SGP, 87
- Shanghai, 215, 217
 World Expo, 199, 223–4, 234
- Shanghai International Arts Festival, 212
- Shangri La Dialogue, 61

- shipping, *see* maritime transport
- Shrine of Remembrance, Melbourne, 207
- Sichuan province, 190
- Silpakorn University, 213
- Singapore, 41, 135, 212
 - chancery, 142
 - Leaders' Summit, 46
 - Shangri La Dialogue, 61
 - trade statistics, 38
- Singapore–Australia Free Trade Agreement, 41, 106, 203
- Single Economic Market agenda, 81
- Sir Arthur Tange lecture, 160
- Sir Neil Currie scholarships, 218
- Six-Party Talks process, 35
- skins and hides, 65
- Slovak Republic, 65
- Slovenia, 226
- small arms, 136
- small to medium exporters, 111
- smartraveller* campaign, 176–8, 188, 202
 - outlook, 180
- smartraveller* Consultative Group, 177
- Smith, Dr Mike, 117
- Smith, Ric, 135
- smuggling/trafficking of people, 124–5
- social security agreements, 64, 65
- software, 229
- Solomon Islands, 80, 83–5, 90, 220
 - debt relief arrangements, 111
 - outlook, 91
- Songzhu, 217
- South Africa, 123, 151
 - African Mining Indaba, 76
 - Pretoria, 142, 171
- South America, *see* Latin America
- South and West Asia, Middle East and Africa, 68–78
- South Asia, 68–71, 72, 77, 190, 207
 - Contingency Planning Assessment Team visits, 175
 - Embassy Film Roadshow, 214
 - overseas estate projects, 142
 - see also* India; Pakistan
- South-East Asia, 38–48, 50
 - Contingency Planning Assessment Team visits, 175
 - crisis management incidents, 174, 189, 190
 - cultural programs, 206–7, 212–13
 - free trade agreement negotiations, 42
 - overseas estate projects, 245
 - parliamentary delegations to, 151, 154
 - terrorism, 40, 42, 49, 128–9
 - WTO accession negotiations, 100
 - see also* Cambodia; Indonesia; Malaysia; Philippines; Singapore; Thailand
- South Korea, *see* Republic of Korea
- South Pacific, *see* Pacific
- South Pacific Regional Fisheries Management Organisation, 120
- South Pacific Regional Trade and Economic Cooperation Agreement, 82
- Spain, 60, 63
 - chancery, 142, 245
 - Global Initiative to Combat Nuclear Terrorism meeting, 128
 - NAIDOC week, 214
- 'spam' email, 32
- SPARTECA, 82
- Speaker of the House of Representatives, 34, 73
- Special Account, 241
- Special Appropriation s.28 refunds, 169
- Special Envoy on Cyprus, 64
- Special Visits Program, 27, 34, 66, 210, 232
- speeches, 140
 - lectures, 160, 207, 218, 227, 228
- sponsors, 320–4
- sport, 118, 216
 - India, 217
 - Indonesia, 218
 - Olympic Games, 174, 175, 177; London, 60
 - Rugby World Cup, 175, 190
- sporting goods showcase, Canada, 53
- Sri Lanka, 70, 72, 142
 - International Women's Day activities, 207
- staff, 254, 260–9, 280–9
 - average levels, 18, 25, 169, 199, 239
 - conduct and ethics, 254, 257–8
 - court and tribunal cases by former, 303, 304, 305
 - covered/not covered by Comcare, 287–8
 - with disability, 263
 - documents relating to, 298
 - positions withdrawn, 260
 - retention rates, 261
 - security clearances, 144

- on studies assistance, 267
 - at training courses, 144, 264, 267
 - see also recruitment of staff
 - Staff Counsellor's Office, 269
 - staff residences, 142
 - staff training and development, 264–7
 - conduct and ethics, 257, 258
 - contingency planning and crisis management, 175–6
 - health and welfare, 269, 288
 - media liaison, 201
 - security awareness, 144
 - Staff Training and Development Initiative, 264
 - Standing Committee of Officials, 112
 - state and territory governments, services to, 154–5, 158
 - state and territory offices, 13, 153–4, 274
 - notarial services, 170
 - passport offices, 13, 170, 183, 184
 - performance reviews, 256, 257
 - staff, 13, 280, 281, 283
 - statistical information and advice, see trade statistics
 - Status of Visiting Forces Agreement, 42
 - Stolen Generations, National Apology to, 124, 206
 - stolen or lost passports, 183, 303
 - Strategic Plan for DFAT Records Management*, 228–9
 - Strategic Ties for the Arts program, 218
 - Strongim Gavman Program, 87
 - structural reform, APEC, 110
 - structure, see organisation and structure
 - student working holiday arrangements, 50
 - studies assistance, 267
 - study tours, 66, 151
 - Subam, Hon. Sali, 87, 210
 - submissions and briefings, 138, 151–2
 - to Australian Law Reform Commission, 259
 - to Comcover, 257
 - to diplomatic and consular corps in Australia, 161
 - to European Commission's Budget Review, 57–8
 - to media, 172, 200, 201
 - to parliamentary committee, 259, 300–2
 - to policy reviews, 112, 135
 - public, 232
 - submissions received on free trade agreements, 102, 105
 - subsidies, 51, 94, 100
 - Sudan, 76
 - sugar, 51, 100, 102
 - Sumatra, 189
 - superannuation and pensions, 256
 - administered item, 25
 - supplier expenses, 25, 169
 - Suva, 82, 222
 - Swallow, Ricky, 63
 - Sweden, 65, 228
 - Switzerland, 63
 - Davos, 65
 - Sydney, 51, 87, 159, 161, 217
 - Australia–Japan relations conference, 218
 - Fijian consul general, 82
 - International Media Centre, 211
 - World Youth Day, 63
 - see also APEC Leaders' Meeting
 - Sydney Declaration on Climate Change, Energy Security and Clean Development, 109
 - Sydney Opera House, 118
 - Sydney Passport Office, 170, 183
 - Syria, 130
- T**
- TAFTA, 106, 203
 - Taiwan, 32, 36, 93
 - cultural programs, 212, 217, 221
 - Taipei, 170
 - Takahara, Professor Akio, 27
 - Taliban, 121
 - Tapachula, 221
 - tariffs, 94, 97
 - Chile, 105
 - China, 101; wool quotas, 31
 - Gulf Cooperation Council, 104
 - United States, on cherries, 51
 - Tasmania, 177, 213
 - Tasmanian School of Art, 213
 - taxation, 123
 - Argentina, 55
 - diplomatic and consular corps in Australia, 159; payment of land rates for, 25
 - Japanese treaty, 29

- teachers, 218
- teaching resources, 202, 209
- technical training and assistance, 97
 - Bali Process workshops, 124
 - counter-terrorism, 128-9
 - India, 69
 - Indonesia, 128-9
 - Iraq, 75
 - Papua New Guinea, 87
 - Solomon Islands, 83
- Tehran, 71, 74, 142
- Tel Aviv, 209
 - chancery, 142, 245
- telecommunications, 144
 - Australian Passport Information Service inquiries, 192
 - Emergency Call Unit calls, 171
 - smartraveller* telephone service calls, 177
 - USG calls answered and response times, 248
 - see also information and communications technology
- telecommunications markets, 95, 102, 103
- television, 211, 214
 - closed-circuit systems, 142
 - Indonesia, 211, 213
 - smartraveller* campaign advertisements, 177, 178
 - see also Australia Network
- terrorism, 55, 127-9, 135
 - financing, 110, 128; asset freezing regime, 121
 - MANPADS, 132
 - South-East Asia, 40, 42, 49, 128-9
 - UN appointment, 117
- terrorism discussions and cooperation, bilateral, 127
 - Afghanistan, 71
 - Bangladesh, 72
 - Canada, 53
 - Germany, 62
 - Malaysia, 42
 - Sri Lanka, 72
 - United States, 49, 50, 128
- terrorist organisations, 121, 128
 - Hamas, 73
- tertiary-level students, working holiday arrangements for, 50
- Tetrafile, 213
- Texas, 106
- textiles, clothing and footwear, 51, 82, 112
- Thai language training, 267
- Thailand, 41, 100, 175
 - crisis management incidents, 189
 - cultural programs, 206-7, 213, 220, 313
 - International Media Visits (IMV) participants, 211
 - people smuggling and trafficking, 124, 125
 - trade statistics, 38
- Thailand-Australia Free Trade Agreement (TAFTA), 41, 203
- theatre, 212, 213, 217
- ThinkOTSI, 223
- Tibet, 29, 124
- timeliness of passport issuance, 192
- Timor-Leste, 38, 44-5, 48, 50
- Tokyo, 206, 218
 - staff apartments, 245, 270
 - Trilateral Strategic Dialogue (TSD) Senior Officials' Meeting, 133
- Tonga, 87, 89, 100, 119
- Torres Strait Islanders, see Indigenous Australians
- Torres Strait Islands, 213
- Torres Strait Treaty, 87, 88-9, 120
- Torres Strait Treaty Liaison Office, 88-9
- Toth, Ambassador Tibor, 130
- touring exhibitions, see exhibitions and shows
- tourism, see travel and tourism
- Tourism Australia, 53
- trade, 92-114
 - resources devoted to, 261
- Trade Advisory Council, 112
- trade advocacy and outreach, 114, 202-3, 206
 - EU approach of industry regulation, 58
 - international law, 121, 128-9, 132
 - see also seminars and workshops
- Trade at a Glance*, 202
- Trade Commissioner Service, 226
- trade development/policy coordination and APEC, 108-14
- trade disputes, 43, 99-100
- trade exhibitions and shows
 - Australia Week: G'day USA*, 51-2
 - G'day Vancouver*, 53
 - Kazakhstan, 76

- Shanghai World Expo, 199, 223–4, 234
 United Kingdom, 60
- trade facilitation, 97, 110
see also market access
- trade finance, 111
see also Export Finance and Insurance Corporation
- trade law, 99–100
- Trade Ministers' Dialogue on Climate Change, 34
- trade negotiations, 30, 296
see also Doha Round; free trade agreements
- trade policy coordination and business liaison, 111–13
- Trade-Related Aspects of Intellectual Property Rights Agreement, 96
- trade statistics, 93, 203, 232
 Americas, 51, 56, 93, 105
 China, 29, 31, 36, 93
 Europe, 59, 65, 66, 93
 Japan, 28, 36, 93
 Middle East, 77
 New Zealand, 81, 93
 North Asia, 36
 Republic of Korea, 33, 34, 36, 93
 South Asia, 68, 77, 93
 South-East Asia, 38, 47, 93
 Taiwan, 32, 36, 93
see also free trade agreements
- Trade Topics*, 203
- trademarks, 105
- trafficking/smuggling of people, 124–5
- trainees, 201, 262, 265–7, 273, 280
- training exercises, 28, 49, 60
 counter-terrorism, 135
see also education and education markets; seminars and workshops; staff training and development; technical training and assistance
- Trans-Tasman Mutual Recognition of Securities Offerings, 81
- Trans-Tasman Treaty on Court Proceedings and Regulatory Environment, 81
- transfer of prisoners, international, 30
- transnational crime, 121
 people trafficking and smuggling, 124–5
see also terrorism
- transport security, 49, 128
- travel advisory system, 176–8, 188
- travel and tourism, 168–94
 Chile, 105
 Republic of Korea, 33
 working holiday-makers, 50
see also air services; overseas travel
- travel documents, *see* passport services; visas
- travel industry, 177, 189
- travel sanctions, 76, 82
- travellers' emergency loans, 169, 181, 193–4
- travelling exhibitions, *see* exhibitions and shows
- Treasury, 29, 81, 83, 110
- treaties and bilateral agreements, 119–23, 129–32, 159
 Australian Treaties Library/Database, 123, 204, 232
 Canada, 170
 China, 30, 174
 Czech Republic, 65
 documents relating to, 296
 European Union, 57, 58–9, 60; air services, 67, 122
 Greece, 64
 India, 69
 Indonesia, 40, 122
 intellectual property, 96
 Japan, 28, 29
 NATO, 60
 New Zealand, 81, 123
 Pacific Partnerships for Development, 79
 Papua New Guinea, 79; Torres Strait, 87, 88–9, 120
 Philippines, 42
 Poland, 65
 Russia, 64
 Slovak Republic, 65
 South Africa, 123
 Switzerland, 63
 UN Framework Convention on Climate Change, 118
 United States, 49, 50, 122, 133
see also free trade agreements; memorandums of understanding; mutual recognition arrangements
- Treaties Joint Standing Committee, 123, 259, 300–2
- tree planting, 308
- tribunal decisions, 225, 304–5

Trilateral Security Dialogue, 128, 133, 134
 Trinidad and Tobago Coast Guard, 55
 Tropfest, 220
 tsunami warning systems, 118-19
 Tsvangirai, Morgan, 76, 210
 tuna, 90
 Turkey, 63, 172
 Anzac Day commemorations, 63, 175,
 177, 190, 260
 Turkmenistan, 76
 turnaround time for passport issuance, 192

U

Uganda, 125, 220
 Ukraine, 100
 UNESCO, 117-18
 UN.GIFT forum, 125
 United Arab Emirates (UAE), 73, 77, 104,
 113, 214
 Abu Dhabi, 142, 171, 273
 United Group Services, 243, 245-6, 247
 United Kingdom, 60, 135, 212
 information requests for files and
 documents, 228
 London refurbishments, 142, 245
 outlook, 67
 trade statistics, 66
 United Nations, 115-18, 121, 128
 CANZ group, 53
 contributions to, 116, 314; peacekeeping
 forces, 164, 315
 Group of Government Experts to examine
 Arms Trade Treaty, 132
 indigenous issues, 124
 Oil-for-Food Programme, 121, 270
 outlook, 126
 Secretary-General's Special Envoy to
 Burma, 46
 see also sanctions
 United Nations-African Union Mission in
 Darfur, 76
 United Nations Commission on the Limits of
 the Continental Shelf, 119
 United Nations Conference on Climate
 Change, 40
 United Nations Conference on Disarmament,
 130
 United Nations Conference on Trade and
 Development (UNCTAD), 97-8
 United Nations Convention Against
 Corruption, 121
 United Nations Counter-Terrorism Executive
 Directorate, 117, 128
 United Nations Declaration on the Rights of
 Indigenous Peoples, 124
 United Nations Democracy Fund (UNDEF),
 116
 United Nations Department of Political
 Affairs, 116
 United Nations Educational, Scientific and
 Cultural Organization, 117-18
 United Nations Framework Convention on
 Climate Change, 118
 United Nations General Assembly, 115, 119,
 151
 resolutions, 132
 United Nations Global Counter-Terrorism
 Strategy, 128
 United Nations Global Initiative to Fight
 Human Trafficking Vienna Forum, 125
 United Nations High Commissioner for
 Refugees, 124
 United Nations Human Rights Council, 123-4
 United Nations Permanent Forum on
 Indigenous Issues, 124
 United Nations Security Council, 116, 117
 Resolutions, 34, 130, 260
 United States, 49-52, 94, 133, 155
 crisis management incidents, 189, 190
 cultural programs, 51-2, 212
 free trade agreement, 51, 97, 106
 Fukuyama, Dr Francis, 210
 Great White Fleet anniversary, 226
 information requests for files and
 documents, 228
 Los Angeles, 51-2
 Molybdenum-99 Production Using Low
 Enriched Uranium workshop, 128
 Open Skies Agreement, 122
 outlook, 56
 Pacific fisheries discussions, 90
 trade disputes, 100
 trade statistics, 51, 56, 93
 Trilateral Security Dialogue, 128, 133,
 134
 see also New York
 United States Farm Bill, 51
 United States Policy Group, 49
 United States Studies, 52

universities, 76, 100, 214, 215
 Australian studies, 217, 218
 film projects, 216
 research fellowships, 65
 visual arts qualifications, 213
 University of Ljubljana, 226
 University of Tokyo, 218
 uranium, 31
 workshop on terrorist use of low enriched, 128
 see also nuclear energy
 urgent passports, 191, 192
 Uruguay, 55, 151
Utopia (Emily Kame Kngwarreye) exhibition, 215, 218

V

value of overseas estate, 240
 Values, 257, 258
 Vanuatu, 89, 119
 Port Vila, 142
 Vatican, 63
 Vava'u Declaration on Regional Fisheries, 90
 vehicles, see motor vehicles
 Victoria, 30, 154, 155, 177
 art galleries and museums, 213
 video art, 213
 Vienna, 60, 63, 150
 UN.GIFT forum, 125
 Vientiane, 213
 chancery, 142, 245
 Vietnam, 45, 154
 consular services, 173, 189
 cultural programs, 212, 214
 public diplomacy programs, 207
 trade statistics, 38
 Vietnam War, 45
 Villers-Bretonneux, 62, 175, 177, 190
 visas, 57, 69, 132
 court case, 304
 Fijian members of interim government, 82
 Iraqi locally engaged staff, 74
 issued to diplomatic and consular missions in Australia, 163
 Zimbabwean students, 76
 visitors, see overseas visitors to Australia
 visual arts, 213, 217, 218
 Indigenous, 206–7, 214, 215, 218
 Vizi, Professor Silvestre, 65

W

Warsaw, 58
 Washington, 50, 122, 175
 Proliferation Security Initiative (PSI) conference, 131
 Trilateral Strategic Dialogue (TSD) Senior Officials' Meeting, 133
 Wassenaar Arrangement, 132
 water resources, 69
 weapons, 122, 131–2, 136
 weapons of mass destruction (non-proliferation), 115, 129–30, 132
 bilateral cooperation, 62
 terrorist acquisition and use, 128
 see also nuclear energy
 website services, see internet
 welfare of staff, see occupational health and safety
 Wellington, 82
 West Asia, see Afghanistan; Middle East
 West Coast Leadership Dialogue, 50
 Western Australia, 154, 155, 211, 220
 Western Australian Chamber of Mines and Energy, 211
 whales, 54, 118
 wheat, 102
 whole of government, 258
 crisis management exercises, 175
 inter-departmental groups, 49
 NZ trade dispute, 99
 PNG senior official's talks, 86
 Solomon Islands in-country deployees, 83
Why Trade Matters, 202
 wildlife conservation, 119
 whales, 54, 118
 see also fish and fisheries
 window anti-shatter film, 142
 wine, 96
 Chile market, 105
 EU agreement, 60
 Hong Kong market, 32–3
 WIPO, 117
 women, 207, 221, 263
 assisted with child custody and abduction cases, 173
 in diplomacy case study, 226
 sports development, 216, 217
 Wood Marsh architects, 223
 woodchips, 28

Woodside, 32
 wool, 31
 work experience/placement programs, 216
 departmental trainee programs, 265, 266
 workforce planning, 261
 working holiday arrangements, 50
Working with Australians Overseas, 271
 workloads, 152, 179, 184
 workplace agreements, 254, 263, 268–9,
 284, 287
 workplace diversity, 262–4
 Workplace Diversity Unit, 264
 workplace health and safety, *see*
 occupational health and safety
 Workplace Relations Committee, 254, 287
 workshops, *see* seminars and workshops
 workstation assessments, 288
 World Anti-Doping Agency, 118
 World Economic Forum, Davos, 65
 World Expo 2010, Shanghai, 199, 223–4,
 234
 World Heritage Committee, 118
World in Painting exhibition, 213
 World Intellectual Property Organization, 117
 World Trade Organization (WTO), 53, 54,
 93–100
 see also Doha Round
 World Trade Organization Agreement on
 Trade-Related Aspects of Intellectual
 Property Rights, 96
 World Trade Organization Ministerial Meeting,
 94
 World War I battlefields, 62
 World War II, 227
 World Youth Day 2008, 63
 Wright, Alexis, 217
 writers and authors, 215, 217
 see also media services

X

X-ray machines, 142
 Xian, 190

Y

Yemen, 73
 Yogyakarta, 218
 Yongbyon nuclear facilities, 35
 Young Leaders Program, 220
 young people, 202
 cultural programs, 210, 216, 218, 220
 Our Space: Asia Pacific On Line
 conference, 207
 World Youth Day 2008, 63
 Young Professionals Exchange Program, 216

Z

Zimbabwe, 76, 123, 125, 178, 210
 Harare, 171, 178